CHAPTER 4

FIT FOR THE FUTURE Community consultation







CHAPTER 1 - Scale and capacity

CHAPTER 2 - Financial criteria and measures

CHAPTER 3 - Social and community context

CHAPTER 4 - Community consultation

CLIARTER E. Other and in a



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EXECUTIVE SUMMARY

Fairfield City Council (FCC) undertook community consultation from 16 March until 17 April 2015 to gain an understanding of the community's views on the Independent Local Government Review Panel's (ILGRP's) preferred option for an amalgamation between Fairfield City and Liverpool City Councils.

Community consultation was undertaken before Fairfield City Council made its final decision on the option of amalgamating with Liverpool City Council (LCC).

To ensure as many residents as possible had their say, a four part consultation process was adopted. This allowed for the validation of data through cross verification from a range of data sources which included:

- Independent telephone survey.
- Resident survey: available on paper and online surveys.
- Business survey: available on paper and online surveys.
- Focus groups: to engage the hard-to-reach groups.

Fairfield City Council provided a balanced account of the advantages and disadvantages of amalgamation to the community. The consultation process presented a summary of key information so that residents could take an informed position through the comparison data presented.

A total of 2,142 responses were received, which included resident surveys (1,413), business surveys (48), focus groups (76), and an independent telephone survey (605), which delivered results with a maximum sampling error of \pm 4.0% at 95% confidence.

The overall results indicated that Fairfield City's residents and businesses overwhelmingly do not support an amalgamation between Fairfield City and Liverpool City councils. 91% of residents did not support an amalgamation between Fairfield City and Liverpool City Councils.

The main reason Fairfield City's residents objected to an amalgamation was because they are happy with Council's management/service provision, which reflects the importance of local priorities and focus on the disadvantaged and multicultural community — a focus that is likely to be diluted or lost in an amalgamated council (as outlined in chapters 1 and 3). Their concern about an increase in rates reflects the sensitivities about affordability and supports the efforts Fairfield City Council has made to keep rates and fees low, while providing quality facilities and services that the community can afford. Residents were concerned that an amalgamated council was 'too big' and would not be local. The finding of Fairfield City Council's Improvement Proposal Business Case substantiated the concerns raised by Fairfield residents that an amalgamation with Liverpool City Council will result in inferior community outcomes.

The telephone survey showed that just over a third of residents (36%) were aware of the option being considered by the NSW Government of an amalgamation of Fairfield City and Liverpool City Councils. Residents overwhelmingly (91%) supported Fairfield City Council standing alone and not amalgamating with Liverpool City Council. The main reasons given were:

- Currently happy with Council's management/service provision.
- Concerns about the amalgamated area being too large to be manageable.
- Concerns about increases in rates.

The resident survey yielded the same results with 91% of residents overwhelmingly indicating that their preferred option was for Fairfield City Council to stand alone and not amalgamate with Liverpool City Council. Businesses (82%) and focus groups (88%) reinforce the community's preferred option of no change (Table 1).

Table 1: Results of community engagement

	Response type	Support for Fairfield standing alone and not amalgamating	Number of responses
Residents	Resident survey	91%	1,413
	Independent telephone survey	91%	605
	Focus groups	88%	76
Businesses	Business survey	82%	48

Fairfield City residents, with 91% preferring that Fairfield City Council standalone, shows that the Fairfield community is strongly against an amalgamation with Liverpool City Council, especially when compared to findings from other councils. Micromex Research conducted 8,716 telephone interviews across 16 NSW LGAs representing a population of about 1.4 million NSW residents. On average, 56% of the community supported the option of standing alone over amalgamations.

As one resident said: "Local identity is important, local services important. Easy to get lost in the crowd, if amalgamation occurred. Fairfield will lose its identity".

BACKGROUND

Under the Fit for the Future (FFF) reform proposal, the ILGRP's preferred option was an amalgamation between Fairfield City and Liverpool City Councils. This Chapter examines the Fairfield community's position on the option of amalgamation.

Fairfield City Council is one of the most diverse communities in NSW with 70% of its population speaking a language other than English with about 134 languages spoken in the Fairfield LGA. This makes community engagement complex. For this reason Fairfield City Council used a range of methods to ensure hard to reach groups were engaged in the Fit for the Future consultations.

Fairfield City Council undertook an initial assessment of the advantages and disadvantages by using a quadruple bottom-line assessment (Chapter 3). The consultation process presented a summary of key information so residents could take an informed position through the comparison data presented. Community consultation was undertaken prior to Council making its final decision on the option of amalgamating with Liverpool City Council.

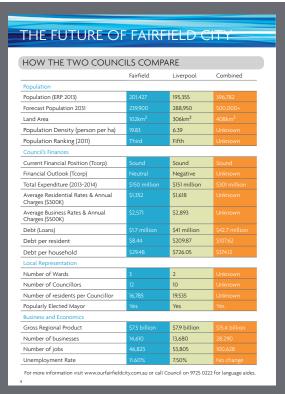
Fairfield City Council, at its February 2015 Ordinary Council meeting, resolved inter alia, to adopt the Fit for the Future Community Consultation Plan (Appendix 9) and to receive a further report with the results of the community consultation to assist Council to finalise its position for the Fit for the Future submission.

METHODOLOGY

To ensure as many residents as possible had their say, a four part consultation process was adopted (Appendix 8). This allowed for the validation of data through cross verification from a range of sources which included:

Independent telephone survey: Interviews were conducted with 605 residents providing a maximum sampling error of +/- 4.0% at 95% confidence. The sample was weighted by age, ethnicity and gender. The telephone survey was conducted across six language groups to ensure Fairfield City's multicultural community were engaged.

