

The draft revised Imagine Lismore Delivery Program 2017/2021 and Operational Plan 2019/20 was placed on public exhibition for 28 days between 24 May and 21 June 2019.

The submissions received are detailed below:

Attachment Number	Delivery Program/Operational Plan Activity Number	Author name	Concerns	Staff Comment
1.		[REDACTED]	Requested a public swimming pool for The Channon village	Due to Council's current financial position, this project is unable to be progressed at this time.
2.		[REDACTED]	Opposed to proposed Budget	The submission be noted as part of Council's deliberations.
3.	A4.2	[REDACTED]	Concerned with access to hoists and adult change tables in Council's public toilets	Improvements to these facilities will include consideration of accessibility issues to address community needs, and subject to external (grant) funding opportunities as they arise.
4.		[REDACTED]	Concerned with Council's overall budget strategy and spending. Road construction, GSAC operations. Council financial performance	The submission be noted as part of Council's deliberations.
5.		[REDACTED]	Request to reinstate up to \$3000/p.a. for seed funding the NAG	Due to Council's current financial position, this request is not supported at this time.
6.	A4.4.4	[REDACTED]	Concerned about the discontinuation of Auslan interpreting services and recommends that Auslan services still be provided by Council on request for all services and events.	Inclusion of A4.4.4 'Provide AUSLAN interpreter services at Lismore Regional Gallery events' is included in the Art Gallery budget and this correction is addressed in the body of the report. Extended Auslan services to other events are unable to be funded at this time.
7.	A4.4.4	[REDACTED]	Opposed to discontinuation of AUSLAN interpreter services at Council meetings, corporate events and Lismore Regional Gallery	See comments above.
8.	B4.4.2	[REDACTED]	Requests an upgrade of pedestrian and shared access pathways in Nimbin,	Due to Council's current financial position and project

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			and a reinstatement of the Nimbin Walking Trail project	issues, the walking trail project is unable to be progressed at this time. A review of pedestrian access and cycleways is due to be undertaken in the next 2 years to improve external funding opportunities.
9.	B4.4.2		Requested a pedestrian pathway in Cecil Street	Staff are pursuing funding for a pedestrian bridge in Cecil Street with \$82,000 included in the budget for the bridge only. Additional funding would be required for a footpath and staff are pursuing funding opportunities for this.
10.	D1.1.1		Concerned about expenditure on road rework  AND  Reduction of free vouchers for Lismore Recycling & Recovery Centre	The submission be noted as part of Council's deliberations.
11.			Concerned about Council's financial management and the curtailment of recreational offerings for residents	The submission be noted as part of Council's deliberations.
12.	E2.2		Opposed to the discontinuation of the allocation of the 2019/10 Annual Community Grants Scheme Funding.	The submission be noted as part of Council's deliberations.
13.	E2.2		Concern about proposal to cut LCC Community Grant Scheme funding.	The submission be noted as part of Council's deliberations.
14.			Water/drainage mitigation works at 445 Corndale Road, Corndale	Staff have estimated the cost of the requested works at \$75,000, and that the problem is not a high risk/priority. No budget provision has been included for this work given Council's current financial position.
15.	A4.2		Seeking funding (staff time) for a proposed conversion of a public toilet to create an	Staff are working with the Neighbourhood Centre to progress this project utilising grant

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			accessible public shower facility	funding. No budget provision has been made outside of the external grant funds.
16.			Request for contribution of 50% of costs to develop an interactive display for the Hannah Cabinet - \$48,000	Due to Council's current financial position, no provision has been made in the budget at this time.
17.			Advise of advance payment of 2019/20 Financial Assistance Grants	Recommend amending draft 2019/20 budget to include updated information.
18.	A3.3.1		Concerned with increase to user fees at Lismore Memorial Baths for Lismore Workers Swim Club	The submission be noted as part of Council's deliberations.
19.	A3.3.1		Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Club	The submission be noted as part of Council's deliberations.
20.	A3.3.1		Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.
21.	A3.3.1		Concerned about solar panels at LMB	Repair of the solar panels at the Memorial Baths is already in progress. No budget provision required.
22.	A3.3.1		Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.
23.			Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team  And  Solar panels at LMB	The submission be noted as part of Council's deliberations.
24.	A3.3.1		Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.
25.	A3.3.1		Opposed to increase in rates and reduced swim season at Lismore Memorial Baths	The submission be noted as part of Council's deliberations.
26.	A3.3.1		Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
27.	A3.3.1	[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.
28.	A3.3.1	[REDACTED]	Opposed to increase in user fees and reduced swim season at Lismore Memorial Baths	The submission be noted as part of Council's deliberations.
29.	A3.3.1	[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.
30.	A3.3.1	[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.
31.	A3.3.1	[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.
32.	A3.3.1	[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.
33.	A3.3.1	[REDACTED]	Opposed to reduced opening hours for Lismore Memorial Baths	The submission be noted as part of Council's deliberations.
34.	A3.3.1	[REDACTED]	Opposed to reduced opening hours for Lismore Memorial Baths	The submission be noted as part of Council's deliberations.
35.	A3.3.1	[REDACTED]	Opposed to reduced opening hours for Lismore Memorial Baths	The submission be noted as part of Council's deliberations.
36.	A3.3.1	[REDACTED]	Opposed to reduced swim season at Lismore Memorial Baths  AND  Concerned about delay in completion of solar heating infrastructure installation at LMB	The submission be noted as part of Council's deliberations.
37.	A3.3.1	[REDACTED]	Requests reconsideration of increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Club	The submission be noted as part of Council's deliberations.
38.	A3.3.1	[REDACTED]	Concerned about increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Club  AND	The submission be noted as part of Council's deliberations.

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			Concerned about delay in completion of solar heating infrastructure installation at LMB	
39.	A3.3.1		Concerned about increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Club  AND  Concerned about delay in completion of solar heating infrastructure installation at LMB	The submission be noted as part of Council's deliberations.
40.	A3.3.1		Requests reconsideration of increase to user fees at Lismore Memorial Baths for Lismore Workers Swim Club	The submission be noted as part of Council's deliberations.
41.	A3.3.1		Opposed to reduced swim season/opening hours at Lismore Memorial Baths	The submission be noted as part of Council's deliberations.
42.	A3.3.1		Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Club	The submission be noted as part of Council's deliberations.
43.	A3.3.1		Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	The submission be noted as part of Council's deliberations.
44.	A3.3.1		Concerned about increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Club	The submission be noted as part of Council's deliberations.
45.	A3.3.1		Concerned about increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Club	The submission be noted as part of Council's deliberations.
46.			Concerned about increased parking fees at Lismore Base Hospital. Suggests \$2 paid parking be extended to other paid parking areas.	The submission be noted as part of Council's deliberations.
47.			Opposed to paid parking for Lismore Base Hospital employees	The submission be noted as part of Council's deliberations.
48.		Identified as living outside the LGA	Opposed to increased parking fees around Lismore Base Hospital	The submission be noted as part of Council's deliberations.
49.		Identified as living outside the LGA	Opposed to increased parking fees around Lismore Base Hospital	The submission be noted as part of Council's deliberations.

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
50.		[REDACTED]	Opposed to increased parking fees at Lismore Base Hospital. Requests creation of more parking.	The submission be noted as part of Council's deliberations.
51.		[REDACTED]	Concerned about increased parking fees at Lismore Base Hospital. AND Concerned about introducing paid parking to Kirkland carpark	The submission be noted as part of Council's deliberations.
52.		[REDACTED]	Opposed to the proposed paid parking for Kirkland Carpark.  Concerned about NSW waste levy and what is Council's position on recycling.  Concerned about charges applied for meter reading of owners of multiple water meters (units). Council should have reduced cost for multiple water meters	The submission be noted as part of Council's deliberations.
53.		[REDACTED]	Opposed to proposed increase in parking fees in the LBH precinct and introduction of paid parking for Kirkland carpark	The submission be noted as part of Council's deliberations.
54.		[REDACTED]	Requests an extension to the existing \$2 paid parking area at Lismore Base Hospital precinct to all time limited spots.	The LBH parking strategy is reviewed annually to address the impact of expanding health services.
55.		[REDACTED]	Opposed to paid parking for Kirkland carpark	The submission be noted as part of Council's deliberations.
56.		[REDACTED]	Opposed to proposed Special Rate Variation  And  Paid parking in Lismore CBD and Lismore Base Hospital	A Special Rate Variation is not part of this budget.  The submission on paid parking be noted as part of Council's deliberations.
57.	A3.3.1	[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team  AND	The submission on user fees be noted as part of Council's deliberations.

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
			Opposed to proposed Special Rate Variation and Councillor pay rise	A Special Rate Variation is not part of this budget.
58.			Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
59.			Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
60.			Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
61.			Multiple concerns: Opposed to proposed Special Rate Variation  Concerned with increase to paid parking in CBD  Concerned with inadequate companion animal management and enforcement	A Special Rate Variation is not part of this budget.  The submissions on paid parking and service levels be noted as part of Council's deliberations.
62.			Opposed to proposed Special Rate Variation  Concerned with efficiency of staff and Council fleet utilisation	A Special Rate Variation is not part of this budget. Efficiency measures and improved Council fleet management are incorporated into the draft budget.
63.			Concerned about impact of Special Rate Variation	A Special Rate Variation is not part of this budget.
64.			Opposed to proposed rate increases  Increase to paid-parking near Lismore Base Hospital.  Suggest selling underutilised assets	A Special Rate Variation is not part of this budget.  The submission on paid parking be noted as part of Council's deliberations.  The submission be noted as part of Council's deliberations.
65.			Concerned about rate peg increase  Opportunities for new waste ventures should be explored	A Special Rate Variation is not part of this budget.  The submission be noted as part of Council's deliberations.

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
			<p>Concerned about GSAC not generating profit</p> <p>Concerned about farmland not being available for new buildings and subdivisions</p>	
66.			<p>Opposed to rate increases for residential ratepayers</p> <p>Concerned about low Council expenditure in Nimbin and outlying villages, especially for infrastructure assets</p>	<p>A Special Rate Variation is not part of this budget.</p> <p>The submission on village infrastructure funding be noted as part of Council's deliberations.</p>
67.	D1.1		<p>Concerned about impact of a Special Rate Variation</p> <p>Concerned generally with condition of roads</p>	<p>A Special Rate Variation is not part of this budget. The submission be noted as part of Council's deliberations.</p>
68.			<p>Concerned with the impact of Special Rate Variation on retired ratepayers</p>	<p>A Special Rate Variation is not part of this budget.</p>
69.			<p>Opposed to proposed Special Rate Variation</p> <p>Concern over financial support for private development of North Lismore Plateau</p>	<p>A Special Rate Variation is not part of this budget.</p> <p>The NLP infrastructure provision for the development is funded through developer contributions collected from the developers over time as lots are released to the market.</p>
70.			<p>Opposed to proposed Special Rate Variation</p>	<p>A Special Rate Variation is not part of this budget.</p>
71.			<p>Concerned about residential rate rises</p> <p>AND</p> <p>Concerned about low Council expenditure in Nimbin</p>	<p>A Special Rate Variation is not part of this budget.</p> <p>The submission on village infrastructure funding be noted as part of Council's deliberations.</p>
72.			<p>Concerned about proposed Special Rate Variation and rate peg increases</p>	<p>A Special Rate Variation is not part of this budget.</p>

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
73.		[REDACTED]	<p>Opposed to proposed Special Rate Variation</p> <p>Concerns over levels of service offered to Dunoon</p>	<p>A Special Rate Variation is not part of this budget.</p> <p>The submission on village services be noted as part of Council's deliberations.</p>
74.	D1.1.1	[REDACTED]	<p>Concerned about the proposed reduction in the allocation to roadworks.</p> <p>Opposed to proposed Special Rate Variation</p>	<p>The submission on road funding allocation be noted as part of Council's deliberations.</p> <p>A Special Rate Variation is not part of this budget.</p>
75.		[REDACTED]	<p>Opposed to proposed Special Rate Variation</p> <p>Charge admission to Art gallery</p> <p>Consider selling Lismore Regional Gallery, Quarry and GSAC</p> <p>Parking fees at Council Chambers?</p> <p>Cancel NORPA deal with City Hall/ Reduce pensioner discounts and reducing Council operational spending</p>	<p>A Special Rate Variation is not part of this budget</p> <p>A proposal for entry by donation is included in the budget.</p> <p>These suggestions be noted.</p> <p>This proposal may not satisfy legislated requirements.</p> <p>The further submissions be noted as part of Council's deliberations.</p>
76.		[REDACTED]	<p>Concerned about proposed rate increase</p> <p>and</p> <p>Council expenditure for fleet cars and Lismore Regional Airport</p>	<p>A Special Rate Variation is not part of this budget.</p> <p>Fleet management and airport operations have been reviewed as part of the proposed budget.</p>
77.		[REDACTED]	Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
78.		[REDACTED]	Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
79.		[REDACTED]	Concerned about impact of proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
80.	A3.3.1	[REDACTED]	Opposed to proposed Special Rate Variation.  Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Club	A Special Rate Variation is not part of this budget.  The submission on fees at LMB be noted.
81.		[REDACTED]	Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget. Receive and note.
82.		[REDACTED]	Opposed to proposed Special Rate Variation  Opposed to Local Matters going to home addresses as well as post office boxes for the same resident	A Special Rate Variation is not part of this budget.  The submission on Local Matters be noted and subject to future review.
83.		[REDACTED]	Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
84.		[REDACTED]	Opposed to proposed Special Rate Variation and suggesting high rise development in CBD	A Special Rate Variation is not part of this budget.
85.		[REDACTED]	Opposed to proposed Special Rate Variation.  Concerned that the Community Strategic Plan is too ambitious and trying to achieve too many things.	A Special Rate Variation is not part of this budget. The submission on activities in delivery program be noted as part of Council's deliberations.
86.		[REDACTED]	Opposed to proposed Special Rate Variation.  Opposed to increased parking fees at Lismore Base Hospital.	A Special Rate Variation is not part of this budget.  Receive and note.
87.		[REDACTED]	Opposed to proposed Special Rate Variation.	A Special Rate Variation is not part of this budget.
88.		[REDACTED]	Opposed to proposed Special Rate Variation.	A Special Rate Variation is not part of this budget.
89.		[REDACTED]	Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
			AND  Concerned about traffic conditions on Hollingsworth Creek Bridge	Traffic conditions on Hollingsworth Creek Bridge are a matter for the NSW Government to prioritise and fund.
90.			Opposed to proposed Special Rate Variation. Many other questions, issues and suggested alternatives raised	A Special Rate Variation is not part of this budget. The submission be noted as part of Council's deliberations.
91.			Opposed to proposed Special Rate Variation  Concerned about GSAC running costs and Council service efficiency.	A Special Rate Variation is not part of this budget.  The GSAC budget has been reviewed as part of the proposed budget
92.			Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
93.			Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
94.			Opposed to proposed Special Rate Variation  Concerned that there is never an increase in the pension rebate in line with rate rises	A Special Rate Variation is not part of this budget. The submission be noted as part of Council's deliberations.
95.			Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
96.			Opposed to proposed Special Rate Variation	A Special Rate Variation is not part of this budget.
97.			Rejection of the Special Rate Variation Proposal	A Special Rate Variation is not part of this budget.
98.			Opposed to decrease in funding for NORPA	The submission be noted as part of Council's deliberations.
99.			Opposed to decrease in funding for NORPA	The submission be noted as part of Council's deliberations.
100.			Concerned over decrease in funding for NORPA	The submission be noted as part of Council's deliberations.
101.			Concerned about reduction in budget allocation for	The submission be noted as part of Council's deliberations.

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
			NORPA's venue management	
102.			Opposed to decrease in funding for NORPA	The submission be noted as part of Council's deliberations.
103.			Concerned over decrease in funding for NORPA	The submission be noted as part of Council's deliberations.
104.			Concerned over decrease in funding for NORPA	The submission be noted as part of Council's deliberations.
105.			Continue support and funding to NORPA	The submission be noted as part of Council's deliberations.
106.			Disappointed to see continual downgrading of funding for NORPA	The submission be noted as part of Council's deliberations.
107.			Concerned over decrease in funding for NORPA	The submission be noted as part of Council's deliberations.
108.			Objection to the cut in budget to NORPA	The submission be noted as part of Council's deliberations.
109.			Concerned over decrease in funding for NORPA  AND  Concerned for the future of business in Lismore due to lack of growth	The submission be noted as part of Council's deliberations.

