

WHERE WE WANT TO BE IN 10 YEARS - OUTCOMES

HOW WE WILL GET THERE - STRATEGIES

HOW WE WILL MEASURE THE EFFECTIVENESS OF THE OUTCOMES

PROACTIVE LEADERSHIP

1. Value our customers, engage with and inform our community and advocate on their behalf.
2. Prudent management of financial resources, assets and people to deliver the community outcomes.
3. Sound governance based on transparency and accountability.

- 1.1 Facilitate strong two way relationships and partnerships with the community, involve them in local planning and decision making and actively advocate community issues to other levels of government.
- 1.2 Provide prompt, complete, friendly and helpful advice and information to the community and respond in a timely manner meeting service standards for all service requests.
- 2.1 Council has a clear strategic direction that guides its decision making safe and a skilled workforce that delivers high quality services and products.
- 2.2 Maintain a strong financial position that supports the delivery of services and strategies and ensures long term financial sustainability.
- 2.3 Provide and maintain sustainable infrastructure and assets that enhance the public domain, improve the amenity and achieve better outcomes for the community.
- 3.1 Ensure Council is accountable to the community and meets legislative requirements and support Council's elected representatives for their role in the community.

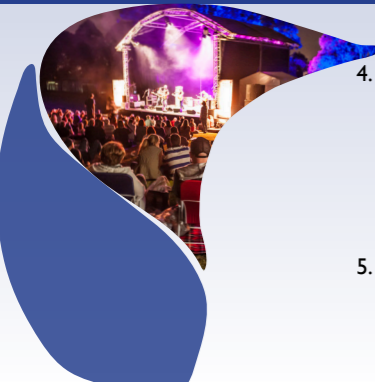
- Increase in people participating in community engagement activities.
- Community is satisfied with Council's advocacy performance.
- Quality customer service.
- Strategic direction based on sustainability .
- Highly skilled workforce.
- Achieving long term financial sustainability.
- Increased sustainability in management of all asset classes.
- Improved performance against suite of good governance indicators.



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VIBRANT COMMUNITIES

4. Public spaces are attractive, safe and well maintained providing a variety of recreational and leisure activities that support an active lifestyle.
5. A connected and supported community with access to a range of services and facilities that contribute to health and wellbeing.

- 4.1 Manage and maintain a diverse range of safe, accessible and sustainable open spaces and provide recreation, sporting and leisure activities and facilities.
- 4.2 Provide quality Library resources, programs and facilities for leisure, cultural and education opportunities.
- 4.3 Through strong partnerships provide and support safety activities in relation to bush fire management and other emergency services to foster a safe community.
- 5.1 Facilitate the provision of services across the community.
- 5.2 Recognise and value our community's local heritage and culture.
- 5.3 Effective regulatory strategies, local laws, and compliance programs manage public health and the impact of new and existing development on the community.

- Increased opportunities for participation in sporting and recreation activities.
- Sustainability and safety of sporting and recreation facilities.
- Increased usage of library services.
- Increased safety of community in relation to bushfires, floods & other natural emergencies.
- Improved performance against a suite of community indicators.
- Attendance at cultural events, activities or venues.
- Effective regulatory and compliance program.

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BALANCED URBAN GROWTH

6. Safe, convenient and accessible transport options that enable movement through and within our Shire.
7. Responsible planning facilitates a desirable living environment and meets growth targets.

- 6.1 Facilitate and maintain well managed and integrated local roads and transport infrastructure and support the safety of movement for all users.
- 6.2 Strategically plan for the North West sector growth through the development and construction of transport infrastructure and its integration into the metropolitan network.
- 7.1 The Shire's natural and built environment is well managed through strategic land use and urban planning that reflects our values and aspirations.
- 7.2 Manage new and existing development with a robust framework of policies, plans and processes that is in accordance with community needs and expectations.

- Improved condition of local roads and footpaths.
- Increased use of public transport and active transport.
- Increased safety of transport users.
- Milestones achieved as per State Government North West Sector Project Plan.
- Creates desirable living and meets growth targets.
- Improved development controls and approval process.



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PROTECTED ENVIRONMENT

8. Our unique natural environment is valued maintained and enhanced.
9. Our natural resources are used wisely.

- 8.1 Demonstrate leadership in sustainable environmental performance and manage environmental risks and impacts responsibly and provide education and regulatory actions.
- 8.2 Monitor and maintain the natural qualities of the waterways networks.
- 9.1 Provide services, infrastructure, information and education that facilitate resource recovery and encourage commercial and residential waste minimisation.

- Council's performance against key sustainability indicators.
- Shire's performance against key sustainability indicators.
- Effective management of waterways.
- Increased sustainability against suite of waste indicators.

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MODERN LOCAL ECONOMY

10. Our Shire is the vibrant key business centre in the region.

- 10.1 Promote an awareness of the region's business opportunities and provide information and support to attract new investment and jobs.
- 10.2 Support existing businesses and business networks to increase business capacity and capabilities to grow jobs.
- 10.3 Supporting visitor economy in The Sydney Hills for planned growth through focus on event development and attraction.

- Business growth.
- Business development.
- Employment opportunities.
- Visitor economy growth



Proactive leadership,
 creating vibrant communities,
 balancing urban growth,
 protecting our environment and
 building a modern local economy

Community Vision



This document Hills Future details the community's strategic plan.

PART I HILLS FUTURE



- Vision
- Themes
- Outcomes
- Strategies
- Measures

PART 2 DELIVERY PROGRAM



- History of Our Shire
- Strategic Direction
- Mayor's Statement
- Our Councillors
- From the General Manager
- Financial Overview
- Our Delivery Program

PART 3 RESOURCING STRATEGY



- Workforce Strategy
- Asset Management Strategy
- Long Term Financial Plan

PART 4 OPERATIONAL PLAN



- 2015-2016 Budget by Themes
- Inputs
- Outputs
- Performance Measures

PART 5 FEES & CHARGES



- Cemetery
- Civic Events
- Community Facilities & Services
- Compliance
- Customer Service
- Planning
- Hills Community Care
- Long Day Care
- Infrastructure
- Waste
- Other

Year 3 of Plan

THE HILLS FUTURE

Sydney's Garden Shire
 Community Strategic Plan

THE HILLS SHIRE COUNCIL

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