Resident survey: The survey was available online and in hard copy. The online survey was available in 91 languages through Google translate and was promoted through social media. The hard copy survey was developed using plain English principles (Flesh-Kincaid Grade Level) and was translated into a range of languages which was available in ethnic newspapers. Flyers were distributed to every household (60,100 letter box drops) and advertisements containing the survey were placed in both mainstream and ethnic newspapers. Surveys were also available through Council services such as libraries.



Business survey: The survey was available online at our fairfield city.com.au and distributed via hard copy throughout the City. The online survey was available in 91 languages through Google Translate. Council's Place Management and Economic Development Team actively promoted the survey.

Focus groups: Fairfield City Council has a number of Advisory Groups which are representative of the community, to ensure hard to reach groups have a voice within the City. These and other groups were engaged in discussions to obtain their views on the option of amalgamation.

Fairfield City Council provided a balanced account of the impacts and benefits of amalgamation to the community and did not make a determination on the option of amalgamation until after the community consultations were concluded.

As one resident said: "Amalgamation makes the council too large and not a LOCAL council, but a south west Sydney council. There will be no LOCAL identity or LOCAL priorities".

DEMOGRAPHICS OF RESPONDENTS

2,142 responses were received which included resident surveys (1,413), business surveys (48) and focus groups (76). An independent telephone survey was also conducted with 605 residents, which delivered results with a maximum sampling error of \pm -4.0% at 95% confidence.

As shown in Chapter 3 - Social and community context, Fairfield City residents include the most disadvantaged and multicultural community in NSW, with 70% speaking a language other than English at home.

More residents had their say than ever before. Using the same methodology as previous consultations, response rates for FFF were much higher compared to:

- 2014 Special Rate Variation: 1,149 responses.
- 2012 Community Strategic Plan: 1,775 responses.
- 2010 Community Strategic Plan: 1,271 responses.

Telephone Survey - Respondents Demographics

As outlined in Figure 1: 395 interviews were conducted by Micromex Research in English, and 210 were conducted by Multicultural Marketing and Management in Vietnamese, Cantonese, Mandarin, Arabic and Khmer.

The survey was reflective of Fairfield's community for age, ethnicity and gender.

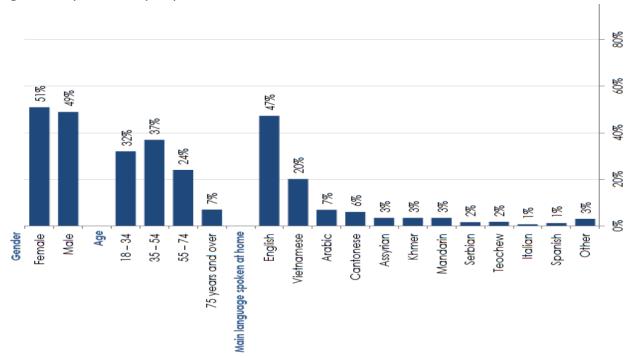
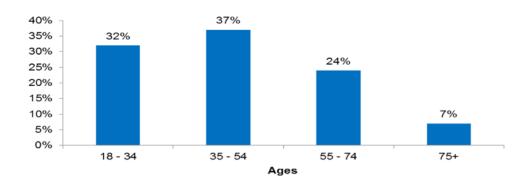


Figure 1: Telephone survey respondents

Resident Survey - Respondents Demographics

Of the 1,413 surveys received, 57% of the responses were from women and 43% were from men. This is somewhat similar to the Fairfield LGA as 50.7% of the population are women and 49.7% are men, showing that men are slightly under represented in the survey.





As shown in Figure 2, ages of the respondents were fairly evenly spread between 18-34 (32%), 35-54 (37%) and those 55+ (31%) which is reflective of the Fairfield LGA age groupings.

The majority of respondents spoke English at home (66%) with 34% speaking a language other than English. English speakers were over represented in the survey as 70% of residents speak a language other than English. Nonetheless, 41 different languages were spoken by respondents, reflecting the diversity of the City.

Business Survey - Respondents Demographics

A total of 48 business surveys were received, which is not a good representation of our business community. Responses were received from the following suburbs, which represent the business hubs across the City.

Figure 3: Business responses by suburb

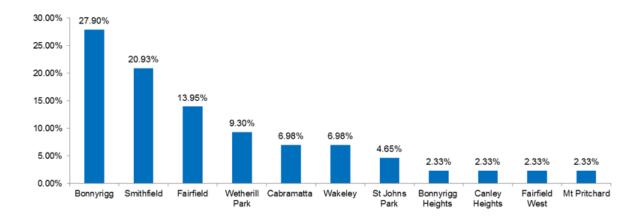
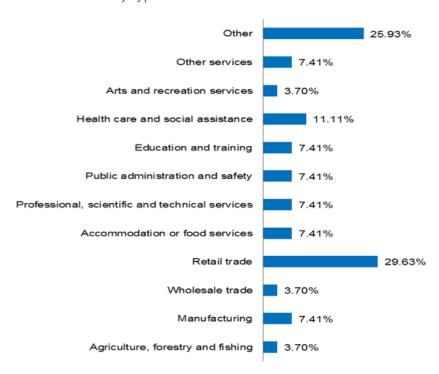


Figure 4 shows the main industry types for the responses. The overall response rate for business was low and manufacturing had a notably low response rate.

Figure 4: Business industry type



Focus Groups – Respondents Demographics

There were eight focus groups and two events that were attended as part of this consultation process. A total of 76 residents participated in FFF focus groups, which included:

- Multicultural Advisory Committee.
- NSW Spanish and Latin American Association for Social Assistance.
- Fairfield Migrant Interagency.
- Youth Advisory Committee.
- Fairfield Youth Workers Network Meeting.
- South West Ageing and Disability Forum.
- Seniors Network.
- Aboriginal Advisory Committee This meeting was cancelled due to low attendance.
- Seniors Day Event.
- Harmony Day Event.