Attachment 2

The draft revised Imagine Lismore Delivery Program 2017/2021 and Operational Plan 2019/20 was placed on public exhibition for 28 days between 24 May and 21 June 2019.

Attachment 1 provided a list of submissions received up until 19 June.

Submissions received after 19 June and up until 26 June are detailed below:

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
110.		[REDACTED]	Concerned over decrease in funding for NORPA	
111.		[REDACTED]	Concerned over decrease in funding for NORPA	
112.		[REDACTED]	Concerned over decrease in funding for NORPA	
113.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
114.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
115.		[REDACTED]	Concerned over decrease in funding for NORPA	
116.		[REDACTED]	Concerned over decrease in funding for NORPA	
117.		[REDACTED]	Concerned over decrease in funding for NORPA	
118.		[REDACTED]	Concerned over decrease in funding for NORPA	
119.		[REDACTED]	Opposed to proposed Special Rate Variation	
120.		[REDACTED]	Opposed to proposed Special Rate Variation	
121.		[REDACTED]	Opposed to proposed Special Rate Variation	
122.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
123.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
124.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
125.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
126.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
127.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
128.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
129.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
130.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
131.		[REDACTED]	Northern Rivers Rail trail support	
132.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
133.		[REDACTED]	Opposed to proposed Special Rate Variation	
134.		[REDACTED]	Opposed to proposed Special Rate Variation	
135.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
136.		[REDACTED]	Opposed to proposed Special Rate Variation	
137.		[REDACTED]	Concerned over decrease in funding for NORPA	
138.		[REDACTED]	Opposed to proposed Special Rate Variation	
139.		[REDACTED]	Opposed to proposed Special Rate Variation	
140.		[REDACTED]	Concerned over decrease in funding for NORPA	
141.		[REDACTED]	Opposed to proposed Special Rate Variation	
142.		[REDACTED]	Opposed to proposed Special Rate Variation	
143.		[REDACTED]	Concerned over decrease in funding for NORPA	
144.		[REDACTED]	Concerned over decrease in funding for NORPA	
145.		[REDACTED]	Opposed to proposed Special Rate Variation	

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
146.		[REDACTED]	Concerned over decrease in funding for NORPA	
147.		[REDACTED]	Opposed to proposed Special Rate Variation	
148.		[REDACTED]	Opposed to proposed Special Rate Variation	
149.		[REDACTED]	Opposed to proposed Special Rate Variation	
150.		[REDACTED]	Positive feedback on many initiatives that encourage active living, affordable housing, safety initiatives.  Concerned about the proposed Special Rate Variation on disadvantaged socio-economic groups in Lismore	
151.		[REDACTED]	CBD Business Rates  Opposed to proposed Special Rate Variation	
152.		[REDACTED]	Opposed to proposed Special Rate Variation	
153.		[REDACTED]	Opposed to proposed Special Rate Variation	
154.		[REDACTED]	Concerned over decrease in funding for NORPA	
155.		[REDACTED]	Opposed to proposed Special Rate Variation	
156.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
157.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
158.		[REDACTED]	Opposed to proposed Special Rate Variation	
159.		[REDACTED]	Discontinuation of the Annual Community Grants Scheme funding	
160.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
161.		[REDACTED]	Council's Budget overall	
162.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial Baths for Lismore Workers Swim Team	
163.		[REDACTED]	Opposed to increase in user fees at Lismore Memorial	

Attachment Number	Delivery Program/ Operational Plan Activity Number	Author name	Concerns	Staff Comment
			Baths for Lismore Workers Swim Team	

Number	Name	Date Received	Comments
1.	Anonymous	27/9/19	[REDACTED]
2.	[REDACTED]	27/9/19	No I do not wish to pay another rate on top of what I have paid. Fix the roads first and then spend lives are more important
3.	[REDACTED]	07/08/2019	Wasting money on YSL. The answer is obvious. No we don't want to pay more rates. Council should be sacked along with most of its staff.
4.	[REDACTED]	07/08/2019	It's not fair that people should have to pay for not keeping an eye on Council staff. Times have changed, new businesses in CBD I don't think so. I do love the library. Plenty of empty shops in town. You could have a revolve centre there.
5.	[REDACTED]	04/08/2019	Issues with survey. Stop spending money on things like GSAC. Focus on core business. Work within budget.
6.	[REDACTED]	08/08/2019	Owns several houses. Increase in tip fees, rising cost to lodge DAs, Councillors giving themselves a pay rise, need for internal audit, DCP working against low cost housing. Has tried to organise meeting with GM to suggest cost saving initiatives.
7.	[REDACTED]	09/08/2019	Should not have to register on YSL to vote on SRV. No rate increase above rate peg. This should be enough to cover cost of roads. Should print balance sheet in Newspaper. Where did the money go that went missing?
8.	[REDACTED]	06/08/2019	State of CBD e.g. footpaths. Revive the Lake Pool. Rainbow crossing waste of money. Increase in rates is a worry. Thanks to Shelley for uncovering financial issues.
9.	[REDACTED]	15/08/2019	Vote for no SRV above rate peg. Lack of empathy for small business. Councillors giving themselves a pay increase.
10.	[REDACTED]	12/08/2019	Object to rate rise as a single widowed pensioner. Inefficient road gangs.
11.	[REDACTED]	15/08/2019	Rate rise=death of small business; will also reduce consumer confidence and reduce employment
12.	[REDACTED]	15/08/2019	A high rate rise discriminates against business, pensioners, retirees, single parent families, low to medium income households and the unemployed. 2.7% is the State average for rates on a par with Ballina which has the same population. The economy is slow, business is not thriving, wages have flatlined, jobs are insecure and GDP sluggish especially for regional towns and costs of fuel, energy, childcare, food and goods/services are rising steadily. Rate rises of more than 10% will negatively impact renters including businesses in the CBD. Very detailed suggestions for how to raise revenue.
13.	[REDACTED]	15/08/2019	Should be an option 3 no rate increase. Concern for those who cannot afford the rise.
14.	[REDACTED]	17/08/2019	Proposal will force many families into financial hardship. No faith that this additional money will be shared amongst all small out lying villages e.g. Nimbin. Online survey refused to work 5 times.
15.	[REDACTED]	18/08/2019	Against the proposed increase
16.	[REDACTED]	19/08/2019	Council does nothing to support CBD businesses or farmers. Road network should be tendered out to private enterprise. Council needs to lower rents in CBD. Does terrible job of fixing roads. No wheelie bin service for 'stupid' reasons.
17.	[REDACTED]	15/08/2019	No increase above rate peg. Rates have risen well above wages. Need to lobby state and federal gov for funds.
18.	[REDACTED]	16/08/2019	Property owner – no footpath/open drain. Owns a property at 20 Garrard St, South Lismore.
19.	[REDACTED]	17/09/2019	Opposed to increase; issues with road building. Need for total overhaul. Appointment of administrator.
20.	[REDACTED]	20/08/2019	No rates increase. Various practical suggestions for how we can make the most of what we already have.
21.	[REDACTED]	26/08/2019	How were millions of dollars lost? Spend the rates on repairing roads.
22.	[REDACTED]	26/08/2019	No to rate increase. Council has not convinced me it will make any difference to our roads in the long run. Quality of new upgrades of roads seems to be of a poor quality. Not very satisfied with the survey as it did not include any space to write a personal comment. Asks lots of specific questions.

23.		04/09/2019	Comment in response to completed survey acknowledgement: survey asks the wrong questions. Does not support increase in rates over the usual rises. Council must live within its means and concentrate on the basics.
24.		04/09/2019	Commercial rates in CBD already highest in state. You can't take 8% of the land value from owners annually, it is not leasehold land. Do a survey of percentage of rates v land value collected among other councils and see where you sit.
25.		03/09/2019	Thank you for wasting our money on your consultation process. It was obvious to me from the very start you would never make a 17% rise stick, and now we see the easier 'special rate variation' come to light. Regardless of your deceitful approach, doing a spot of maths in the last few minutes makes it clear to me that you are wasting our money.
26.		03/09/2019	Supports additional rates for roads. Does not support a 'tax' on rate payers that is distributed as welfare for business. The wealthy of Lismore invest their money elsewhere. Its local rate payers whose dollars drive the local economy so leave the money in our pockets.
27.		31/08/2019	Survey poorly designed. Frustrating to complete.
28.		28/08/2019	Importance of rebuilding the CBD – new vision – use professional businesses, speciality shops; develop food and beverage culture; rate relief for CBD so that property owners can afford to make premises more attractive; make CBD more attractive, starting with footpaths.
29.		27/08/2019	Not against a rate rise. Likes Lismore. An increase based on what an individual already pays is far fairer, rather than a broad spectrum rise followed by an additional %17 rise.
30.		26/09/2019	Attended SRV Workshop. Impressed with staff and process. Thanked GM. Did not want to be associated with the negativity present from some at the session. Does not believe roads are the priority. No point having perfect roads if businesses and young people have gone.
31.		10/09/2019	Lots of creative ideas for how we could do things differently. Basic premise is we need to be more creative and involve the community in solutions and should get better at telling the story of what we have done with rate payers money
32.		05/09/2019	Pensioner who is finding it harder and harder to pay her rates
33.		09/09/2019	Refers to \$60 million debt. Mismanagement & over staffing; refers to the boat – sell the copper.
34.		10/09/2019	Asks a question: why can this council not manage to do the same as other councils when the rates are higher? Why is Lismore different
35.		16/09/2019	Comparison of rates between Lismore & Pymble. Lismore needs to find alternative rating sources.
36.		17/09/2019	Objection to rate rise; refers to recent loss of \$10,000 funding from Council; rate rise will result in increases being passed on to tenants & therefore loss of tenants.
37.		06/09/2019	Makes comments about state of roads, using consultants from Central Coast; rate payers are fed up.
38.		04/09/2019	Against the increase; struggling to make ends meet; tried to give security to kids by getting into housing market; will anyone actually listen to the rate payers. Should have been more public awareness not just internet-based info.
39.		29/09/2019	Not affordable for single people with kids and rising everyday expenses.
40.		24/09/2019	Not affordable and we don't get a lot for our rates.
41.		26/09/2019	Not affordable everything is going up and Lismore has the lowest weekly income for the region. Should repair roads in this dry season. Lack of adequate recycling services. Cycling and beautification of the river bank can barely rank as necessary. Fix financial management shortcomings.
42.		25/09/2019	Most expensive Council in the region. Can't continue down the path of high discretionary spending rather than on roads, rubbish, health and efficient administration. Should not be funding NORPA, The Quad, solar farms, Local Matter, biodiversity projects. These are nice to have not essential. Your Fact Sheet comparison rates needs work. Speed up DA process. Your inefficiency is driving businesses away.
43.		27/09/2019	In total disagreement with rate increase. Reduce services and implement efficiency measures. No garbage collection or water usage charges have to provide that myself. Rates have gone up by over 400%. Other added costs include waste fees, onsite sewer, farmland base rate. Rate peg is a myth.
44.		24/09/2019	No SRV. Found it hard to do survey online.

45.		04/09/2019	It seems unbelievable that at a time when we are on the brink of a worldwide recession that Council would consider increasing rates. Any rate increase would be catastrophic for many families, including workers and pensioners. We could certainly do with some councillors in the Lismore Council who are actually living in the real world. If absolutely necessary reduce services but do not increase rates.
46.		20/08/2019	Current pensioner rebate in NSW is \$337. In NSW rebate has not changed in 30 years but rates have risen.
47.		04/09/2019	The above 'advertising' highlights yet another reason why council cannot be trusted. Why was Ballina shire population 44,208 omitted? The ONLY, the sole, reason I can think of is deliberate obfuscation and deceit of the ratepayers in order to not harm and bolster the pro-SRV troops entrenched at LCC who always believe they know best. I bet money I could find other council areas with similar population that have been omitted. I just did! Bathurst? Dubbo?
48.		17/09/2019	As a small business owner I am alarmed by what I'm observing in connection with the SRV. People like me will be slugged twice. My landlord has made the point that he must pass on the SRV increase to me. The result would mean I would have to close down. Council needs to operate from within its budget and not go cap in hand to the very people who can least afford to give. I'm urging you to vote this down.
49.		18/09/2019	I am disappointed to hear you are supporting the S.R.V. If this is incorrect please tell me, as I will not be voting in 2020 for those who support the SRV me you are trying to fix "the effect" of our economic failures not addressing "the cause". We as rate payers expect council to address essential services first ( such as roads, water security, etc) and if the budget allows non essential matters last (such as Noah's ark Woodlark Street, Rainbow crossing, etc).
50.		24/09/2019	I'm a business owner and resident. I already pay an extraordinarily high amount of rates in the CBD. Between work and home I pay \$1300 rates per year. I refuse to pay any more. Option 1 is the only one I can choose. You forgot Option 4 dissolve the council just as I would have to do if I went \$6m into the red. No one would save me and I'm not going to save you.
51.		26/09/2019	Why is it every time LCC gets into trouble they think way out is to whack ratepayers with more charges? We get a beer service on a champagne budget with very low quality beer. Gravel road at the front of my house has work done and then by the afternoon the pot holes resurface. The piggery in our neighbourhood was approved and has impacted on 20 families. I expressed concerns about Council's ability to afford \$5m new cell at the waste facility.
52.		30/09/2019	Please do not support this motion. I am disappointed by how much debt we have accumulated over the last 12 years. I urge you to find more suitable ways of cost cutting and not punish citizens.
53.		30/09/2019	Th SRV is a lazy unsustainable and unimaginative management of the community's assets. The proposed SRV will have a long term adverse impact upon the vulnerable members of the community. Rather than burden its community with these expenses, Council has to seek external/new sources of revenue or rationalise the range of services it provides.
54.		30/09/2019	I am very concerned that Council is failing your ratepayers with service and apparent lack of financial management expertise. This is unrealistic wish for a massive rate increase on the back of your huge debt. I believe that ratepayers will see this a means to recover the funds lost or wasted. You have to change or you could wait for the government administrators to remove you from management.
55.		30/09/2019	As a self-funded retiree this rate increase would place an unacceptable financial burden on me. I have a farm at Bexhill and a home at Goonellabah where I live. This increase would cost me over \$800 not \$200 that the Council is putting out there. I think it is high time LCC lived within its means and worked to its budget instead of using ratepayers as a cash cow.
56.		30/09/2019	I oppose any large increase. Council spends far too much money on non-core activities. It should stick to providing roads, water & sewerage. Your engineers should be able to build a road that lasts. You have also stated that no one will loose their job because of the \$6m loss. Why?
57.		03/10/2019	I am shocked by the poor culture and staff morale that often leads to staff not caring as much about their use of ratepayers money. There is an over use of consultants. The organisation could benefit from a streamlines grants process. I run a local business and employ 40 people and this rise will knee cap businesses. Council needs to tighten its belt and be more business focused. Now is not the time to put up rates and I urge you not to vote for it.

## Attachment J – Online Survey Comments

Survey responses to the question – What is the reason for choosing that option as your highest preference?

### SRV WITH A 4 YEAR SPREAD

It's going to be easier for ratepayers to manage the increase over a few years.

It is a more measured increase without going further behind with road maintenance but make sure it is being spent on work that needs to be completed I live in Baldock Drive which is due for resurfacing and does not need it. Cowlong Rd urgently needs fixing.

We need to support local business and improve the dreadful state of our roads if we are expecting to attract new residents and businesses. These are basic essentials that have been severely neglected for too long.

Something DOES need to change in order to make Lismore a better place. Rate rise will help somewhat, but council spending needs to be tightened SO much more. Also, do something about the homeless situation, as that's a huge cost and issue at present.

I believe it is necessary... I just prefer to spread the increase over a longer period

Less "bill shock" for pensioner on limited income

I believe in paying more to improve Lismore, but I am also conscious some rate payers may find the steep increase over just two years could be difficult. However, I would expect to see kerb and guttering at least in Donnans Rd finally with this increase!

Income levels in Lismore are not high and families are struggling. A phased approach would be easier to manage.

Gives us time to make allowance in our budgets over a spread of years for the rate increase

We need better roads and services for Lismore to retain its quality of living.

I really want to see Lismore move forward with progress as a key regional city in NSW and that means our infrastructure needs to be in good repair. Happy to pay a little more to do so.