As one resident said: "They are already two large councils with different community focuses. I think they'll operate more effectively as separate councils".

SURVEY RESULTS

The overall results indicated that Fairfield City's residents (91%) and businesses (82%) overwhelmingly do not support an amalgamation between Fairfield and Liverpool City Council.

Telephone Survey Results

In summary:

- 36% of residents were aware of the ILGRP's preferred option to amalgamate. Males, those aged 55+, and those who mainly spoke English at home were significantly more likely to be aware of Local Government reform.
- As shown in Figure 5 'Rates' (86%) was identified most frequently as a concern for residents in the case of an amalgamation, followed by 'services and facilities' (81%).

As one resident said: "We need a voice in the area, we need to be heard. Amalgamation will make this harder. Bigger is not always better".

Services and facilities (libraries, leisure centres, parks, buildings)

Focus on local priorities

Investments in local infrastructure (buildings, roads, bridges, and footpaths)

Ability to participate in local decisions

Local representation

Ability to influence the State and Federal Governments

Local identity

None of these

Figure 5: Concerns about the impacts of an amalgamation between Fairfield and Liverpool

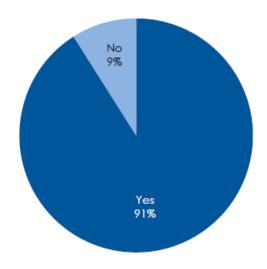
There was overwhelming support for the proposition of Fairfield City Council standing alone (91%) and not amalgamating with Liverpool City Council (Figure 6). Results were the same whether or not residents were already aware of the amalgamation proposal.

50%

75%

100%

Figure 6: Do you support Fairfield City standing alone and not amalgamating with Liverpool Council



The main reasons given for taking this position were:

- Currently happy with Council's management/service provision.
- Concerns about an amalgamated area being too large to be manageable and the associated concerns about the possible decline in services.
- Concerns about an increase in rates.

Resident Survey Results

At total of 1,413 surveys were received, which included 379 online and 1,034 hard copy surveys. 77% of residents who completed the survey were aware of the ILGRP's preferred option for amalgamation.

Residents felt that maintaining services and facilities, low rates and investment in local infrastructure (buildings, roads, bridges and footpaths) were equally as important, followed by focus on local priorities.

As one resident said: "Leave big councils like Fairfield alone, but by all means amalgamate smaller ones".

Least important was the ability to influence the State and Federal governments.

Residents were asked if they were concerned about the impacts of an amalgamation of Fairfield and Liverpool Councils. They identified their greatest concerns as impacts on services and facilities (88%), rates (87%), focus on local priorities (86%) and investment in local infrastructure (86%). The ability to influence the State and Federal Government (64%) was the least area of concern (Table 3)

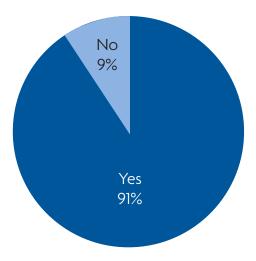
Table 3: What are your concerns about the impacts of an amalgamation between Fairfield and Liverpool councils in any of the following areas?

RESIDENTS	
Services and facilities (libraries, leisure centres, parks, buildings)	88%
Rates	87%
Focus on local priorities	86%
Investments in local infrastructure (buildings, roads, bridges and footpaths)	86%
Local identity	81%
Ability to participate in local decisions	81%
Local representation	78%
Ability to influence the State and Federal Governments	64%

As one resident said: "We need local, not regional councils".

Residents overwhelmingly did not support an amalgamation of Fairfield and Liverpool City Councils as 91% supported Fairfield City standing alone as shown in Figure 7.

Figure 7: Do you support Fairfield City standing alone and not amalgamating with Liverpool Council?



As one resident said: "If the government is close to the people, the people are more likely to get what they want and need".

Business Survey Results

A total of 48 business surveys were received, which is not a good representation of our business community. 50% of businesses that completed the survey were aware of the ILGRP's preferred option of amalgamation.

Businesses felt that investment in local infrastructure (buildings, roads, bridges and footpaths) was the most important, followed by a focus on local priorities. When asked if they were concerned about the impacts of an amalgamation between Fairfield and Liverpool Councils, again the issues of greatest concern were investment in local infrastructure (85%), focus on local priorities (77%), and ability to participate in local decisions (75%). Concern about rates (65%) and local representation (65%) were of least concern (Table 4).

Table 4: What are your concerns about the impacts of an amalgamation between Fairfield and Liverpool Councils in any of the following areas?

BUSINESSES	
Investments in local infrastructure (buildings, roads, bridges and footpaths)	85%
Focus on local priorities	77%
Ability to participate in local decisions	75%
Focus on industrial lands and town centres	69%
Local identity	67%
Ability to influence the State and Federal Governments	67%
Local representation	65%
Rates	65%

Businesses did not support an amalgamation of Fairfield and Liverpool City Councils as 82% supported Fairfield City standing alone.

Focus Groups Results

There were eight focus groups and two events that were attended as part of this consultation process. A total of 76 residents participated in Fit for the Future focus groups.

The majority of participants (88%) did not support an amalgamation between Fairfield City and Liverpool City Councils.

Similar to the residential surveys, participants were concerned about the impact of services for a disadvantaged population and how the delivery of services may change with amalgamation.