I'm vaguely hopeful that Council may make a token attempt at maintaining rural roads- there are rate payers outside of the Lismore Township.

I would prefer the two-year option, but I believe the four-year option would make it easier for property owners with limited means to manage the cost.

Easier to adjust to

If the increase really has to happen then this is a good middle solution. Shame it has to mostly go on roadworks. Can you spend some on R&D into better roadwork building strategies

The community cannot afford a huge increase in our rates. I believe that option no2 is a good compromise.

The rate rises are more spread out and more easily managed by all especially those on lower incomes

least noticeable option

I believe we need to raise rates but over a longer period it makes it easy to budget for within the wider budget.

Better in the long term and people have to realise if they want improvements THEY have to pay for them

rebuilding the towns popularity but encouraging shops to open should be priority to encourage visitors and local townsfolk spending locally. Increased revenue from this can be used to attend to road repairs and maintenance.

Less impact on already low-income people residing in Lismore

Even though it would be wiser to look into all council financial activities and streamline and improve all operations, and choose option 1, the way you have worded our options leaves me no choice but to choose the gentler of the two srv options.

this is a fairer option

Council is not all about roads rates and rubbish. We need and want more, and we need to pay for it.

I feel that some level of SRV is required and option 2 will give a lot of extra revenue while being affordable to most ratepayers.

It seems more manageable

If we are going to retain our regional city status and continue to deliver services to our community and attract others here, we need to improve the capacity for council to deliver.

we need something to break the status quo as the rate pegging is not working to ensure funding

Some main roads are in a very bad state of repair. It is better for the whole community if that situations were remedied.

most realistic economically for rate payers considering rising cost of living across the board & seeming mismanagement from a range of government agencies & inadequate rises in wages

better budgeting at home 17% in one year is too much

I would like to see an improvement to our roads. I live 17km from Lismore and the road gets worse the further out from Lismore you get. I am prepared to contribute to fixing the problem

phased increase. I am strongly against charging more to businesses in the CBD

Allows us to budget for increases and hopefully wages will increase to assist in this. My street Crescent St, Hurley, ubrihein st are awfully neglected. I expect all streets will receive improvement with this funding!

what roads WILL BE RESEALED and how will you do it. Current process of leaving stones all over the road is a horrible, stones end up on our driveways and inside garages. I would like roads that I use every day sealed properly.

I might be able to afford it.

If there must be a rate rise, this option makes it easier to absorb the extra costs, especially for pensioners and low-income earners. Option 2 is vicious!

I am on a health care card and struggle to pay rates. There are no concessions for me. I realise we need to increase rates but the 3rd option will be too hard on people like me too much and create hardship. Why can't there be hardship support too?

Option 2 is my choice because that's what I think I can afford

Most equitable of the 3 options

I think it is the most fair. Council gets more money but will still have to use it wisely.

We need to fix the roads, but also to take our time collecting our money and planning for efficient use

more affordable but whilst still helping the city

This option makes it more affordable for residents, especially those who are still reeling from the devastation of the 2017 flood. I believe this option will still allow council to work on some of their main projects to benefit Lismore residents'

It's more affordable

We need to be realistic. All ratepayers in Lismore are in this situation together, we need to work together. Council rates are small compared to an average wage earner's income tax.

It seems to be the least painful option.

Reasonable compromise based on the options available - more affordable for me.

best of a bad lot. Council need to look at how to spend our money better. Trim the fat, make employees have a work ethic. We deserve more bang for our buck. I agree to a rate rise as long as council match my contribution with its own cost savings.

AS an aged pensioner, I have a very limited budget.... this suits my situation

Easier to adjust a fixed pension budget to pay increase - a pension discount would help

Do not want to see the roads deteriorate any further BUT I am hesitant placing the 2 nd option as a landholder struggling with drought. Also fear LC will continue to increase rates beyond the rate peg after this increase period of time.

We desperately need investment and there are so many whingers that cry poor that they only way you can do it is over 4 years. We are not a poor suburb just look at the farmers markets, the cars in town and property owners

This city needs investment more than anywhere I have ever lived. Just look at the CBD it needs a huge boost, look at the industrial sector it has no clear direction

Lismore deserves to be the best it can be, and it needs investment so that this can happen.

I agree we need to pay for the improvements we want but that more than wage rise and causes significant burden. I also don't agree with the current spray in roads as a solution that wash away

Because it is more reasonable to spread out the increased rates over more time. Single income family cannot afford a 17% hike in rates. I understand it is necessary but I'm not totally happy with any option. Will rates just continue to go up.

Fairer than proposal 1 but spread the % equally over 4 yrs., ACROSS ALL RESIDENTS, rather than rural owners paying more. Our rates are already \$3.4K; all we get is bins collected; we live on a State road, pay our own infrastructure and don't use sports fac.

I'm angry that rural landholders have to pay ANY more given we get nothing for our rates but spreading it out over a longer timeframe lessens the immediate stress. I can't afford this.

We are already struggling to keep up with bills. Understand that its needed but need more time.

While I recognise the need for services to be funded, I think the sudden increase over two years is too much. I also think it should be starred by income, to protect low income earners. To some \$300/year is a lot of \$, for others it's a night out.

Would prefer an increase to occur over a longer period of time

Any increase in rates should be incremental. Council must find savings internally.

To spread the financial pain of the increases over more years. These are significant increases. Many people will struggle.

We can't expect change and not do anything to aid it. However, option 3 is a big ask for family's already struggling with tight budgets

None are very attractive especially if you live out of town & don't have all the benefits of your rates. So, option 2 seems the best of the three. We are not wealthy & cannot sustain huge increases in our rates.

Keeping roads sealed important. Less cost to all to achieve this goal.

I do not like the idea of the roads deteriorating, there are some that are badly in need of work now. However, I do not like the idea of the big increase in rates proposed in option 3

There is some hope of improving our road network. In the 20 years I have lived in Lismore Richmond Hill Road repairs have become almost non-existent. Twenty years ago, we started off with a road full of filled in potholes. It is worse now.

For me I pay double the "average". I know rates need to rise but I would prefer them to rise as evenly spread as possible.

Most financially viable option for the community. If option 3 were to proceed council would squander the excess funds as it has done in the past e.g.: Hannah cabinet, rainbow footpath and the 'ark'.

council needs to provide positive fiscal management to avoid rate hikes that significantly impact on low income households and rate payers on fixed incomes that are already struggling to meet the rising costs of essentials including escalating electricity.

I understand that you have not managed the finances well. It is unfortunate that the ratepayers are now asked to pay for your errors. I am 65 years and will need to continue working in order to survive and pay for your mismanagement

The poor management of council finances should not be forced onto rate payers. Roads, public safety and economic growth are a priority, forget the arts, culture social functions until the council overcome its financial issues.

I think option 3 is excessive when a lot of money has been seen to be wasted over time. I think council should be more budget conscious. How did we get to have a \$6 million deficit? Painting Magellan Street in rainbow colours was a waste should be more

What do you think, you [REDACTED]? LCC has mismanaged the money we have already paid. LCC continues to rip me off for a water leak and now you bastards up the rates, not to mention the pay rise you gave yourselves. You bastards deserve sacking!

This is a structured survey that doesn't include the option of council exploring more internal cost savings and efficiencies. Council need to be transparent and compare their cost / benefit against other councils. Local businesses need more assistance.

Because our rates are already almost double your average, so with the council poor management past and present I do not agree with your request

More needs to be done on infrastructure and roads but the council needs to be held responsible for wasting tax payer's money, departments need to be individually checked and tested for waste and freeloaders sacked.

As a pensioner, the big slug up-front would be most undesirable. As I have stated before, I do not trust the council not to waste funds on irrelevant items (as has happened plenty before), or things that just do not work properly (Snuffleupagus truck)

I don't believe LCC should be easing their rates as apparently LCC are the highest in the region. The town is still struggling to recover from the 2017 flood with many businesses closing.

Asking for an SRV for roads a core part of Council does not give ratepayers any confidence that non-core expenditures have been reviewed. Use ratepayer funds for core services and then ask for an SRV for non-core services.

I am cautious to just give extra funds to council to spend as they see fit. How can I be assured that the capital works undertaken are finished on time & budget and that the quality of these jobs is satisfactory.?

There shouldn't be an increase, council need to be able manage existing budget

U should have no change in ur options, there should be no increase if I make bad business decisions no one bails me out I'm just out of business

Cost of living

Most rate payers are also struggling financially. A large increase is impossible.

As middle range increase in rates

I'm on the disability pension and can't afford such a substantial increase.

Option 1 will show no improvements, while Option 2 will, allegedly, produce some improvements. Option 3 is frankly unaffordable. We now pay in excess of \$2600.00 annually for rural rates at Rosebank and receive not much. No re-sheeting this year!

Do not agree to having the rate peg variation put through as we pay enough rates now

Our living expenses are going up and up while our income decreases every year. We are part pensioners.

Four years in current economics may be more manageable for those under employed, not getting wage growth or considering retirement.

We already find the cost of rates unaffordable as first home buyers. This survey keeps indicating average rates at \$1300-1500 when ours are over \$2000 so I'm a bit sceptical of these figures. A fortnightly payment plan works better for us over a 12 month

As aged pensioners rates are a huge slice of our budget and a constant worry.

Financially I might be able to manage this with regular slow increases to my rental properties (law does not allow me to get tenants big increases and only one per year- I need to live off my rentals too)

The rates are very expensive already. A 17% increase would cause more economic hardship in an area where unemployment is high, and wages are low.

I am a sole widow pensioner and just because my land is larger than normal I have to pay \$2696.90 rates per year I get no extra services for the larger block, 1200 square meters.

MONEY IS SO TIGHT YOU WOULD NOT BELEAVE

Bill shock

The rate rises our household just got was \$480 Ok one year!!! Rents will have to rise to cover costs and people will have to leave the area because they can't afford to live just because council can't budget. Not fair at all on families already struggling

It is stupid to require this field!

## SRV WITH A 2 YEAR SPREAD

I feel existing rates are unsustainable and would ultimately see things I see as important (cultural activities) sidelined with funding allocated to bare essentials.

Better off paying now and actually fix the roads and provide community services rather than delaying expenditure.

One has to be realistic. Without the increase, Lismore would deteriorate. I love Lismore and want it to be maintained as much as possible. The increase is not unsustainable and relatively small in the overall scheme of things.

My rates are NOT \$1500. I don't know whose is in Goonellabah. I feel 17% increase on the expensive rates we pay is going to be difficult financially for us, but your justification gives me no choice but to choose option 2

I don't want services in Lismore to decrease.

I want to see the region go forwards, not backwards. Would be interested to know why LCC didn't go for a third option as RVC recently did for SRV

if it would mean an increase in improving our roads and community I would be willing to pay the increase, what I don't understand is after the 2years how much my rates would be then. Will they go a back down?

Without a significant increase in rateable properties on line it is the only option that will help to see the lga grow, otherwise we will be left behind, and businesses will leave, then jobs will go, and then families will leave.

If we don't sort out our roads and CBD now it will only get worse. But I want [REDACTED] assurance that council - staff and councillors - will behave in an ethical and united manner to achieve this and it be reported in an accountable & transparent way

Although rates are already high, we need the services provided by council. I support the increase in rates but expect the management to be more efficient. No wasted money on corporate fluff.

We need you to fix the roads, but we also need to talk to you about subdivision on less than 100 acres.

I understand the pressure Councils are under from lack of support of the NSW Government and funding strain. Our Council also deals with high rainfall damaging roads & high unemployment (therefore some ratepayers struggling to pay their rates).

Because we need more amenities and to improve existing amenities

I live in [REDACTED]. It is a major thoroughfare and bus route and by far in the top 5 worst roads in Lismore. My car and tyre expenses would reduce if it ever gets fixed.

I believe we do need to move ahead with services BUT ratepayers need to know that moneys will be well-managed. I would also support the introduction over a longer time-frame. It is a large increase for some rate-payers to meet over a short time.

I live at Larnook & I want to know if the rate rise affects rural areas therefore I would prefer option 2 because it includes road repairs etc.

Sensible & needed

Because the other option is basically to do nothing. I don't want to do nothing, but I think a 25% hike over two years is outrageous. What strategy's will you have in place to not plunder the lot again? What about option 3 and spread it over three years?

I would prefer to pay a bit more and enjoy better services

Because the council needs the money to fulfil its purpose

I would prefer to see Lismore becoming a better place to live.
Even though my resources are limited, I prefer option 2 because the community will be the better for it. Provided council can be trusted to do as proposed.
We have to spend money on our area to make it better.
I would hope that we would see an improvement in infrastructure and services - still waiting for kerb and guttering after 20 years on a main road through Lismore Heights
I only support this if you as a council is accountable for this increase. I feel disappointed how badly Lismore Council has let the people down since I moved to the area in 2007 from Sydney.
I am prepared to invest in the future of Lismore and attracting new people and businesses. I see upgrading our roads and attracting new business to the CBD as immediate priorities.
I am a resident and ratepayer with a young family and long-term intentions, the economic capabilities are an important consideration to sustainability of the city/shire and roads need to be addressed in alignment with the future vision of the city/shire.
I want Lismore to continue its high level of service to the community
I understand that we cannot allow our local infrastructure to deteriorate. Our roads are already so bad that I feel it is unsafe in some areas.
It only seems logical to retain and bolster the invaluable services that council provides. As a rate payer, I feel a priority for the town's basics to function and to optimise economic growth of the region is in everyone's best interests.
Want to see Lismore prosper and grow
I can afford the rise and I would like to see roads maintained and not allowed to deteriorate
I would like to work together as a community to provide we with good amenities, including roads which seem to be an important concern for many residents.
businesses have been footing the rates bill for too long, it is time for residents t pay more to see a much-improved economy in Lismore
The work needs to be done. The cost is appropriate.
I would like a clear outline of what roads would be upgraded and how you plan to do it? Will these be the roads that I drive on each day, will it be the useless pot hole filling or a full reseal? Are you going to leave stones all over the roads?
the rate increase is less than the annual costs of keeping up with repairs of my car's suspension.
Through working in Infrastructure Services at Byron Council I am very aware of the deterioration of services when funding not adequate and the impact over time on social aspects of a town
Clearly council has told us they have insufficient funds to provide the services needed. It's my community and I want all necessary services.
I have selected the higher rates, but I do hope that with this the money is actually put to good use, meaning roads actually get fixed properly, [REDACTED]! That parks are cleaned for my kids and maintained! I do not spend \$ on [REDACTED] like blocking 5g!!
The way the survey is written doesn't give us any other choice. There is no middle road, so I have to go with the option that supports growth of Lismore.
It's for the betterment of our community as a whole. I would expect the additional funds to be managed far better than in previous years however.

Although I am not happy with the management of funds by council and think they waste a lot of money, I see businesses closing and I want our town growth to be continue
I am aware of the state of our roads and facilities and realize that Council is strapped for money to repair and replace these. Its responsibilities seem to be continually growing and state/federal assistance reducing. This also needs redressing.
This is my highest preference although I would like it to be spread over 3 years
We need \$ spent on roads and the economy etc but what is being done rd wise doesn't seem adequate and why should I pay more when I don't even have gutters on my street, and I put up with water leaks here in the northern end of Dibbs st often!!
The Council Rates are already too high for ratepayers to afford - rising living and electricity costs. Other ways to collect money are a 'Head Tax' for renters and students using our roads and services This is an unfair system where only the ratepayer pays
I agree that Councils revenue may not be enough but what is Council doing about streamlining it expenditure and giving us a better return on our rates/charges. What are they doing about unpaid rates etc. The rate rise should be the last resort after all
Cheaper alternatives, e.g. bicycle lane network, e.g. between Lismore & Nimbin
We need to increase the revenue there's no doubt about that. However, I'm not in agreement about it coming from ratepayers. I believe the council should either sell some assets and/or raise revenue elsewhere to pay the difference.
It's a choice between the devil and the deep blue sea
I agree that in order to improve services, a rise needs to happen, however it does seem extremely steep. I also don't appreciate the scare tactics used in your description of option 1. Perhaps funds can be found by freezing pay increases for council execs
One raise only, Council needs to manage the budget better. Look long term for future
there is no option for no increase
Our family is struggling to keep our head above water as it is and there I don't support and extra increase. We haven't even had our wages rise with the annual CPI increase for a number of years. NOT FAIR.
This is tricky. On the one hand I wish to see Lismore grow/become more vibrant/attract more people to support this growth. But, as a single income, first time mortgage payer with little chance of a salary increase along with the rate rise it will be hard.
More money has to be spent on infrastructure - roads, environment, etc. Unfortunately, I feel LCC has wasted a lot in the past and hence needs this rate hike to cover mismanagement.
I don't know of anyone who pays \$1300 rates! We live in the country and only service we get is rubbish collection. Stop spending money on art and pump it into making Lismore more attractive to invest business in.
I support #2 if: Occupied, long-term residential rental properties are excluded from rate rise, as extra costs get passed on to the renter. Rate rises trigger rent rises & put more stress on vulnerable, low income people, & community services.
It has to be done. I would have hoped that abundant State Government coffers would have donated to the cause, and I hope that LGAs lobby them hard!
providing for a better future
We need to keep improving our infrastructure to keep people happy to live and travel around our LGA. If state and federal governments won't improve the way they support local government then the money has to come from somewhere- our local residents.