LIVERPOOL CITY COUNCIL – SURVEY RESULTS

Liverpool City Council, like Fairfield City Council, undertook a telephone and online survey of its residents. Residents from both LGAs are opposed to an amalgamation. Key finding are summarised below:

Telephone Survey

Liverpool City Council undertook 1,538 telephone surveys of local residents. 60% of people were not aware of the amalgamation proposal before the survey with 35% supporting an amalgamation and 53% opposed. Of those who supported an amalgamation, 33% preferred an amalgamation with Camden, 25% preferred Liverpool-Camden-Fairfield with the least preferred option being an amalgamation between Liverpool-Fairfield (22%).

42% of residents rated more council resources and services as the strongest factor in supporting amalgamation, followed by long-term financial gain. The biggest concern for those opposing amalgamation was loss of Council focus due to the size of the amalgamated council (78%).

Online Survey

As of 6 June 2015, Liverpool City Council had 344 responses to its online survey. A summary of the results show that:

- 50% were aware of FFF before the survey, 47% were not.
- 30% support amalgamation, 57% oppose.
- 18% support amalgamation with Fairfield.
- 17% support amalgamation with Camden.
- 11% support Liverpool + Camden + Fairfield.
- 54% supported no amalgamation.
- More council resources (47% of participants) and long-term financial gains (23%) were the benefits that people thought amalgamation would bring.
- Loss of council focus due to size was the biggest issue (63%) of concern.

Liverpool City residents did not support an amalgamation with Fairfield City Council, agreeing that a council with in excess of 500,000 residents was too big and would result in a loss of focus on Liverpool's priorities.

Liverpool City Council's preferred option is to standalone. However, should amalgamations proceed, Liverpool Council highlighted in its submission to the ILGRP's draft report that its preference would be that the south west urban release area should be managed by one authority. Liverpool City identified that it has a similar social and economic context and more in common with councils to the south.

APPENDIX 8

FIT FOR THE FUTURE Community Consultation Methodology

APPENDIX 8: METHODOLOGY

Under the Integrated Planning and Reporting Framework, Local Government provides leadership and advocacy for the local area. Fairfield City Council listens to the views of its residents and believes that it is also important that Council provides information on the advantages and disadvantages of a proposed amalgamation. Fairfield City Council did not make a determination on the option of amalgamation until after the community consultations were concluded.

For this reason, Fairfield City Council provided a balanced account of the impacts and benefits of amalgamation to the community. Samples of consultation material can be found at the end of this appendix. (Fit for the Future brochure, screenshot from website, Mayor's messages, social media screenshots and

newspaper clippings including ethnic media). The consultation process presented a summary of key information so that residents could make an informed position through the comparison data presented.

The key information for residents included:

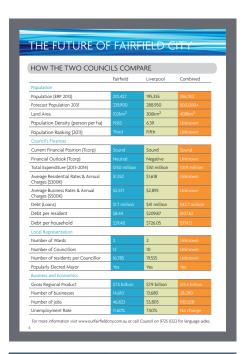
- A direct comparison table of the two local government areas projecting what a new entity may look like.
- 2. A list of the potential advantages of an amalgamation and a standalone position -

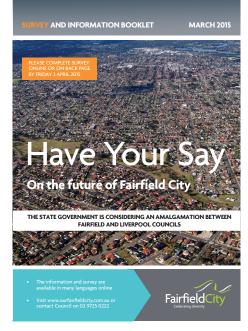
Advantages of an amalgamation with Liverpool City Council:

- State Government may transfer responsibilities, such as planning matters to larger councils.
- A larger council could have greater influence on State and Federal Government.
- Increased funding opportunities.

Advantages of Fairfield City Council standing alone:

- Lower residential and business rates.
- Decisions about service delivery reflect local priorities.
- Current local representation maintained.
- Current local identity maintained.
- A focus on local priorities rather than Liverpool's developing areas.
- Maintain a focus on Fairfield's suburban centres while supporting Liverpool and Parramatta as regional cities.
- No transitional costs.





Survey Design

Survey questions were designed in consultation with Micromex Research. A triangulation approach was used to validate data through cross verification from a range of sources and to ensure that as many residents as possible had the opportunity to have their say. The same survey questions were used for all methods of engagement and included both quantitative (validation) and qualitative (inquiry) methods.

Telephone Survey - Methodology

Data collection period: Telephone interviews (CATI) were conducted during the period 18-24 March 2015.

Sample: N=605 interviews were conducted. A sample size of 605 provides a maximum sampling error of plus or minus 4.0% at 95% confidence. The sample was weighted by age and gender to reflect the 2011 ABS community profile of Fairfield City.

Cohort: Interviewing was conducted in accordance with the AMSRS Code of Professional Conduct. 395 interviews were conducted by Micromex Research in English, and 210 were conducted by Multicultural Marketing and Management in Vietnamese, Cantonese, Mandarin, Arabic and Khmer.

Data analysis: The data was analysed using Q Professional.

Resident Survey - Methodology

Data collection period: The residents' survey was conducted during the period 16 March 2015 and closed Friday 10 April 2015.

Sample: The survey was available online at ourfairfieldcity.com.au and distributed via hard copy throughout the City. The online survey was available in 91 languages through Google translate. The hard copy survey was developed using plain English principles (Flesh-Kincaid Grade Level) and was translated into a range languages which was available in ethnic newspapers (as outlined below).

At total of 1,413 surveys were received, which included 379 online and 1,034 hard copy surveys. Hard copy surveys were the preferred method, which is reflective of the Fairfield LGA, as residents have limited access to internet connections (24.7% of residents had no internet connection as at 2011 Census).

Data analysis: Data analysis was completed via the online survey tool (iJoomla:surveys) and Microsoft Excel. Hard copy surveys were data entered and combined with online surveys by students and volunteers. A quality control review was undertaken to minimise error.

Distribution

• Online:

- A social media campaign was conducted using Facebook and Twitter.
- Survey was located on Councils website homepage.