Because they don't fix anything now so maybe councillors should take a pay cut and give back to the people who pay for their lifestyles. Our roads are disgusting but they certainly don' stop themselves getting a pay rise.
Lismore really needs extra attention to enhance its assets.
Despite the poor financial and operational management of the Council's budget leading to this situation, it has to be rectified and I realise Councils have no other option to raise the requisite funds so am supportive of the special rate levy.
I understand the need for option change. Council needs to consider more sustainable options with roads, like using recycled plastic in them for longevity etc.
I want Lismore to grow and be a nice place to live and visit.
Would like to see more infrastructure in our roads and highways throughout the region as it is much needed.
Roads, footpaths and storm water runoff need to be significantly improved.
I would prefer the money spent on economy. The money spent on roads should be secondary. Why are our rates so much more than other councils, yet their roads are better (Ballina Shire for example)?!
We need to do something about the roads. No one wants to pay more but if that is what's needed then we have to do it.
it is dangerous for roads to not be maintained for rural residents and I support developing Lismore as a destination
Roads are an issue and need to be addressed.
No Option at all, the roads are in a mass and have been for long time (before and after the flood in 2017) the council id miss using the money now and I don't think the money will go for any roads, time to bring investigation to Lismore City Council. L
I want roads and jobs for our community
I understand that there are insufficient funds to provide all the facilities and services required of council. However, my fear is that the road network would not be the beneficiary of the extra funds and they may be diverted elsewhere.
Shorter period of time for out of pocket as a single parent. Roads being used regularly need to be torn up and resurfaced not just filling in pot holes that the gravel will come out with the next rain or heavy vehicle. This wastes money.
Acknowledgement if you want to get things done in the community you have to pay for it
To enable funding sooner, so projects can commence sooner.
the council needs adequate funding to do its work
I value high quality services and I think everyone should take responsibility to pay for them.
Absorbing the increase in rates in a shortened timeframe, even if unpalatable.
better spread of costs
Get it over and done with. Need is there

Work needs to get done sooner than later
Just do it! But continue to lobby the NSW Govt to effectively fund local councils.
Easier on most ratepayers' pockets.
We need to urgently improve the economy of our city to bring in more visitor and money. This will create more employment and allow more people to move ahead. I don't want to wait 4 years. I am in a financial position to do it over 2 years.
Because services are expensive, and this is an effective way to spread a boost to the money available to keep those services effective.
I would like Lismore to be a place I'm proud to live in because of its progressive and sustainable initiatives and programs, and I'm prepared to pay more to help make this happen.
Council only has one tax they can raise, a deplorable state of affairs. Councils obviously need more money to invest in community infrastructure and as a ratepayer, I am happy to support this.
The main priority for Council is to save the CBD. I would like to see Council thinking outside the box when it comes to attracting a service industry, specialty shops, a cafe culture and customers, but without raising rates for the business community.
As self-funded pensioner in Goonellabah with rates \$2400 cannot afford 17%. How about over 3yrs and trim admin staff
If you are going to do this it needs to happen quickly this will hurt a lot of people financially and they will need to see where their hard-earned money is going. Please don't use whatever company you are currently using to do our roads. DO IT PROPERLY!
I and I'm sure others don't mind funding upkeep, the issue to me is the upkeep isn't as forthcoming. What rates are paid need to go where the money was supposed to. A visual reminder that we are getting what we pay for and make it transparent.
I would like to see an immediate increase in council services such as roads and cycleways and for Lismore to grow and prosper with clean streets and beautiful parks and gardens.
An increase above the usual rate peg amount us necessary for council to achieve minimum community expectations. Option 1 does not. Option 3 creates too much financial pain to ratepayers in current economy.
I know that it's not always realistic to just accept the Peg rate. Option 2 is not a reasonable option. Residents and businesses of Lismore have been doing it tough since the flood. Option 2 is the better option if a significant rate increase is needed
I see the need to support my local government body to be able to achieve goals that will assist the council re-establish a base line as long as the money goes where it is intended. I will not support a further SRV request if this one does not see results.
Time to get the show on the road and into the community
I don't mind paying a little extra, as long as what your saying is getting done.
Urgent addressing of the environmental emergency that world facing and really support steps council is doing and planning regarding this. This is more important than roads
The eventual cost to ratepayers is similar, and presumably with a higher immediate cash flow, we will see results faster.
I'd like Lismore to continue to be improved
if you are going to black mail us with rate rises to cover your poor financial management and I have heard possible fraud- then so be it - why hey ensure proper financial management please eard possible
-

I chose this because it makes sense however, I'd like to see 3 quotes for the work, 2 x private companies & 1 x council to gauge whether it can be done more effectively & efficiently. I want to see each project spending. TRANSPARENCY is needed.

You can't pay for a Nissan Micra and expect to drive a Rolls Royce. I'm concerned about the deterioration of community facilities and green space even more than I am about deteriorating roads. So, I'm prepared to pay more to get a better service.

I am living on my own paying of a house mortgage money is hard enough as it is

Rate hikes are destroying families so the lesser of two evils I will choose

Because I have kids and we struggle as is

Already paying much more than average residential ratepayers with on benefit

## NO SRV - RATE PEG ONLY

### AFFORDABILITY

I do not support the special rate variation because after the two-year period, we will then be paying the normal 2.5% rate increase on much higher rates. A one-off fee or levy per rates e.g.: \$100 over two year instead of a rate variation more affordable.

The financial situation for the majority of rate payers at the moment sees their income stretched and to increase an already hefty rate payment by a substantial amount would, I believe put it out of the struggling everyday household. More unpaid rates

I pay enough

I don't know where you get your average rate payer figures from. Mine are nearly double the average and my land is not that big. A 17% increase told be an extra \$400 in the first year alone. That would be almost \$60/week on rates. I just can't afford it.

Option 2 shows a rate rise of 27% in 2 yrs. for us. As a farming family, we're dealing with major losses due to market conditions and can't afford a rate increase. A flat increase for residents and farmers would be more equitable.

Because Lismore rates are high enough and this is a low-income area people cannot afford a rate rise

Cost

Less increase in rates for low income earners.

I live in North Lismore and my rates are already \$2350 per year. If these rates were to increase by 17% that would be \$2780 then by an additional 9% it would mean my rates are over \$3000 for living in North Lismore! I'm sorry but that is ridiculous!

too many people struggling because of irresponsibly low welfare payments and wages not keeping pace with costs of rentals etc

rate increase will cause rental prices to increase and I am keen to keep Lismore rental market affordable

With an increase in rates (which is in this household is unaffordable) will not guarantee improved rural road conditions. Recent annual road refurbishments saw us with none. From No 232 Emerson Road to 169 Emerson Road was left untouched. Mud and/or dust

Our rates are already expensive & some of the highest in the region inclusive of modern urban coastal towns.

As a pensioner living on a fixed income, coming up with extra funds for rate increases is always difficult--were council to offer some (fairly sizeable!) offset to the SRV increase for pensioners, I would be more inclined to support it.

We already pay 2400\$ a year as well as water at 800-1000\$ a year we simply cannot afford another increase in expenditure. Wage freezes and difficulty picking up more business, makes it an impossibility.

It is unsustainable to pay that much of an increase in rates. It will only drive up rental prices and drive down the amount of money people do spend in the community.

LCC Rates already highest in the State, water and waste are separate, money above costs goes into general fund. Applications for financial hardship are discretionary, high interest. Where's accurate rates figure

Adjacent Councils have lower rates, Rural commodity prices are down e.g. sugar lowest ever; dairy unsustainable; drought conditions have resulted in 40% lower sugar, 60% lower soya beans, 20% lower maccas, 100% increase feed costs for livestock.

The example used: rate payers paying approx. \$1200 a year will incur a \$31 increase is not reflective of the rates paid by Lismore residents. I pay \$2600 a quarter and struggle. Lismore is a low socioeconomic area. Find the \$ another way

rates are double what council claims is average rates. can't afford \$400 extra a year

If you raise rates this much, many struggling ratepayers will have to either give up their home loans, or not spend anything in town, which is bad for both residents and local businesses. Mortgage pressure is rising and this decision hurts really bad.

The proposed hike is far too big over two years. If it were 5%, I would agree to it, and in another 2 years another 5%.

We already pay a high rate and not able to afford another leg increase

Our rates are high already. We do not need more roads. Invest in re-establishing the train line from Casino to Murwillumbah instead. You need to keep Lismore affordable as a place to live in. We don't want to be another Byron Bay for rich people only.

17% increase is too much and for households paying over \$2600 a year in rates (which is mostly everyone in Lismore) that is over \$400 extra people will be paying.

I struggle to pay my bills at their current value - I pay \$700+ a quarter for LCC Rates. I live in a modest home and can't afford food at present and raising these bills will literally take food from the mouths of my 3 small children. Enough is enough!!!!

Because it is not affordable for families. I already struggle with the rates I pay now yet alone increase by its big percentage. That is the most ridiculous idea I have heard for those hardworking families, it is a big slap in the face.

The cost of living is so incredibly high already, and rates are a significant portion of that. Wages have not kept pace with the cost of living, so that this SRV would place an unviable financial burden on me and many others in the Lismore council area.

This region is already becoming unaffordable for many lower income earners who have grown up here and wish to live in the community they grew up in. In the coming times it will be more important to have community than roads, we all need to drive less any

LCC Rates are too high as they are, CBD ratepayers cannot absorb the cost or pass the cost on to tenants. Times are tough! No one has any money, plus the impact of the 2017 Flood has been devastating! Increasing rates will create massive negative effects!

Struggle enough as it is, wage growth isn't high enough to support that high of an increase.

Wages don't increase that much and everything thing else is increasing in cost.

As the cost of living rises the last thing Residents need is a higher rates bill

Rates are already too high and not affordable.

Rate increases are substantially above wage/income increases and significantly impact on individuals and family's welfare.

We are paying too much now and getting nothing but a top-heavy council

Because I couldn't rate them both equally last. And also, because if you keep charging people more to live here, more people with either leave, or become violent. "Not dead, not red, dead reds"

No one can afford a 17% rate hike in one hit. Lismore retail is already suffering, and you will kill the town with this rate hike no one will have extra money to spend

I would support a smaller special rate variation, or even a temporary increase of the proposed about, but hundreds of extra dollars a year, compounded every year with another rate peg increase, is more than local families can afford.

State government limits pay rises to 2.5% which is below inflation, where are we going to get more money for rate rises?

I've just recent built a house in Goonellabah, my family & I have only lived in it for 8 months. Within that time our rates have gone up \$200 now paying \$750 a quarter. Road are important but having a roof over my family head is more important.

The values for rate increase are misleading. My rates are \$2500, add 17% \$425=\$2925(1st year), add 6.9% \$201.82= \$3126.85 (2nd year), add 2.5% \$78.15= \$3205.00 (3rd year) overall 28.2% increase. Our rental property income would lose 25% to rates.

Affordability. Cannot afford rates rising that amount. Do not see where it is all going? Roads have always had potholes in them.

As a household we find the rates already are a bit of a stretch financially and we would struggle with such a dramatic increase

I would rather live happily, and provide a happy household for my children, then to be constantly stressed that I can't pay my bills because you raise the rates to over \$3000 a year! Our current rates are already at over \$2300 NOT the \$1500 you say!

Personal financial reasons

In the current climate with no real wage growth it is unreasonable to expect ratepayers to pay a 17% increase. A 17% increase will put further stress on struggling households & less money spent with local businesses = decline in local economy

Cost of living is becoming difficult and rate rises only add to this. The Council must work within its means like any other business

Costing. We ahead struggle to pay rates

People in this town are already struggling and it's up to council to fix the problem with their expenditure without inflicting this on ratepayers! Stop wasting money basically!

rates are expensive enough

As pensioners we can't afford any increase. I also disagree with many choices' council has made with art acquisitions especially the ugly ark.

Lismore already have some of the highest council rates in NSW with a lower socioeconomic demographic than comparable areas. A rise would cause further strain for many who are already in financial difficulty

The special rate variation is very excessive and needs to be readdressed and brought back to a lesser % increase.

Our wages don't go up like yours

Cannot afford a higher increase. Financially struggling already.

The household budget is already struggling. Our wage growth doesn't meet cost of living increases

As our rates are over \$2500 a year and we are struggling to pay these, we simply cannot afford to pay more.

Financial

My rate notices this year is in excess of \$3,500. It is already too high.

Cost Living in Lismore Out Hand

Because a 17% increase is not fair for residential rural ratepayers

Further rate increases would impact on my family budget, and impact upon my spending at local businesses. Council needs to reduce amount of money spent on art and other non-essential projects.

Compared to other councils we are already paying high rates

Rates already too high but instead of cutting road repairs I would be happier to have less Council sponsored community events.

I do not support Option 2 at all. I cannot afford the increase and would have to sell and move to another shire.

I can't afford more money in rates. Lismore is a [REDACTED], the roads are awful, there's nothing to do and no jobs. Why should Home owners pay an extra \$300 a year to live here?

Budget for living expenses is already hard to manage without a substantial increase in rates

Our rates are already too high, wages have not grown to match increase. Most people earning big do NOT live in this area even your own GM and other managers simple maths we cannot afford it you can't get blood from stone You need to be more accountable!

I already pay well above the average rates you quoted of \$1200 per annum. I just received my rates notice and it's over \$2800 a year! I Strongly OPPOSE this SRV. I struggle to make ends meet as it is. The increase outlined adds nearly \$700yr - NO NO NO

I'm a single mum who cannot afford the increase

lower socio-economic pressures on people doing all they can

Our rates are almost \$3000 already so I'm not sure where you get the values from for the current rates. I don't know anyone with rates that low!!

I work with elderly in community, single pensioners in their own homes for 30+ years already are struggling financially, this is wrong.

Lismore council rates are already ridiculously high with barely any services provided to ratepayers

It is the affordable option for my family. Cannot afford Special Rate Variation.

I cannot afford to pay the extra rates being under employed.

Already paying over \$2500 a large rise would push limited income people to the limit

I cannot afford an increase of several hundred dollars per year. I struggle to find paid work at the moment and am approaching retirement with few prospects for improving my financial position.

Because our rates are not on average \$1200. I have the cheapest house in Girard's hill and there \$2600

affordability

Because of being on a tight budget, every dollar is accounted for and I have hardly any savings at this present stage. Already paying rates for 3 properties and can't afford that extra money to go to the council.

Already pay high enough rates. 17% is way too much. Are you trying to make people sell up and leave? You're doing such a good job to the CBD that I don't doubt that's your plan

The town is already broke. The average rates would be closer to \$2400 per year not \$1229 so most would be paying over \$400 per year extra. Your facts are not correct.

Many Lismore residents are already under financial stress & they don't have an option let alone a number of options! The council should have to do the same as its rate payers & tighten their belts.

I am a pensioner and simply cannot afford a massive rate rise. If the council got its priorities right our roads would be as good other councils in the adjoining areas. You can always tell when you leave Lismore shire boundary's...the road improves.

Unable to support this unreasonable and massive rate increase when my income is basically fixed. Council has failed to adjust priorities and seek efficiencies in its operations. There is a third option, stop wasting rate payer's money on stupid projects.

Our rates are too high

Cost of living for a family of 5 on a single wage. Only just getting by now

Percentage to spend on roads not high enough. Too much on green rubbish

The current rate is quite high for any medium family and we cannot afford any increase.