Hard copy

- 1. City Life was distributed to every household (60,100 letter box drops), which included information and a free return envelope (cut out). 855 surveys were returned from City Life.
- 2. Local Newspapers (Fairfield City Champion and The Fairfield Advance) featured an article on the front page and the Champion included a copy of the survey for residents to return to Council. Local newspapers continued to promote the survey during the collection period. A total of 134 surveys were return from local newspapers.
- 3. Multicultural Newspapers including La Fiamma (Italian), Chinese Daily (Chinese), Extra Informativo (Spanish), Dan Viet (Vietnamese) and Al-Furat (Arabic) all featured articles and copies of the translated survey for residents to complete. A total of 45 surveys were returned from ethnic newspapers as outlined in Table 2.

Table 2: Response rate from ethnic newspapers

La Fiamma	Chinese Daily	Local	Future of	Flyer -
Italian newspaper	newspaper	newspapers	Fairfield City flyer	Spanish translation
5	5	30	134	5

4. Flyers and surveys were distributed through Council's services including Leisure Centres, Libraries, Museum and Gallery and Childcare Centres and at the Customer Service Front Counter at the Administration Building. A total of 161 residents surveys were returned directly to Council services.

Business Survey – Methodology

Data collection period: The business survey was conducted during the period 9 March and 17 April 2015.

Sample: The survey was available online at ourfairfieldcity.com.au and distributed via hard copy throughout the City. The online survey was available in 91 languages through Google translate. A total of 48 business surveys were received.

Data analysis: Data analysis was completed via the online survey tool (iJoomla:surveys) and Microsoft Excel. Hard copy surveys were data entered and combined with online surveys by students and volunteers. A quality control review was undertaken to minimise error.

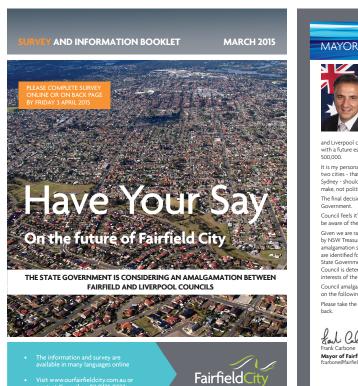
Distribution: Fairfield City Council's Place Management and Economic Development Team promoted the survey through business forums, Chamber of Commences meetings, newsletters, online databases and during visits to local businesses.

Focus Groups - Methodology

Data collection period: Focus groups were conducted during the period 9 March and 17 April 2015.

Sample: Fairfield City Council has a number of Advisory Groups which are representative of the community, to ensure hard to reach groups have a voice within the City. These and other groups were approached to undertake consultations.

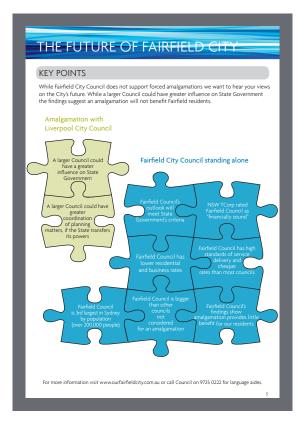
Fit for the Future brochure

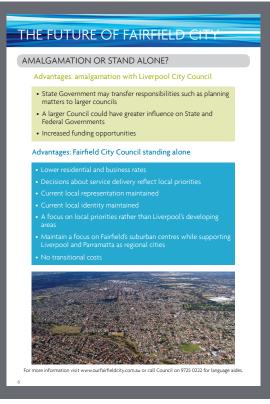






THE FUTURE O	FAIRE	IFI D C	TY
HOW THE TWO COUNC	ILS COMP	ARE	
	Fairfield	Liverpool	Combined
Population			
Population (ERP 2013)	201,427	195,355	396,782
Forecast Population 2031	239,900	288,950	500,000+
Land Area	102km²	306km²	408km²
Population Density (person per ha)	19.83	6.39	Unknown
Population Ranking (2011)	Third	Fifth	Unknown
Council's Finances			
Current Financial Position (Tcorp)	Sound	Sound	Sound
Financial Outlook (Tcorp)	Neutral	Negative	Unknown
Total Expenditure (2013-2014)	\$150 million	\$151 million	\$301 million
Average Residential Rates & Annual Charges (\$300K)	\$1,352	\$1,618	Unknown
Average Business Rates & Annual Charges (\$500K)	\$2,571	\$2,893	Unknown
Debt (Loans)	\$1.7 million	\$41 million	\$42.7 million
Debt per resident	\$8.44	\$209.87	\$107.62
Debt per household	\$29.48	\$726.05	\$374.12
Local Representation			
Number of Wards	3	2	Unknown
Number of Councillors	12	10	Unknown
Number of residents per Councillor	16,785	19,535	Unknown
Popularly Elected Mayor	Yes	Yes	Yes
Business and Economics			
Gross Regional Product	\$7.5 billion	\$7.9 billion	\$15.4 billion
Number of businesses	14,610	13,680	28,290
Number of jobs	46,823	53,805	100,628
Unemployment Rate	11.60%	7.50%	No change