Paid enough over the years and already pay enough now. Don't charge us for your mismanagement.

Rates are already too expensive

low income families can only afford option 1

I may be able to afford a Rate Rise beyond the current Rate Peg of 2.5% because I am a fulltime worker. I am however aware that many of my neighbours are not fulltime workers. Many would suffer. Don't do it!

We cannot afford the proposed special rate variation

The average household is already struggling to make ends meet. Maybe councillors should take a pay cut instead and bring in new management

The rates we pay are already high. To retire in a few years, I at the moment need \$20,000.00 every 10 years to pay council to stay in my home. I do not support an increase particularly one that if the money isn't found council can take your home.

Most are struggling to afford rates as they are wages are low and not rising to meet daily living costs as it is how can u expect low incomes to afford rises that steep U do this once u will continue it If u is struggling how do u think it is out here

My rates are already double the average residential block, and the SRV percentage increase in dollar terms would be a substantial cost to my family. I think council costs, appropriate spending and value for money need to be considered more closely first.

Australia wide, Lismore rates are already in the most expensive rural category. My partner would like to retire but given the cost of living insurance and especially the rates it looks like a pension will not be enough for us to live on.

Because this year alone my rates already increased by 48%!!!! I can't afford to live here if I have to pay more. The wages here are not high enough. Plus, everyone knows the increase would go to paying your staff. Not more services. Liars.

Rate rise is too high. Very difficult for ratepayers to accept. Something in between these 2 options would be more practical/reasonable

cost of living is already a strain; my council rates are already over \$3500 for our house and any further increase will adversely impact our ability to pay bills. Instead of doing a % increase why not offer a fairer system of a flat rate for all houses?

Our rates are already higher than they should be! Especially in comparison to our neighbouring towns and cities. Families and pensioners whom are not on concessions (which is a lot of your population) are struggling to pay the exorbitant fees already!

The increases in rates are unsustainable for residents' budgets

While I understand that council needs more money, I would ask that pensioners be quarantined from that. I am a pensioner, and the current rebate of \$250 per annum is downright stingy. As inflation continues to affect all prices, I fear that I will be unable

We as pensioners cannot afford such an increase as we already pay high enough rates and water. Council should look at trimming back in areas to put it back into a better financial position.

Because I am a single aged pensioner and can ill afford the rates I already pay. Struggling to pay what we already have to pay.

because that is the way it should be.

I am a single mother who is already struggling week to week without an extra bill

Rates are too high now!!!
Financial
I am a home owner with a young family to support. I cannot afford the SRV.
Such an increase would cause our family financial hardship. We pay about twice the average in the area, and we would consider moving from the region on retirement to keep our living costs lower. The council has recovered its deficit, rise is unnecessary
Already so expensive
Because the other two options place a larger burden on rural residential compared to urban residential ratepayers. That's unfair. Why should we have to pay more for less.
My rates are not affordable as is, let alone with an SRV.
our budgetary restraints
Rates are already not affordable. Place further financial stress on residents
Cannot afford the rate increase
The current rate is high for low to medium income families and any increase will affect them
Cost of living. Rates and taxes go up. Wages don't.
cost to rates ongoing is not reflective through earnings and not affordable
the rates are already excessively high compared to other councils, also who's wage increase by 7-14% in a year?
The constant cost of living with a family is always on the rise with this hike it will make it impossible to live in this area. Rates in seven years of us living here have gone from \$1700 to \$2800 enough is enough.
The cost of living is currently high enough, increasing rates will only serve to put more stress on low income earners. Less spending on unnecessary projects, unnecessary staff, and inefficient practices could dramatically reduce the need for an increase
Higher taxes are not efficient.
our rates are already far too high for what we get. LCC needs to stop its un-essential spending (i.e. art gallery etc) and focus on the important things. personally, I can't really afford any rates increase.
Your rates are too high already.
Cost of living to high now
Rate increases need to correlate with yearly index of income/wage increases
Lismore council rates are one of the highest in NSW regional, Compared to Richmond Valley or Kyogle Councils.
Only affordable option for us.
Impact of such a big increase will be considerable on ratepayers and renters. Council should have gone for a lesser increase and not gratuitously thrown Nimbin and villages by name into second round consultations.

Most people can't afford drastic increases with Australia basically in recession. We already pay more than other areas and have less to show for it, why would we want to pay more when we could move and have more for less...
A rise in rates above the 2.5% peg would increase my families living expenses beyond our financial resources and it would probably force us to sell our house and move
Rate payers cannot afford the grand plans of spend spend.
Ratepayers absolutely cannot afford an increase in rates. The town is already in demise with local families struggling to keep a roof over their heads. A rare rise is not in the best interests of our local community.
affordability
I am just hanging financial, a further increase in rates will push me into the red and I will be unable to pay.
We don't earn enough money for rate rises
We are a low-income town & the impact on families struggling would be devastating.
For those on relatively fixed incomes, such as retirees and pensioners, the proposed rate increases are exorbitant. If they are implemented there should be a commensurate increase in the rebate for pensioners.
I had no choice. They are already among the highset rates in rural Australia. I can't afford another increase. The last years increase was so much and now ANOTHER ONE...NO WAY!!!!
Most affordable, our rates are already expensive on top of large water bills
Wages have stagnated, the family budget is getting tighter and our family cannot afford to subsidise the council.
Least amount in increase
Cost of living is already too expensive, can't afford higher rates
It's just too expensive. My wages only went up 4% in the last 6 years! It is too much to expect only ratepayers to cover these costs. There needs to be some alternative fund raising where ALL the community contributes.
I'm actually not that concerned with the state of our roads. Affordable housing is more important, and this would put pressure on housing and rent prices. Let's get to the root of the problem - what factors are causing the road degradation?
The cost of living is already high enough. Every dollar is accounted for in my budget.
As previously stated if those SRV's are introduced people on fixed incomes such as pensioners will be forced out of their homes as they will not be able to afford the rates for an inefficient council to squander.
Finances within homes are as limited as the councils. With very few wages increases over recent years there just isn't the extra cash flow in a family to provide for rate increases above the yearly expected.
I'm already squeezed for bills as it is.
Lismore residents are already paying too much and stretched. This will lead to more unpaid rates. We need to work within our budget and the council should also practice this in the current economic climate
There's no way I can afford such an increase. & why is the example of rates \$1229 being used? - I bought my home 2 yrs. ago @ \$320k and my rates are over \$2k, thus there wouldn't be many who wd have rates much lower than that as my house is 1 of the cheaper
The local area of Lismore is a finically disadvantage area this rate increase will affect a huge number of people property owners & renters

Wages are stagnant and we can barely afford to pay the existing rates (still like to know where all the low rates housing is) and couldn't afford an increase that large. Keep this up and people will become homeless or further in debt
Lismore has many residents with fixed incomes (myself included). This is a recipe for mass homelessness.
We own 3 rental properties in Goonellabah which supply us with our only income in retirement. Our income would go down significantly.
Financial reasons on my household.
affordability for my household
Anything more than the basic rate rise is unrealistic in this economic climate where no one has had a comparable rise in their income - especially those who are retired and on a government pension.
We are low income earners with 2 small children. We already pay rates greater than that of up market coastal villages who have better roads.
The financial pressure to live, rent or conduct business would be too great with the other options especially as we do not receive waste collection, mains water or sewage. expectations are to be able to safely travel and truck produce
Lismore city and its ratepayers are already struggling, we cannot afford extra rate increases. We need money spent on fixing roads as a priority. Funding for sports upgrades etc should also only be considered when basic infrastructure is in place.
Our rates are high enough and with better use of this money I feel it should suffice
Like the rest of the country, people here are struggling, jobs are hard to get, and incomes aren't going up.
Single income household with 2 children, 1 with disability. We don't 'qualify' for any financial assistance. Simply cannot afford larger increase in rates.
Rates are already too high.
rates are already too high, poor management of funds already being paid
In my opinion Lismore is a dying town. Ordinary people are doing it very tough. Our household income has gone down dramatically yet our bills have gone up. We are currently living pay to pay and are thinking of moving on to somewhere where we can afford
I don't believe residents in our community can afford any rate rise above the 2.5% rate peg as most working class are not close to the state wage average and a majority of pensioners in the area can barely live on what they have now. Don't mismanage \$\$.
The increases you are suggesting are simply unaffordable. Roads are fixed for 5 minutes, then they are <span style="background-color: black; color: black;">████</span> surely this needs to be examined. You state the average rates are \$1200 p.a I am yet to meet anyone who pays that!
We pay \$3,000pa in rates for a normal resi block. As a young family with 2 fulltime working parents it's such a struggle as it is, this is my reasoning! You'll have many accounts in arrears if the increase goes ahead. Fix the problem internally!!
Elderly people cannot afford rates now as it is. The increases you offer are too high. If you had offered a one-off payment in one year without effecting future rates it may have got up but only for under 60-year-old rate payers. Grants are needed.
As my husband & myself both work part time & our wages are not going to be keeping up with the proposed rate changes & so it will make paying them more difficult. As we are only 60 we are not entitled to any rebates.
My rates are nearly \$2400 a year and I just retired. I can't afford to pay more than I need to. And I can live with poor roads etc
I am on a fixed income. Any increase beyond the cpi would be unaffordable. I don't believe your negative comments if rates increase beyond the cpi.

We already pay higher rates compared to other local areas.
that is all I can afford
As a rural ratepayer our rates are already too high, \$4400/ year with basically no services. In the last 4 years we have endured 2 floods and now this raging drought. We are on farm household allowance so if anything, we need a reduction!
Because we can't afford it and will have to sell our family and rent and we don't see that there will be any return to the Lismore people
I am choosing option 1 because I think that I live in a low economic area. For people to find this extra money for increases as in option 2 & 3 could put additional stress on their lives and their finances. I understand that Council is in debt.
Can't afford an increase. Council needs to manage its money more effectively. Our rates are huge.
I am a single mother of three children with disabilities paying almost \$4000 a year in rates. In the time I have lived in my home, I have paid around \$60000 in rates. For this I have a gravel access road, tank water and no paths. Rate equity is needed.
Rates are at the right level as is. Families are doing it tough.
Options 2 and 3 make paying rate very expensive and unaffordable.
I have only been living in Lismore for just over 2 years. I noticed a substantial increase in the rates I am pay LCC - compared to the amount I paid residing in SE QLD. While I appreciate the difficulties facing LCC all Australian councils face challenges
This is the only option that should taken as the other 2 are absolutely unrealistic for someone on an increasing 2.5% if at all wage.
We already pay an exorbitant amount of money for our rates (over \$5000/ year). Lismore council area already pays some of the highest rates in the northern rivers area. More than Byron, Ballina, Kyogle.
proposed increases are economically disastrous
Rates are high enough for services.
Being a very low-income household, we don't want to pay high rates
Economic Downturn
I can't afford to pay your increase
we are in financial difficulty & this will put ALOT of stress on our pockets
As we are low income I
Rates are already very high - can't afford to pay much more
More affordable. Times are already tough without rates increasing.
we can't afford the increase of rates on our wages. EVERY other council area is cheaper than ours & have better facilities etc. It is not our fault Lismore has mismanaged their funds & is unfair that we have to pay for it.
Wage growth is stagnating and has averaged at 2.2% over the last 5 years yet Lismore City Council wants to increase rates placing further pressure on households as living expenses rise. This will cause even more social problems than we already have

Don't have extra money for rates. Hard enough to pay now
Ratepayers already pay enough and with cost of living only increasing there are enough financial pressures we face.
The rates increase proposal by Lismore City Council ignores the fact that a lot of locals are already struggling to afford the current rate peg. How would the poor cope with even great rates imposed on them?
Do not believe the economy of this area is able to sustain high rate increases.
Cannot afford an increase
I already pay more than these "average" rates for no water or garbage service or any advantages town folk get. As we are constantly overlooked by council to improve our situation, I already find the rates exorbitant and overpriced.
Cost of living expensive and rates increasing creating more expenses and more stress financially for families
A criterion of LCC appl. to IPART for SRV is to demonstrate a 'reasonable impact on ratepayers': LCC is proposing SRV (over 2 or 4 yrs.) in addition to the 2.5% rate peg increase with limited justification for increased financial hardship to ratepayers
Lismore City Council rates are already too high and becoming unaffordable for many with any extra increases as proposed
Current financial climate and no real wage rises make it unaffordable. Reduce costs and work smarter
We are rural and receive very little benefit for the amount of our rates. No water, no sewerage, poor roads. We can't subdivide our land to make it more affordable. Our rates are one third of our income, so we can't make a living from this land.
Lismore City Council rates are already high compared with our neighbouring Councils. There are a number of rates payers in Lismore struggling with the current rate system and would not be able to afford a significant increase.
Increases are not in line with wages growth in Lismore, average wage in Lismore on CENSUS stats is \$838 a week. Options 2 and 3 would likely cause mortgage & bill stress.
struggling with current rates as it is
Once rates rise, more pressure on my family
I don't believe that the average ratepayer can afford the extra costs currently and that our roads could be better maintained by improved efficiency.
I cannot afford to pay off council fund mismanagement, I am on a fixed income. Thankyou
I think the SRV is highly unfair considering the rate increases already imposed for the past several years as the latest increase. People like myself on a fixed income are finding it increasingly difficult to survive.
Unaffordable, many already struggling, removes money from local economy & households, negative impact on Lismore's commercial enterprises & shops. Council can seek road funding from state govt grants & federal govt assistance grants. Adhere to budgets.
can't afford it
Unaffordable, many already struggling, removes money from local economy & households, negative impact on Lismore's commercial enterprises & shops. Ratepayers should not have to pay out additional funds until Council shows they can operate within budgets.
I would like to know how you expect a single home owner on a low income to pay a mortgage and your rates increase? I get no government help, I suffer mental health am on low income. You offer no assistance to single home owners whatsoever.

I think it is very difficult or even impossible for people who have to pay rates and who are pensioners or have low income to keep up with high rate rises. (I would think differently if this would be taken into consideration.)
We are low income and any rate increase will significantly degrade our ability to cope with rising costs of essential goods and services.
We pay very high rates already for a regional area and I see no need for such increases.
I am on a fixed income. I can't afford this increase.
Unaffordable for people, many already struggling, removes money from local economy & households, negative impact on Lismore's commercial enterprises & shops. Council should apply for available state and federal funding for roads and other applicable needs
Low income earners who own their own home on larger properties cannot afford a rate increase. Many low-income earners are barely getting by. I am one of these my rates are over \$2000 per year I live in South Lismore
My family cannot afford more than what we pay now. We have 3 incomes and struggle to have a life. This increase will take money from our wallet that would have been spent locally. Why should the council make us pay for their mistakes? Sculpture etc
The wages in this area are certainly not high and there is a high percentage of retirees of which I soon will be one so while I understand the reasons for the rate hike I don't know how the council thinks the ratepayers can afford the increase.
We pay enough!! the community can't afford this, with some still recovering from 2017 flood, we own a number of properties and employ 40 people severe mis-management has caused councils issues. our recent purchase was in Richmond Valley as LCC don't get it
My rates are already too high
I do not want a rate rise at all. I cannot pay for an SRV.
Rates are expensive enough already and have no regard to the ratepayers" means to pay (i.e. limited incomes that don't keep up with the continuing increases).
Cannot financially afford a rate rise. This is a growing area, so the Council needs to manage its funds more productively. Why should we suffer because of the Council's poor management?
Already pay over \$2500 rates. Expensive enough.
I am a single person and although working this will cause me major financial hardship.
Can't afford increase
Our rates are higher than anywhere else. I pay \$658 a quarter. I'm a single parent with 3 children. You are so out of touch with your community and what most of us can afford. This is so disappointing.
We live in a very low socioeconomic area and wages haven't risen to sustain such a large rate hike. There are a lot of people renting in this area and rates rise will lead to significant distress for people struggling to make ends meet, esp pensioners
Cost of living is out of control
It is obvious the people of Lismore are struggling. Australian wages have flatlined. The council have not shown us that they can manage the money they already receive from us. Projects are already poorly managed and rarely meet deadlines. No faith left.
I am a pensioner with limited resources.
As a 76-year-old pensioner owning a unit under Strata which has increased by \$230.00 this year and now you want to add another \$290.00 to my rates, making it over \$4300.00 each year just to live here in my own home.

I am a pensioner, I am aware that pensions get a rebate, but this will be difficult to pay. Also, I am wanting to know why the 3 million has not been discussed. I do want the roads to be improved, why does it take so long for road works to be completed.

I am an age pensioner and cannot afford higher rates than absolute minimum. LCC should have thought of this before spending all our money in the past on low priority things.

RATES ARE ALREADY HIGH ENOUGH & MANY RATEPAYERS STRUGGLE-I'M A PENSIONER-LCC HAVE REFUSED TO FIX MY DRAIN REQUESTS-LCC PRIORITIES ARE NOT MINE & HAVE HUGE COSTS-BETTER MANAGEMENT BY THE COUNCIL IN PAST & FUTURE COULD HAVE PREVENTED THIS SITUATION.

Financial impact on rate payers especially pensioners.

You assume ALL ratepayers are paying \$1200 what about those like me a pensioner who pay \$2400

Wages + pension not increasing sufficiently to make SRV affordable

Living on pension

Pensioners and other citizens are doing it very tough already and cannot afford any more increases

Am a pensioner and a large increase in my rates would impact negatively on the family budget. My pension increase is nowhere near the rate variation the council is looking to impose.

Poor people especially Pensioners will have their homes solid 2 years' time due to unpaid rates.

Pensioners, our rates already 2500. There is \$150mill grant money for Fixing country roads. Apply

I am a pensioner ..... I say no more

I am a Pensioner already struggling to pay bills. Don't need it worse.

As a pensioner I am finding the costs of living are becoming a threat to my security. Council should not think that ratepayers are an endless money pit. Cut services until your management can act more responsibly with its' finances.

Large percentage of elderly/pensioners of various kinds/single income households for whom this is a huge unaffordable hike. Hike

Our rates our more like \$2,500+ per year already even with a pensioner discount and we live in a normal suburban block, when I compare this with rates of friends in Sydney and Melbourne suburbs we are already paying around \$500 a year more,.

Being a pensioner, it is going to be hard to meet the extra money. Roads and businesses are badly needed done try to build up down town. It will be good providing that is where the money will go and not be wasted on stupid things.

As a pensioner I find rates are a drain on finances but realise they are necessary, 2 years would be the most I could handle increases. Reduce council silly projects such as rainbow crossing, un-necessary roundabouts.

Rates are already too high. Pensioners cannot afford them. We should not have to pay for council's bad management. Bring in an administrator and sack the lot.

As a pensioner living on a fixed income, with a mortgage still to pay for many years, I cannot afford a rate rise of any sort! though I recognise the need for more funding to roads and services -I don't think pretty-ing up the CBD is best use of my rates

As pensioners we don't see any rationale for any rate increase in this economic environment

I am a pensioner with little money. I simply cannot afford it. Get your priorities right!

We are pensioners on fixed income. Very small% inc annually. Cannot afford the increases recommended. Council always looks for excuses for past mistakes, time they got their house in order. I will send following email, not enough space here.

AS pensioners we pay far more than what you list as average. Need much better pensioner conditions.

Aged pensioner, all costs of living, such an Electricity continue to rise, Rate increase another burden

I am an age pensioner and cannot afford higher rates. LCC has lost money in the past and cannot penalise ratepayers for this.

As a pensioner I cannot afford such an exorbitant increase in rates. I also live in the rural area on a dirt road. To upgrade Ridgewood Rd would only encourage more traffic, cars/trucks going faster and killing more wildlife. I'm happy with my dirt road.

As a pensioner I have to prioritise my spending and I think Council should do the same with the revenue available to them. Roads before crazy park ideas in flood area. Look to make departments more efficient.

As a low-income area Rate Payers are already struggling to pay their Rates. This will mean if the SRV is implemented there will only be more. What have you already spent part of our money on but a useless rainbow crossing? Learn to spend wisely.

## LOSS OF CONFIDENCE IN COUNCIL

I have no desire to pay for your financial mistakes.

I am sick of councils targeting the residents to continually pay for upgrades etc as do the federal and state politicians when we are all suffering and struggling to make ends meet. We are not the bank!

The reason given for increased rates is that council needs more funding. There is a growing concern within the community regarding the quality of works carried out by council in particular roadworks and the quality of processes within council.

Your proposed rate increases are offensive. Take a look at your mismanagement first before you slug rate payers with ridiculous increases. A lot of people are asking the question what have you done with the money you have?? We can't see anything...

when you raised your wages... knowing the debt the council was in. that was poor form and the rate payers should have to pay for mismanagement.

Because I don't trust the council to use the increased rates money on the roads. Even if it used on the roads the council doesn't know how to actually fix a road.

The Lismore Council rates are high enough and they should be looking at prioritising essential services and providing additional services when revenue or additional funding is sourced.

Stop spending ratepayer's money on [REDACTED]. Make everything work with the money you have. Wages barely keep up with CPI, so rates should be the same. Keep the services we have and make it work, that's why you earn the big bucks.

I feel that extra funds raised via option 2 could ultimately be diverted into areas other than roads (e.g.: administration), which would be far from ideal.

Having observed LCC management of the above issues over the years I firmly believe LCC is mismanaging both funds, planning and implementation. These issues need to be examined, address and erased prior to moving forward.

Your remit is rates roads waste. Increase for business & community development is not sustainable so your budget needs to be reined in, NOT INCREASED at rate payers' expense. We can't afford it either. A pay rise wasn't appropriate at all.

I live out of town and pay way more than town folk for my rates and get nothing except bin collection. Why should I pay more? town folk get sewerage, water, good roads and pay NOTHING compared to me!

No guarantee that services will improve - already paying 2400/yr. in rates and don't feel are getting value for \$. Need detailed breakdown of proposed spending (will \$ be lost as before re the \$6 mill). Concerned \$ will be frittered away.

I don't believe the rate variation will make any difference except to line the pockets of already overpaid and underworked staff
Council should focus on Roads, Rubbish and Recreation. We all have a budget to work within and ratepayers cannot demand pay rises to pay for things we cannot afford. Ratepayers are not cash cows. we can just afford to pay rates this year 2018/19 any increase in rates would cause us to consider not PAY ANY RATES AT ALL. It is time you the council started to live in Your means. Any increase in rates would be like LISMORE SEWER CON started in the 19
I'm concerned about LCC's ability to manage existing rate revenue, especially given the \$6 million deficit revealed in 2018. Other costs (e.g. legal) need to be reduced. Most of the SRV would be for gravelling (country) roads. User pay is an alternative.
ratepayers pay enough in rates already for services rendered
Rates are over inflated as is and the current counsel appears to not be competent in fiscal management
We already pay \$2,296 in rates and all we get for that is garbage collection.
We already pay more in rates than people in Sydney, and we don't even have a proper gutter on the road in front of our house. We shouldn't have to pay more because LCC mismanaged our money.
The council should have more than enough money to fulfil the services needed. There are plenty of examples around Australia where councils do much more with much less money. Please go and have a look at Geraldton council in Western Australia.
Option 1 is more feasible & more for the people. Whereas option 2 could drive people away from living in Lismore due to exorbitant rates, thus creating a dying town. A 3rd option would be for the council to budget better to cut costs where money is wasted
Reside in Clunes, receive little or no services from the council, rubbish is collected and I'm paying close to \$2000 annually for it, roads aren't repaired, still using septic tank as council diverted monies allocated to Clunes to a new sub division in GBH
I give no preference above nor does this survey allow for that! We shouldn't pay more as council cannot manage the funds received now because its wasted on e.g.; rainbow crossings instead of where it's needed. so overnight 6mill in dept poor management I'd say.
1.better to keep as much money in residents' pockets for spending to boost local economy. 2. please make more effort to obtain grants @ funding.
Who pays 1299 for their rates? Not one person I know. I pay 2800 which is what most pay, so do your job properly and cut your costs don't pass it on to us.
Lismore LGA already pays high rates. Our shortfall is more to do with what state and federal government provide communities. We are already paying additional rates on flood land we purchased to regenerate that has no services on it.
LCC rates already very high. Proposed increase is well in excess of CPI. Many savings possible by LCC.
Would prefer the rate peg option and current funds directed to core services, and better management than an increase in rates
I live on Baldock Drive and have become aware that this street is in the 2019/2020 Resurfacing program. If you are going to waste money on projects that do not need doing immediately, I would not want my rates increased.
Whilst I'm an economic realist, I think Council's proposal to increase our current rates is morally wrong! We are all subject to economic forces beyond our control, but rate-payers shouldn't be further penalised for Council's economic mismanagement!
Because council has continuously overspent their budget and have given funding to lots of useless "community" projects (spending \$20000 on a rainbow crossing as an example) and is now crying poor. Lismore rates are already some of the highest in Australia
You do not need to raise rates, manage money better. Stop spending money on useless "rainbow" walk ways etc. Do your core job first. Focus on roads and main services. If you manage your money right, you don't need to raise the rates!!!
Increased rates will not result in extra or better services. Poor financial decisions and overestimated 'income' from art & tourism has left a deficit.

It is not fair and reasonable for ratepayers to be forced to pay for councils' financial errors. There are other ways to find the money required within council's existing budget. The families of Lismore cannot afford to pay for council errors.

Council has demonstrated a complete inability to manage its budget. Lismore is one of the poorest regions of new with some of the highest rates.

My rates are already to high I am always behind you already get more than enough money to do the things that need to be done you waste money on rubbish things it's your fault bad management on your side my rates are double the amount quoted by you

Because rate payers should not have to fund your financial stuff up? Reduce your staff numbers, especially desk & backroom jobs. Remember council is there to serve the local communities not their employees. Ensure no pay rises for councillors & mayor.

because the council has a habit of wasting money on [REDACTED] and excessive useless staff instead of fixing the roads properly.

Council needs to live like the rest of us, live within your means & make it work. I had a friend who worked on Council & they told a few truths about how money is wasted. Look after what you've got & do the best you can with it, like the rest of us!

our rates are higher the Sydney.... we should not be paying for the gross negligence of our current council.

I do not believe council applies funding in the right areas now, the rates are high enough for what we get, the roads are average, council customer service is way below average, not getting a response in 5 weeks, budget better and cut your own wages first

Council can't manage the money they already have. Why should ratepayers have to pick up the pieces?

Council will not spend our money properly either option. They are incompetent, our town is already dying with residence and business's already struggling to afford everyday bills. Sack some staff to raise some money first of all.

Neither the rates are high enough we have zeroed benefits being g farmers on the boundary of the LGA

I don't feel that I should be charged for the LCC bad financial decisions.

Lismore rates are one of the highest .... given western Sydney a house worth \$1M pays only \$1600 PA in rates. Before Council ask community to pay for their mistakes, a tighten of their belt like all other business do should occur.

Have lost trust in council managing finances and resent the steep increase to make up for their negligence and I would find such a steep increase near impossible to afford as I am retired.

Instead of increasing financial load on residents MAYBE financial responsibility of the use of funds is more required. If the serve is approved what monuments can we expect then!

Council continuously plunders rate payers, their own financial mis management saw millions of \$missing, many people simply cannot afford to pay rates at current levels, and you are now suggesting a 24% rise over 2 years. No, I don't support this.

Because this isn't clear how it will affect my bill, and what about the missing money from Lismore council of 10 million?

Council should not be penalising rate payers and therefore renters and businesses for their own inability to manage council funding

There are savings to be made in rods without increasing rates. Maybe stop spending almost a million dollars a year extra in wages by using casual skill hire instead of full-time employees.

Figures for average rates and impact of special variation is misleading. Our rate is more than double the quoted average rate and would mean an increase of \$450 per year.

It's quite simple I don't see why the community has to pay more considering that we are already one of the highest paying rate payers in the state. I think like many others in Lismore that council should look within, the community didn't cause this?????

Council should learn to use rate layer money more wisely! Ratepayers should not have to pay for Council's poor management of funds! And not sure where the average rate price came from. My rates as over \$2000 per year.

I am not prepared to pay for miss management, put the council in the receiver's hands. Sell of the boat, art gallery to start with and paid parking at the staff parking at Oliver Ave Goonellabah chambers.

I am not confident that a rate increases as proposed in option 2 will deliver what has been proposed. Although it is stated that the council will address how efficient it is using its resources, there is not enough space to in this survey to write what wan

Lismore rates are already amongst the highest in NSW, even more than Sydney. Lismore council needs to learn to manage its current funds more adequately, instead of wasting money and getting into unacceptably high debt with no one noticing for years.

Currently at Richmond Hill we pay the highest rates with the least facilities, no footpath, one bus stop, no sewage, limited waste removal in comparison to Lismore city, no public transport and at our place storm water comes across the drive from the road

Council does not provide me with water, sewerage or rubbish pickup, the roads are shocking, and the council has just given itself a pay rise after getting \$6 million in a black hole!!!!, so I don't feel I'll get any benefits from increasing rates!!!

Council needs to learn to better invest the money they already get not waste it on stupid projects that the community are opposed too.

I don't want rates increased as I can't afford it. Council should manage finance better and reduce management and focus on necessities only.

Being a long-term rate payer and having spoken to many other rate payers in the Lismore area, I would like to propose a 3rd option that in my opinion, would please most people. Dissolve this damn incompetent council.

The cost of living is already insanely high so to punish those living in the community by stealing from their pockets is a huge ask. Especially after the severe mismanagement of funds by the Lismore council.

The council should stick to the core business (i.e. Infrastructure, roads, water, waste) which has been the interest of the ratepayers for years. We do not want to spend more money for the council to waste on Their pet projects

I feel there is too much wastage and lack of leadership in council to manage money and important projects in the community. I feel my rates are being wasted. If council was run as a business, I don't think it would be in business slugging customers with fees

Too high now...not our responsibility for what you lost.

There is too much inefficiency and waste at Council. There is a track record of providing what's not needed. Cut back on waste. Spend ratepayers more wisely. Pensions don't go up 17%. Rates need to be kept low to attract businesses back.

The current trust issues the Lismore and surrounds population has with LCC will ensure the rate increase will not be met with understanding.

Option 2 is NOT an option. Council has ignorantly ignored roads as a priority, instead self-indulgently pursuing art projects. What is councils Maslow's order of hierarchy of needs? Essentials first before wasting our money.

Rate peg 2 equates to an increase of \$450 in the first year for us. We would have to cancel garbage collection to pay it. Any road maintenance here is substandard. No faith an increase will change anything.

Our rates are far too high because they are spent on "so called" beautification works instead of the roads and other necessities.

Affordability- council waste money on unnecessary art/cultural items in replacement of essential services. Council needs to shift focus back to providing quality essential services and stop paying executives so much money they don't earn.

Council needs to return to basics, roads and rubbish and drop all other functions until the deficit is resolved which, on present trends, will be 5 or 6 years since it now has a surplus of 1.2m.

The Council needs to hold certain employees accountable for the appalling state the LGA is in and not punish ratepayers. It is not just the funding but the incompetence of employees that are still in positions of management.

Rates already are extremely high, and council should be looking at savings within their work force. Example we had an issue with the sewer line in front of our home, it required three vehicles twelve staff and one man to do the work.