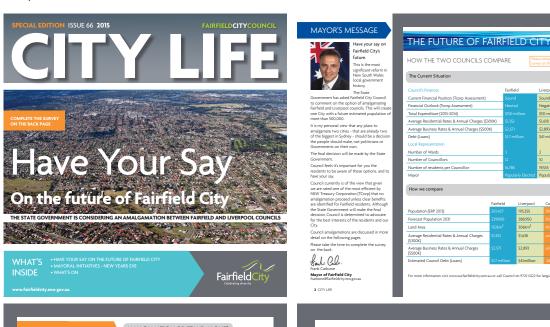


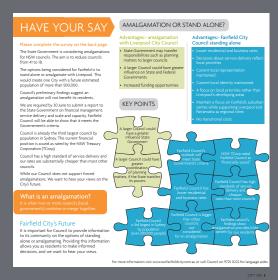


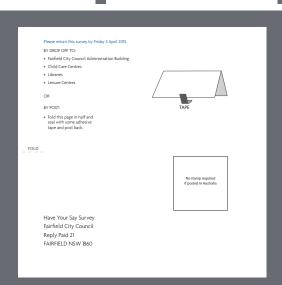
Please return the surveys by Friday, 3 April 2015. BY DROP OFF TO: Fairfield City Council Administration Building Early Learning Centres Libraries Leisure Centres Museum and Gallery OR TAPE BY POST: Fold the survey to envelope size with the address panel below at the front, seal with some tape and post back. FOLD FOLD _ _ No stamp required if posted in Australia X Have Your Say Survey Fairfield City Council Reply Paid 21 FAIRFIELD NSW 1860

FAIRFIELD CITY'S F		to Fai			
FAIRFIELD RESIDENT SU	JRVEY	No st	amp i	required	1.
Are you aware of the recommendation being cor amalgamation of Fairfield City Council and Livery Yes No		Governme	nt abo	out an	
Which of the following are important to you as a Maintain services and facilities (libraries, leis			as mai	ny as you	wish)
Low rates Local identity					
Focus on local priorities					
Local representation					
Investments in local infrastructure (building	s, roads, bridges and	footpaths)			
Ability to influence the State and Federal G	overnments				
3. Are you concerned about the impacts of an amal	gamation between F	airfield and			
in any of the following areas?			YES	NO	UNSURE
Local identity					
Focus on local priorities Local representation					
Ability to influence the State and Federal Governme	ints				
Ability to participate in local decisions					
Services and facilities (libraries, leisure centres, parks	s, buildings)				
Investments in local infrastructure (buildings, roads,	bridges and footpaths	5)			
Rates					
Do you support Fairfield City standing alone and r Yes No	not amalgamating wit	h Liverpoo	l Coun	cil?	
5. Why do you say that?					
6. What language do you speak at home?					
7. In which suburb do you live?					
What is your age group?					
17 and under 18 – 34 35 – 5	4 55 - 74	75 y	ears an	d over	

City Life special edition

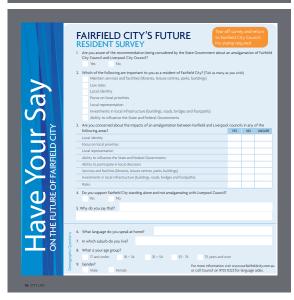






Forecast Population 2031

HOW THE TWO COUNCILS COMPARE



City Connect corporate pages





Newspaper clippings

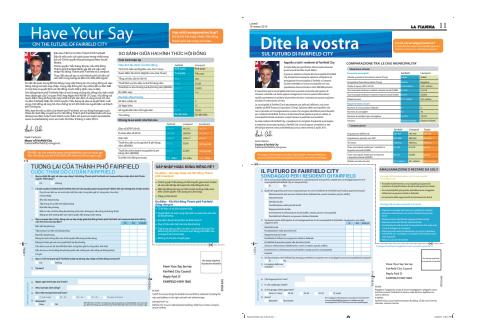




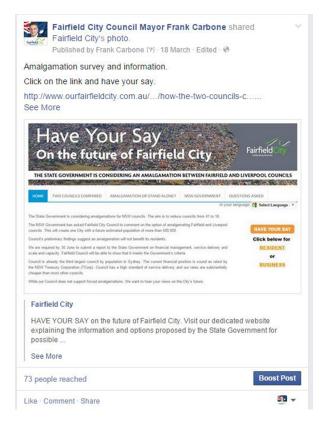


Ethnic media





Social media screenshots



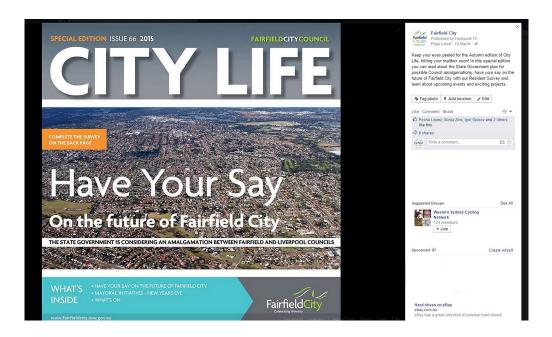


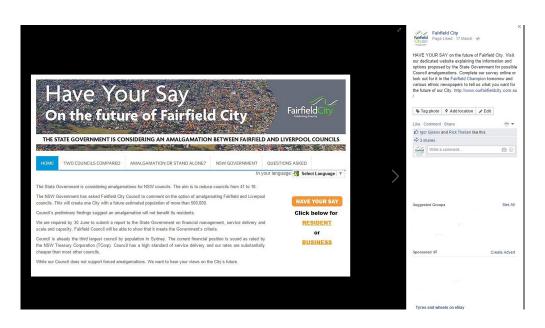






Website screenshots





APPENDIX 9

FIT FOR THE FUTURE Community Consultation Plan

APPENDIX 9: COMMUNITY CONSULTATION PLAN

24 February 2015

Purpose and Background

The journey towards stronger, more sustainable Local Government began in late 2011 when councils throughout NSW came together for Destination 2036 to discuss their long-term future. Since then, representatives of the local government sector, including LGNSW and LG Professionals have been working through the Action Plan tasks, the Independent Local Government Review Panel and the Local Government Acts Taskforce.

In March 2012 the Minister for Local Government, the Hon Don Page MP, appointed the Independent Local Government Review Panel following a request from Local Government NSW. The Panel, led by Professor Graham Sansom, looked at options for local government structures, governance models and boundary changes. On 10 September 2014, the NSW Premier Mike Baird and Minister for Local Government Paul Toole announced the NSW Government response to the Independent Local Government Review Panel and the Local Government Acts Taskforce reports, a response it has called 'Fit for the Future'.

Fit for the Future

The first step in the FFF Plan, outlined by the NSW Government, is to submit a proposal demonstrating how Council will be Fit for the Future in relation to financial management, service delivery and scale of operations. The FFF self-assessment tool, templates and guidelines were released on Friday 31 October 2014. Council must submit a FFF proposal by 30 June 2015.

The Independent Review Panel's recommendations for scale and capacity for Fairfield City is a merger between Fairfield and Liverpool Councils.

Fit for the Future - Findings

Fairfield City Council's current resolved position is that it does not support forced amalgamations, which Council reported in its submission to the Independent Panel Final Report. However, Council officers are obliged under the FFF Plan to investigate options to enable Council to make an informed decision. To determine a way forward Fairfield City Council undertook a preliminary assessment, taking into account a broader range of options, assessing the Social, Economic, Environmental and Governance (quadruple bottom line) impacts on Fairfield residents.

Under the Integrated Planning and Reporting Framework, Local Government provides the leadership and advocacy for the local area. While Council listens to the views of its residents, it is also important that Council provides information and advice to the community on the advantages and disadvantages of a proposed amalgamation. It is not Council's intention to unduly influence residents but to provide a balanced account of the impacts and benefits.

The community consultation will present a summary of the key findings so that residents can take an informed position. The level of information given to residents will depend on the survey type – but will include direct comparison information and a summary of the advantages and disadvantages as outlined below.

Potential Advantages:

- Subject to a transfer of responsibilities by the State Government, a larger more powerful council may have greater coordination of larger planning matters and potentially greater imputes to make changes.
- Increased ability to influence the State and Federal Governments.
- Increased funding under the FFF Plan
- Amalgamation would allow for a stronger position on catchment management.

Potential Disadvantages:

- Increased residential and business rates.
- Reduced local representation and local identity.
- Increased Gaming Machines in Fairfield City and a loss of ClubGrants funding.
- Section 94A funding could be redirected to support the infrastructure needs of Liverpool's urban growth centre and regional city.
- Competing Priorities: Fairfield industrial lands and town centres may be neglected as the focus is on Liverpool CBD and urban growth areas.
- The evidence does not support the Panel's basis for amalgamation that Fairfield and Liverpool local government areas have economic and social similarities.
- Fairfield City Council's financial outlook means that it meets the FFF criteria and that an amalgamation of the two councils does not strengthen this financial position.
- Both Fairfield and Liverpool Councils are currently larger (population and size) than other recommended standalone councils such as Bankstown and Camden and demonstrates the scale and capacity required under EFF.

In summary, based on the comparisons, it is unlikely that an amalgamation would benefit Fairfield residents as resources are likely to be redirected away from Fairfield City to support Liverpool's urban growth areas and regional city. There would be a loss of local representation and the Fairfield and Liverpool communities do not have similar communities of interest.

Council's FFF Submission

A final decision on the FFF proposal will be considered by Council once analysis and community consultation is undertaken. A report will come back to Council to confirm Council's position for FFF submission to the NSW Government by 30 June 2015.

Links to Council's Policy

In accordance with Council's Community Consultation and Engagement Policy 0-028 it is recommended that Council undertakes community consultation prior to making a final decision on the State Government's FFF proposal.

Fairfield City Council is committed to effective and appropriate community engagement, ensuring that together we shape the future of Fairfield City. Council values its work with the community, organisations and businesses to deliver outcomes, through listening and responding to community concerns and aspirations.

The Objective

The overall objective of the Community Consultation Plan is to obtain informed opinions from stakeholders on the potential impact of the FFF program in the Fairfield LGA. Under the Integrated Planning and Reporting Framework, Local Government provides the leadership and advocacy for the local area. While Council listens to the views of its residents, it is also important that Council provides information and advice to the community on the advantages and disadvantages of a proposed amalgamation. It is not Council's intention to unduly influence residents but to provide a balanced account of the impacts and benefits.

The consultation plan aims to:

- Inform the community on the advantages and disadvantages of an amalgamation so that they can make an informed decision.
- Undertake consultations with residents and business to seek their view on an amalgamation with Liverpool.
- Inform Council's FFF submission.

Levels of Participation

There are degrees of participation ranging from a high degree of participation through to a low degree as described below in the International Association for Public Participation (IAP2) - Spectrum of Participation. The Community Consultation Plan aims to achieve the 'Collaborate' level demonstrating that we are partnering with the public in each aspect of the decision.

INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, or solutions.	To obtain public feedback on analysis, alternatives and/or decisions.	To work directly with the public throughout the process to ensure that public and private concerns are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of preferred solutions.	To place decision-making in the hands of the public.

Public Participation (IAP2) Spectrum of Participation

Target Audience

- Residents throughout the LGA including special communication tools, migrant, ethnic groups etc.
- Businesses Place Management Team to be utilised through their databases and face-to-face contact.

Ensuring We Reach the Hard to Reach Groups

The Community Consultation Plan will engage with hard to reach groups through Council's Advisory Committees to ensure that all those affected have the opportunity to be heard. These include:

- Young people.
- Older people.
- Migrants and refugees.
- People from culturally and linguistically diverse backgrounds.
- Aboriginal and Torres Strait Islander people.
- People with a disability.