Council has stifled business development with red tape and requirements for roads or footpaths to be paid for by small developers and businesses, so they go elsewhere. LCC roads have been built badly for decades. Compare Kyogle and Tweed shire roads
Council should learn to work within their means. Before cutting services, how about cutting staff, selling off land and stop taking on costly projects that gave no return on investment, i.e. rainbow crossing
Funds can be obtained from many other areas to improve/repair the roads rather than neglecting them. Such as reducing spending on tourism, art, various community projects, and choosing the maximum payment for councillors. Roads are how people get to the area.
I believe council has been extremely mismanaged and the current councillors and head staff need to go. If you had not wasted millions you would have the funds to keep up with REQUIREMENTS and not be required to expect us to bail you out. Which is a joke
Council has been poorly managed for years. Increasing rates to pay off poor business decisions is ANOTHER POOR BUSINESS decision!
I believe the council has more efficiencies to achieve before more funds are allocated.
The only reason that council is asking for a special rate variation is due to council mismanagement of funds, excess and unnecessary staffing levels. Council need to adopt better practices on road building and repairs to prevent reworking or repairing
Rates are already high in comparison to neighbouring LGAs. Make do with what you have. If you have not got enough to do everything you want, prioritise.
Already pay enough - over \$2500 per annum. Refuse to pay more to cover councils' years of incompetence.
Council has mismanaged the current revenue raised from already high rates. I don't think it is appropriate to try and solve problems of their own making, by causing greater financial stress on an already struggling community. I STRONGLY oppose rise.
Rates are high enough. Chase down those who haven't paid their rates and stop penalising people who are doing the right thing. Stop wasting money on rainbow crossing and arch's that have no purpose.
Council has an issue with the ability to adequately build roads. Recent rebuilds are falling apart within one year of construction. For example, Wyrallah Road.
I don't believe the additional cost will deliver value
LCC is inept & careless in spending my rates already, so I'd prefer they use the existing rates money more prudently rather than wasting it on more useless arts projects & other worthless feel good rubbish
Rate payers cannot afford rate hikes that council are suggesting. Council need to focus on saving money in other areas, such as: - focusing on essential services such as roads and footpaths. cutting corporate centre running costs. recovering outstanding debt
Stop using shoddy, corrupt systems and companies for road maintenance: instant economy.
spending is excessive in areas that could be severely cut, primary services need to be a priority. Lismore rates are higher than many places across the state and country and excessive.
The council should not keep increasing wages above inflation. this financial problem is of their own making as they have managed poorly and simple efficiency measures. Non-core activities should be dropped and outsourcing more widely used.
I believe that there is a lot of fat that can be cut within the current council operations. Community confidence is at an all-time low. The council needs to be accountable. Staff need to start treating it more as a commercial enterprise and not wasting
If the council would stop wasting money on [REDACTED] and concentrate on what your job is such as roads rubbish collection and mowing the grass, you would have heaps of money.
LISMORE shire council rate payers pay enough already, and further education to council should be offered to budget more effectively.
Increasing Rates by 21% is too steep. Obviously after the 21% rise, then it continues to increase by 2.5% to keep ahead of inflation. 10% would be more affordable. Council asset & maintenance efficiency review & update may be beneficial.

Lismore city council is poorly run.
I don't see money as the issue but rather, efficiency and proper use of funds. The rate jump (it's not an SRV) is far too high for struggling families.
I strongly believe that this Council has been incompetent and in governance terms have failed the rate payers in a scandalous way. I was surprised that the Mayor did not resign, and that the council did not sack the financial team for the sheer incompetence
The council lost \$9M of our money and they want more to dig themselves out of the financial hole they put themselves in? I don't think so.
Our council is wasting tax payer dollars on unnecessary art and other useless expenses
I am not in favour of a rates increase as I am doubtful the additional money would be used efficiently. I play a game in Lismore where I count the percentage of people working when I drive past road maintenance. I can't recall it ever being more than 50%
you cannot spend our money correctly now so why give you more to blow. I live out of town and am blown away how long it takes with the number of workers to fix a road. disgraceful
Believe there is already a large amount of money wasted
The council are grasping at straws with this strategy. They are fobbing off responsibility onto the rates payers to fix a problem that was created by pointless spending on arts projects that provided zero public benefit under [REDACTED]
We already pay an exorbitant amount of money to you for rates! Give yourselves a pay cut & pay attention with what you are doing with our rates money instead of mis-managing it. Did you really need to spend \$\$ on toilets in the cbd which we will never use?
I do not trust the council to spend the money in the right way and not waste it on silly projects like rainbow crossings, non-floating boats, "snuffleupagus" trucks that do not satisfactorily fix potholes and vision obscuring creations on roundabouts
council waste to much money now as I'm on a pension
At \$2500 a year already for an area that isn't highly sort after and is already nearly unaffordable, financially such a steep rate rise would put a massive strain on our family. I also can't see this council being able to manage the extra money responsible
I don't believe that Lismore City Council have demonstrated sufficient skill as managers of public funds to deliver the stated objectives linked to the proposed Special Rate Variation. The SRV would result in long term increased rates i.e. not 1 or 2 yrs.
Lismore Council does not need this SRV to manage responsibilities effectively. Stop the waste and mismanagement that is pervasive within council and look for efficiencies to balance your budget. It's a simple solution as opposed to a needless money grab
I pay above average rates and live on a poorly maintained gravel road. M\$4.6 in additional funding for roads (not gravel) and I will still have to fix the potholes on my lane in my time at my expense. Seal my road before you ask me for more \$\$!
If you whack a 17 percent increase all at once, the local area will lose even more businesses and jobs as it is obviously too expensive already judging by the number of businesses closing their doors throughout Lismore. Stop wasting money on art.
Council do not use the rate payer's money wisely and should not punish the rate payers for their neglect
Whose rates are \$1226? no one can afford an almost 24% increase over 2 years. That will drive residents away. other councils don't charge these ridiculous rates and are managing fine, might need to take a leaf out of their books
The rates in Lismore are too expensive as it is, I am not prepared to pay any additional fees to the Council, who have caused their own difficulties through financial mismanagement.
The Council should be better budgeting and looking at ways to stay within a budget if the current council can budget the council should be put in to administration and hire people capable of budgeting better. Council should be looking at cutting back on

Cost to the community for mismanaged funds. Get it together. I don't appreciate that you have implied if we don't pay more the roads etc will deteriorate. I'm already paying for this, my question then would be, what am I paying for?

Because council need to have a good hard look at some of the needless expenditure, before asking the community for further funding. If the road construction was more efficient this would also make the current budget go further. shutting or sell the quarry

Council should be more careful how they spend our money in the future not increase rates to spend more

Council must live within its means. I have worked for councils before and there is unbelievable financial waste because local government doesn't follow a business mindset. Focus on the three Rs.

I believe it shouldn't impact my pocket because of miss management on the Lcc behalf. Not to mention I work hard for my money unlike council workers !!!

Lismore Council needs to cut cost like every other house and business, for example cutting of wages  
Lismore Councils biggest cost to ratepayers

as it's not the ratepayer's fault in relation to monies shortfall council should have managed monies more efficiently, so ratepayers should not be punished due to their lack of responsibilities that they are employed to manage correctly.

We shouldn't be charged extra rates- we aren't getting anything for the \$10000.00 p/a I'm paying now

Every year Council has decreased the amount allocated to Road Budget. Now you want the Ratepayers to pick up the tab for Council's misappropriation of funds!

Rates are high enough Council needs to be more accountable for spending OUR money, spend money to make money support local business

I live in a rural area, between The Channon and Nimbin, and all of the council services seem to happen in Lismore where I never go. We don't even get rubbish collection, so I don't feel it's fair for us to pay more for services we won't get.

The 6 million black hole has never been satisfactorily explained. [REDACTED] dismissive attitude was appalling. It doesn't deserve SRV till a more forthright, transparent, contrite explanation is provided.

Outrageous you are saying the average rates are \$1200. My rates are more than double that - you are not being honest or transparent with your averages and the figures for most I am sure would be at least double what you are having people believe.

We pay enough for rates that the council mismanages, get the council to LOBBY to MP's both State and Federal for more money rather than our hard working and struggling constituents - you MISMANAGE MONEY YOU SHOULD BE HELD ACCOUNTABLE

The available household income is already tight and further increases will impact on quality of living. Council could be serious with reviewing core services and staffing and reduce costs or improve efficiency of operations

Due diligence study \$6.1 million deficit? Deficit reported at \$260k 2018? Previous GM and EOs useless! My rates already high, refuse to pay even more, so more money can be wasted on non-priority or roads to be fixed twice. Get a grip! Find another way!

we currently pay enough in rates and get nothing back. LCC have wasted enough of our rates on a stupid Arch that services nothing in the community. A review into LCC overpaid executives and miss management of funds in needed before a rate rise.

Ratepayers should not have to fill a deficit created by Council mismanaging funds. Council needs to be held to account for the poor decisions that have been made. Giving more money to a council that cannot balance a budget is ludicrous

Our rates are already one of the highest in NSW. Find other ways to increase revenue! Stop mismanaging funds!

The council has already proved that it is totally incompetent in managing money.

Council rates are already very high, already contain "special" additional charges

It shouldn't be the rate payers who have to cough up the money to allow council to do their job. Council spend money of [REDACTED] and unnecessary things. Money is being spend in the wrong areas of Lismore. Fix the roads at your own expense

Council needs to reduce costs and focus on roads and rubbish.
Council would be better off cancelling expensive consultants
The rate is set by independent body. Proper Governance would have prevented the GFC loss and the current Budget overspend. Don't penalise us live within your means.
Rates are exorbitant as it is. Stop wasting money on 'art' and focus on the real issues
Council should manage their money better and not increase our already high rates. The roads surrounding my house in Girard's Hill are awful. Prioritise fixing Girard's Hill roads a historical conservation area in a flood zone that needs to be maintained.
There has been far too much rate payer's money wasted on things like the arc, art gallery, rainbow crossing etc. If these funds were put into essential services such a big rate increase would not now be required. I believe something in the middle.
Council needs to look at private enterprise models for wages and cost cutting ideas. Look back 30 years ago at what councils charged and delivered. Councils provide to many services now that most of us don't want or need. Please get back to the basics.
far too much spent on narrow sectional interests i.e. Aboriginal, Arts, gays, left-wing feminist activism. The council is typical of left-wing councils, inefficient wasteful. Giving more money only encourages more profligate spending & debt how much do you owe now
Because LCC has shown a lack of capability with funds in recent years. It's difficult to decide if the organisation is trustworthy, more so in respect to Part 2 of Part 2 - Economic Development.
Why should we have to pay more when we already have extremely poor infrastructure considering our rates are already the highest in the northern rivers? I don't want to pay for more expensive/ridiculous boats that serve no real purpose. #corruptcouncil
Too many rates increase in recent years to cover bad decisions & stupid projects. This survey giving a second option is a joke, I don't want to select option 2.
Do not see that rate payers should be penalised for council's incompetence! And that's all this special rate variance is covering, coincidence? I think not!
I am not satisfied with the manner in which council conducts its business. My observations of council suggest they are unable to properly manage and control current funds. I do not support giving them more to mismanage.
We cannot afford it. We cannot see what council does with the funds they already receive. There is such waste in this council they should look in their backyard before asking us to top them up. disgusting
Council has wasted so much of rate payer's money previously through very bad decisions. It needs to learn to manage the money it does get in a much better way before asking for more money that most people in this area don't have to give.
Rates are already extremely high, Council needs to take responsibility for irresponsible economic management, not Slug rate payers with the burden of covering the cost of their incompetence
Concerned money is being wasted in other areas which the community do not value which is a priority for savings first
Council already gets enough money and doesn't spend it well. Why throw good money after bad?
Councils average calculations for the rate increase were very incorrect and would mean an increase of around \$400 per year. I chose option 1 as Council have put themselves in debt and are trying to get rate payers to get them out of it. I do not support
I support a 3rd option that the white elephant in the room be addressed. Councils waste of non-profitable organisations i.e. GSAC, art galleries, art sculptures. None of these endeavours make money and they only benefit minorities.
Rates are already greater than other councils even with a lower land value for Lismore. There has been mismanagement of local government funds and its time we had business managers and not spending where we can't afford.
We already pay too much for a substandard unsealed rd. with no garbage service and provide our own septic system

Lismore Council cannot be trusted to manage its budget. An increase in Revenue will likely be spent on matters not of importance to many ratepayers e.g. Arts. Council needs to dedicate the vast majority of its budget to fixing roads as Priority 1. Consult Us

There is no way ratepayers should pay more due to economic negligence of this council and previous council. Cut the rubbish in invest in the basic's councils should, roads and rubbish.

Council needs to stick to roads rates and rubbish go back to the basics

Past management of the council budget shows very poor financial administration. I would need proof that the current admin is capable of managing the sums before support i.e. runs on the board. The economic development is not specific on how the funds

I live on land in Corndale, I already struggle to pay the rates as do my neighbours, I see council wasting money on the most ludicrous things, the boat in keen st the toilets such an eyesore near the Golan hotel, they trim camphorated and don't poison

I think it's absolutely [REDACTED] if you think the ratepayers of Lismore should contribute more funds to an already broken system. The council is in massive debt because of system failure. If other councils can manage on the current rates why can't LCC?!

Our rates are already too high. I feel we get nothing from the Lismore city council with what we already pay. I do not want to fork out Any more money towards LCC

I do not want to have money be wasted on a dysfunctional and bloated bureaucracy.

LCC is incompetent. Each year they get Lismore into more debt. Do the essentials not the umbrella and arty stuff when more pressing construction is needed. Also do something to encourage the business hub as it looks like a ghost town.

Council is dysfunctional & has allowed \$60mil debt to spiral, while wasting money on [REDACTED] projects. Ratepayers are already defaulting & CBD business closing. SRV will only prop up council's overspending elsewhere. Stick to Rates, Roads & Rubbish only!

I'm not responsible for the council's 'black hole' of mismanaged funds. The rates I've paid in the past should have been managed a lot better.

Lismore City Council has mismanaged its budget for many years. I am of the view that council staff with oversight over the various functions should be held accountable for the issues faced by the council, and rate payers should not have to pay anything.

People can't afford it!! And when people fall behind with the payment you charge them interest. Too much Stress. Do a better job managing the money you already have and stop wasting it. Fix up the basics before you decide to get creative with money you d

Rates are already high enough. Why should we pay more to improve services that are already accounted for? Rate payers should not be forking out for poor financial management

LCC wastes money on how it repairs roads and they do need proper repair & upgrade until it stops wastage and focuses on core local govt matters and less on social changes I do not support an SRV.

I feel that I already pay an exceptionally high rates compared to other councils I have lived in. I also feel we received less from these higher rates than other councils. maybe look to reduce spending rather than putting failures back on rate payers

Two Comments. The Council should address its basic tenets first- roads, water, sewerage, waste etc. there are gross errors in the Rates Consultation Sheet as supplied. I can point them out on request.

Roads and rubbish roads and rubbish roads and rubbish roads and rubbish roads and rubbish

Council needs to be run more like a business. If this was any other business heads would roll. The top-heavy management structure needs to change.

Council should be sacked

I believe that the council has not managed the City, or it funds very well for some time. There have been many poor decisions over the years, and I do not trust the council with the funds the currently collect so why would I let them waste more

Affordability. And Councils squandering and miss management of funds is absolutely unacceptable.

The current council has wasted ratepayers' funds for many years, so I do not feel comfortable giving them more funds. They are untrustworthy and are negative and form of progress in this city. In my opinion they are very dysfunctional.

Rates are already expensive. Higher rates do not guarantee that the said improvements will be effective. SRV could be raised again in the future as well. Council may need to raise productivity instead as inflation is low so costs should not be rising fast

Council should be sacked

No roads ever been tarred to my gate but as a condition of building my residence I had to have a bitumen road to my entrance. No council ever done on entrance gutter. I pay enough rates and feel council is too top-heavy restructure the whole system.

I disagree with the economic stimulus element which constitutes a tax on consumers and welfare to business and corporations. There should be a third option without the economic stimulus element. Your consultation options suck.

Council should manage their business better, grow the rates base, encourage business growth & development rather than all this arts and sports etc. Your rates are very high. It is wrong to say pay more or no roads - better management & attitude needed

We pay enough rates our roads are a mess stop wasting our money and do what you are supposed to do fix the roads, have no confidence in the council do the right thing by the ratepayers

a 17% rate rise in one year is unrealistic! We already pay absurd rates for what we receive. Decrease the amount of staff council has, sell GSAC

In an environment where wages and incomes are stagnant it is unrealistic to seek greater than the CPI as a rate rise. Council to fate has mismanaged existing funding and it is unfair to ask ratepayers to fund this mismanagement

Rates are already excessive, however fund ongoing rises for Councillors, travel and benefits for visitors, and not locals, who are funding the services. If increased visitors are desired, those who directly benefit should fund these initiatives.

Council needs to live within its means and concentrate on its core business responsibilities. All the [REDACTED] they put money into needs to stop.

Review non-core areas of expenditure including resources devoted to political agendas if this SRV is necessary for core road works and business development outcomes then cut non-core activities or apply for an SRV for non-core activities.

The Council has arrived at this point through poor management and Richmond Hill receives little services now.

Internal costs are to be refined before seeking increases in rates

I do not trust that any additional funds extracted from ratepayers would be used effectively given the current appalling use of existing funds. Our rates are already much too high for the level of service we currently receive.

Council needs to get back to basics and deliver roads, rates and rubbish for our communities

Because I am already stretched beyond normal limits and negatively impacted from suffering a stroke so the days I work is reduced and therefore so is my income. I also feel that council was trying to slip this increase through the cracks.