Methods of Engagement

Fairfield City Council will adopt a range of engagement methods to ensure that the Fairfield Community are heard. Information will be provided to residents so that they can make an informed decision. The level and degree of information will depend on the survey type. Information provided will include direct comparison information as well as outlining the advantages and disadvantages identified in the preliminary assessment. The survey will be undertaken as follows:

- Telephone survey 600 residents providing a 95% confidence level.
- Online and paper-based survey.
- Council's Advisory Committees.

A range of engagement methods will be used, such as:

- Council's website (dedicated page for the survey information).
- City Life March 2015 edition (four-page flyer with tear-off section for survey return).
- Telephone survey 600 respondents, 95% confidence level.
- Online survey (ourfairfieldcity.com.au linked from FCC website).
- Paper-based surveys libraries, leisure centres etc.
- Focus groups with advisory committees and local networks.
- Media releases (local newspapers, radio, community language media, ethnic radio).
- Newsletters resident, town centre newsletter, chamber of commerce.

- Local newspapers/Mayor's column.
- Social media/web.
- FirstCall.
- All staff email.

Timeframe

March 15, 2015: City Life – FFF update

March 16, 2015: Community Consultations commence

April/May 2015: Briefing/Council report – survey finding/FFF Criteria reports

May/June 2015: Briefing and Council report

Adoption FFF proposal and Long Term Financial Plan (LTFP)

June 2015: FFF proposal submitted to the State Government

Note: LTFP – briefing will also occur

Evaluation and Monitoring

The following measures will enable the evaluation of the Community Consultation Plan against the set objective:

- Engagement of target groups through survey responses.
- Editorial coverage across both papers throughout the community consultation phase.
- Engagement of target groups through social media, that is, increase in the number of likes, views and shares.
- Regular project updates and engagement through traditional and digital media.
- Improved brand perception of Fairfield City Council as a proactive community ambassador.

The Survey - Questions

Information will be provided along with the survey to ensure residents can make an informed decision.

	are you aware of the recommendation being consider				nt
i	bout an amalgamation of Fairfield City Council and L Yes No	iverpool City	/ Counc	il?	
2.	Vhich of the following do you feel are important for Fa You can choose more than one)	airfield City?			
	Maintain services and facilities (libraries, leisure of	entres, parks	, buildir	ngs)	
	Low rates				
	Local identity				
	Focus on local priorities				
	Local representation				
	Investments in local infrastructure (buildings, roa	ds, bridges a	nd foot	paths)	
	Ability to influence the State and Federal Govern	ments			
	are you concerned about the impacts of an amalgama	ation betwee	en Fairfi	eld and	
-	iverpool in any of the following areas?				UNSURE
-	ocal identity				
-	ocus on local priorities				
-	ocal representation				
-	bility to influence the State and Federal Governments				
-	bility to participate in local decisions				
-	ervices and facilities (libraries, leisure centres, parks, buil				
	nvestments in local infrastructure (buildings, roads, bridg nd footpaths)	jes			
1	ates				
4.	Oo you support Fairfield City standing alone and not are Yes No	nalgamating	with Liv	/erpool	Council?
5. W	hy do you say that?				
6. \	Vhat language do you speak at home?				
7. In which suburb do you live?					
8. \	Vhat is your age group?				
	17 and under 18 – 34 35 – 54	55 - 74	7	75 years	and over
9. (Sender?				
	Male Female				

Community Consultation Plan - 2015 Actions

ACTIVITY	TIMEFRAME 2015
Media, media releases, newsletters and social media Methods of engagement will be utilised concurrently in line with the Community Consultation Plan.	March 12-April 3
Council's website and Mayor's column Develop a page with further information on the State Government's plan for Fairfield City Council and FFF program (potential advantages and disadvantages for merger) and include the Mayor's column concurrently.	March 13 (activated)
Online survey (ourfairfieldcity.com.au) Develop the online survey and activate with language aid (Google translate) for residents and businesses to complete. The online survey will be distributed to all staff via the bulletin email.	March 13-April 3 (active)
City Life including the survey (60,100 letterbox drops) Develop four pages dedicated for the State Government's plan for Fairfield City Council FFF program (potential advantages and disadvantages for merger) including the survey with a tear off section and reply paid fold to return to Council.	March 15 (distributed)
Printed survey in a leaflet (information flyer) Develop, print and distribute an 8 page, A5 information flyer including the survey with a tear off section and a drop box within Council sites for return surveys.	March 15 (distributed)
Printed surveys will be distributed and available at:	
Customer service (administration building).	
Leisure Centres (three locations).	
Libraries (five locations).	
Children's services (all locations).	
Museum & Gallery.	
FirstCall Promote the Community Consultation survey and relevant information on FirstCall for staff accessibility.	March 16
Focus groups (advisory committees and local networks) businesses Develop and conduct focus groups with relevant advisory committees and local networks to ensure Council reaches the hard-to-reach groups. Place Management and Economic Development Team will assist in reaching businesses.	March 16-April 3

ACTIVITY	TIMEFRAME 2015
City Connect - Fairfield City Champion (local newspaper)	March 18
Develop two pages with further information on the State Government's plan for Fairfield City Council and FFF program (potential advantages and	(distributed)
disadvantages for merger) and include the Mayor's column concurrently.	
The Advance (local newspaper)	March 18
Develop two pages with further information on the State Government's	(distributed)
plan for Fairfield City Council and FFF program (potential advantages and	
disadvantages for merger) and include the Mayor's column concurrently. Include an insert at the front-bottom page promoting the survey.	
Telephone surveys	March 18 -27
The breakdown of the 600 telephone surveys (95% confidence level) to be conducted in the stated language: English 395, Vietnamese 100, Arabic 40, Cantonese 30, Khmer 20 and Mandarin 15.	(completed in 2 weeks)