My mother and I are choosing "option one" regarding the Lismore City Council proposed rate variation. And to say simply to the council, stop wasting money that is not yours to waste on trivial items like 'going crazy' on artistic items when our roads are

I do not think that Lismore City Council's inability to manage money and resources problem should be passed down to rate payers

This current council has mismanaged finances for far too long and I am not happy with the idea of giving them more money to waste., and not spend the money where it is really needed.

When Council restricts its expenditure to matters of infrastructure the rate pegging option will provide enough funds. Wasteful expenditure on, so called, arts and other "enhancements" should cease immediately.

Council must provide essential services as a matter of priority. If council can't afford all, community projects come second. Also works undertaken by council staff need more accountability on work quality, cost blowouts and completion dates.
Council needs to clean its own house before gouging ratepayers further. The council administration is flabby and overstaffed
I don't trust the council to do what they say that they will do with the rate changes. In the light that they have kept the true state of the council finances under wraps for seemingly years and have not been at all transparent about the debt situation.
Because LCC don't spend money in the RIGHT areas. If we have no money then CLOSE THE ART GALLERY\, SELL OFF GSAC, AND SELL BLAKEBROOK QUARRY. Get back to doing what you were elected. RESTRUCTURE ALL council staff and PAY them properly to our region's wages
our rates are to dear council wastes money to many indoor staff outdoor only work 5 hrs per day if council utilises it resources better works would get completed stop putting your hand it rates payers' pocket
I have another solution. How about Lismore council learns to work leaner, get more done with less just as industry has learnt to do! Good enough for the private sector, good enough for local gov who are known for poor control of finances.
Council needs to be rid high paying jobs that are costing thousands of dollars. Concentrate on necessities not waste less jobs
Poor economic management should not be rewarded with more money to waste. Sell GSAC and stop paying to compete in the private investment sector, that's what is limiting economic growth in Lismore
The local community does not have the financial capacity to support this. Council needs to take control of its current financial situation first before
Lismore City Council Ratepayers pay more than any other councils. If the council cannot manage, put on an administrator
LCC should be behave like any other business i.e. work within the allocated budget. LCC has been unable to display financial competence to-date; why would an SRV be any different???
I don't have much faith in council's ability to manage funds and this survey is another waste of money as the council will do what they want anyway.
Based on the sheer waste of funds by local council the over the top project spends sport centre gallery both are good but done at over spend and for mayor naming. The local work current done on rotary drive and Local council poor quality of work
We have to make the most of what we have... over \$31M in revenue rates already is considerable and perhaps warrants more introspective thinking
LCC needs to cut out of private enterprise [GSAC etc] and failed cowboy investments and work within current budget
Council constantly looks to ratepayers to fund budget blowouts, time council trimmed indoor staff numbers.
Honestly, I don't see how the mismanagement on the council's part my problem should be. I still see the same problems we had 10 years ago, and you've already done SRV back then with no obvious improvements to life here.
Ratepayers are not a piggy-bank. Roads benefit all members of the community and deserve a high priority. Council must prioritize spending in order to live within its budget. Consider an efficiency dividend to drive down overheads.
I don't believe we should be paying more when staff building roads are not doing their job or there are too many people on a job site being paid that do not need to be. Wasting of money is happening.
Rates are high enough the budget should already have an allocation for road maintenance
Want to see council manage funds better
My rates are already a substantial part of my farm income. Council hasn't given we ratepayers reason as to why they were in debt to the tune of \$6.2 000 000. Councils mismanagement of roads has had been in decline over my entire lifetime.

I live outside of Lismore but pay Lismore Council rates and get no services. Not on town water or sewage, have to pay extra to go to the resource centre and road not maintained.
Rates are already high given that very little revenue is spent in Stony Chute or Nimbin.
I do not believe that a special rate variation will benefit me or my local community. It will increase rates and increase hardship for unemployed, disabled and others on fixed incomes. I also think many LCC 'projects' are unnecessary and of little value.
The annual increase for the average urban residential ratepayer is deceiving. My increase for e.g. would be \$455 year 1 which is over double that council are stating. I am also not convinced that this has nothing to do with the recent budget deficit fiasco
you are complaining ratepayers can't pay their rates now! how do you expect people to pay more !!!
I don't think I can afford to pay these increased rates from my tight pensioner budget. Council is known for wasting money anyway. Road in front of my house has been repaired twice over last 24 months and now is still full of potholes.
Where we live, we get no services for the rates we pay as is - no road maintenance, no rubbish collection. I would be interested in a possible one-off service payment. It would be more detrimental to new business and home ownership by the proposal.
At present being rural we get no benefit with regards road maintenance or garbage disposal so what is the point
An increase of that size would be unaffordable on my blind pension & ratepayers should not be asked to pay for Council's poor financial management.
Rates are already financially difficult to keep up with. Council should rethink other methods of funding for our dangerous roads.
I would like to see a more sustainable approach to council responsibilities, continuing to raise rates is not sustainable.
LCC currently has enough income from rates and charges, the deficit is caused by chronic overstaffing and inefficiencies systemic in the council. Council approved a Bio diversity levy a few years ago, how much of that income was used employing new staff?
There needs to be an 'Option 3 - Stop Non-Essential Waste' (definitely preferable to option 1 or 2). Stop waste on non-essential Art Galleries, overzealous regulation etc., and re-direct associated funds to essential roadworks. No Rate increase needed.
LCC already has the highest rate in this area. Current increases are above CPI. The roads maintenance area is unable to repair roads to the Australian standards. The financial management of Council has proven to be dysfunctional. Review LCC productivity.
Council can't manage money now so would not give them the opportunity to waste more on things we don't need
Council is proposing an extremely high increase in one go. I understand the normal increase is not going to cut it, but I suggest breaking it down and taking a few extra years to implement this increase. The services have not been maintained to a satisfactory
Can't be guaranteed money will be spent where it is said. Cut top level management to help with increase of money. Stop employing more office ran staff/managers. Diversify staff. Rates are high without services now & don't look to change anytime soon.
Council needs to manage its current income without seeking more.
Don't trust the council to do what they have said. They need to decrease top/medium level management. Rates are already high for no services in the rural area. They need to work smarter for with their money & not on ART [REDACTED]
Rates are already too high, and Lismore Council seems unable to allocate funds effectively already, giving them more money to throw around solves no problems.
Because I am fully aware that the LCC had already discovered a shortfall over 6+ million dollars and are now expecting the rate holders to fix their mismanagement.
Default position as the other option is too expensive and too vague in how the money would be spent, other than roads.

About ten years ago we played a special rate rise to fix the roads and have been paying that rise ever since, so why would I think this would be any different. I would like public meetings held let's be open SRV is not an option but no other choice

I think we all need to live within our means... including council. Prioritising the important items. Local community can't afford a rate increase above peg.

Council should budget within their means as all their rate payers do. If council doesn't have funds to do all they want, they should focus on their core obligations and not spent rate payer's money on non-essentials.

I believe the council could find savings through efficiency and reallocation of funds away from money wasting ventures like the art gallery. We should be focusing on bring industry and jobs to area. wages growth is needed to afford such a rate increase

I actually don not wish for either option but there is no drop-down box to select that. I am new to be a home owner on a single income and a rate increase would affect me detrimentally, manage your finances better so we the public don't have to pay!

I believe Council wants to make ratepayers pay the price for their inept management.

I have been paying rate in the Lismore area now for 12 years and after doing the calculations the rate has increased every year at a rate of just over 6%, its time to stop wasting my money. I will be seeking legal advice if any more rate rises occur

Council has wasted a lot of money in the past, so I am very reluctant to give extra money for Council to waste. The Lismore roads are arguably the worst in NSW Council should take a long hard look at the way they spend our money and go back to basics.

Council has ability with internal changes to be more cost effective and able to achieve goals with only small increases. In rates

This Council is totally dysfunctional. It has no interest in the majority of ratepayers and cannot be trusted

Lismore rates are already exorbitant and substantial increase due to appalling mismanagement of this council should not be on the heads of the ratepayers. Your hideous mistakes not mine

Why would I vote to increase rates? They are high enough already. Stop building stupid art projects that waste money.

Stop wasting money on bike paths and cycle lanes on roads, museums and art projects.

I feel council is not listening to ALL ratepayers and do not trust them to make decisions without personal bias and for the good of the whole town. (Lismore Square) We want a CLEAN town not a Shanty town

Rates are already high enough and I don't believe the money will be spent where it is meant to with option 2.

If you can't budget our money previously, why give you more to blow. You got into a deficit. Get yourself out. If I couldn't pay my rates due to my poor money management, you sure as hell wouldn't be giving me any kind of discount

There has been mismanagement by the Council, recently, why should we give you more to waste on projects such as unused cycle paths etc. Our roads are a disgrace, this has been a policy of present and past Councils What guarantee have we that it will alter

In 10 years, my rates have gone from \$1200 to \$2830 pa. We have only had garbage pickup for 4 years, used to have the road graded yearly, but now is every 2 years. We are paying nearly 3 times the rates-less services. Look at your own processes, Council.

I currently pay more in rates than surrounding areas and just wish LCC would manage their finances better. And why would I approve a rate increase to fix our roads when you's have left them in a shocking condition for years.

The council does nothing for us. Why should we have to have rates increased when no service or the service is unsatisfactory is provided. Why should we have to suffer because of council's \$6 million-dollar blunder.

Am currently not receiving any services from council as am rural. There appear very little innovative ideas for extra monies other than rate rises. Always slogging the ratepayer. Boring alternative Where are your new ideas

Because the community didn't cause this financial situation, council did! We should not give more money to a council who has proven they cannot manage a budget!

Insufficient info to assess Council's plans and likely performance

I pay over \$1,200 per year and get no garbage pickup, no water and no sewerage now. I would like to see something for the money we give come back to us. This would then help to see that we are getting value for money and not feel ripped off already.

I cannot support any rate rise unless much better proposals for the use of extra funds is promulgated by Council and agreed in the Community.

LCC already has very high rates. For me, far in excess of your "average". Suggest cut down on staff.

The level of service to me, at the current level of rates is poor, and using roads as excuse is obfuscating. Better to have an SRV for rubbish collection.

Why should we the ratepayers have to foot the bill for the negligent and wasteful manner in which they spend the money. WHO keeps watch over in house spending? Government body should be brought in to oversee spending.

POOR MANAGEMENT OF FUNDS FROM PREVIOUS COUNCILS. SEVERAL WHITE ELEPHANTS HAVE SOAKED UP FUNDS THAT DRAIN RESOURCES. BAD MANAGEMENT, HIGH WAGES FOR EXECUTIVE STAFF. INADEQUATE MAINTENANCE OF THE OLDER DOWN TOWN SUBURBS, INSUFFICIENT FOOTPATHS, FILTHY DRAI

Like the Council our expenses are increasing faster than our returns from Primary production. To survive we have to work harder and be better at what we do Council should be the same. Where is our extra money you require to come from?

Council is miss managed and has too many staff. Rates payers shouldn't have to pay for miss management.

RATE PAYERS ARE PICKING UP THE TAB FOR A POOR MANAGEMENT OF EXISTING FUNDS

There is a reason as to why there is a Rate peg.... So, we as residents are not getting ripped off by the Council. The Council have already had the opportunity but stuffed up and have put us in a crisis. Was not the resident's fault?

The rates are already the highest in the area. My family don't earn very much and can't afford to pay anymore. You should look at using the money you already get differently! Fix the [REDACTED] roads within the budget you already have!

Rates are high enough as it is. Lismore council needs to spend rate money more wisely. Stop wasting money on 'Art'. A very small portion of the population actually appreciates this.

Council has already lost millions of our money, to give them more would be absurd! We need to sack the current council and demand an audit before any sort of rate increase! Our roads are appalling and dangerous! Where has all the money gone!!!!

Rates in Lismore are already extremely high, and the services provided do not meet the needs of the community. I have found Lismore CC to be poor in money management and listening to the greater community. Until this improves, we would be wasting our money

There is too much waste. Cut the waste before increasing rates.

Rates are already ridiculously high. Why should we pay for councils' inadequacy?

Council never follows through with their plans to fix roads that actually need fixing and council are the ones who have poorly managed funds and ended up in this situation. The average rate you suggest in this survey is not correct - it's more like \$2500

Lismore Rate Payers pay enough tariffs. Ratepayers are not responsible for the poor performing, and ill budgeting council, and previous unsuccessful councils. Introduce an administrator and bring in a completely new council to save this town.

I don't believe the special rate rise is justified and have no faith that the additional funds would be beneficial to us. We get nothing now and don't expect any more from this council.

Council are currently very poor at road construction and maintenance and need to look at the hopeless engineers & head engineer of civic services. They lie so much and have no idea, trust me. It would shock people if the real truth got out on what happens

The LCC still needs to prove themselves economically viable. \$6000000 missing? Advised would sell heavy machinery and hire back to raise funds...hasn't happened... pull your socks up LCC or be outed

You are being absolutely ridiculous! You know the community DO NOT want any SRV and yet you try AGAIN and make it even MORE confusing on people on what to preference! DONT worry, this will all go to the Minister for her investigation!

I think other options should be explored before asking for more money. internal processes & efficiencies, land release, outsourcing, etc.

CBD rates are exceptionally high already. Council needs to curb internal spending (wages, consultants etc) to save the money required to maintain and increase the benefit to rate payers.

only want basic services, hardship to lower socio-economic groups, too much wastage

Not long before the end of the financial year, council said it would be coming in 'on budget', but it turned out spending was some millions of dollars over budget because of 'procurement issues'. Why should we pay for council staff overspending?

Living in Clunes we don't receive any benefits from the council e.g., still on septic tank after living here for 29 years, funds for our sewerage diverted to subdivision in Goonellabah, so not prepared to pay out more money to with. I real benefit

Council should just focus on meeting essential needs; enough money already exists for this but is being water in other areas and a bloated staff.

LCC needs a complete review of its productivity, operating costs, staffing levels and culture.

Every time council needs more money it looks at increasing rates, how about looking at some cost cutting measure, such as shedding some indoor staff?

Council should cut costs elsewhere before charging struggling ratepayers to have to contribute even more. The coatings used in examples are not in line with current rates and should be at least doubled. This makes council look untrustworthy and deceitful.

Feel that spending within council should be better utilised and not wasted as 99.99% of the community would agree. I feel councillors shouldn't be given pay rises in current climate. If there for the money they are there for the wrong reasons

The status quo should be respected, and Council should operate within its budgetary constraints.

Less we have to pay this [REDACTED]. Look at your employee's worth ethics and how much gets wasted

I believe option 1 will force Council to focus on core business and not their peripheral social political issues. It may also force some efficiency e.g. outsourcing.

how about no increase! % this % that I already pay over \$3500 in rates, I can't afford to pay extra! Bring on the next council elections, it's time for a change!

Due to budget mismanagement, neither option is preferable. While investment in 'community projects' may seem admirable, the ongoing costs to car maintenance is abominable.

Council wastes money on unwanted and non-financial options. GSAC, art gallery should be break even financially. There should be no 'boats' or painted footpaths. There should be development, not shut down of talk e.g. square development.

I am not able to pay higher rates and I believe the council is currently mismanaging the rates income it receives

Council rates are already very high and already contain "extras"

I do not believe that LCC will spend the additional revenue as they say they will. LCC has history of wasting money. LCC not have more money to waste. Until LCC can prove they can manage their current budget there should not be a rate increase

Cost of living is already extremely high. You are in this position because of mismanagement. We should not have to pay for your mistakes. Maybe a public apology and admission is in order to fess up to councils' mistakes.

I Don't trust council to manage any extra funds properly, we have an ineffective council with a rotten work ethic.

The Council is in this dilemma due to its own mis management and should not hit ratepayers for their negligence. Richmond Hill residents receive very little in services already for their over \$2000 in rates!

Because council could afford to provide adequate services with rate pegging if only it was managed efficiently

LCC needs to in a community jury to come up with the options

Council does not know how to budget now, let alone with some extra funding. Learn how to budget within your means instead of asking for more money from ratepayers.

Collect outstanding rates and spend that money. Don't penalise the ones doing the right thing

I feel that council could be better allocating rate payer's money rather than an art gallery and rainbows painted on roads and the like. The town centre if Lismore is almost empty with many vacant shops and councils answer is to increase rates.

Why should it go up with the state of the roads are not being done and money is being spent on rubbish that does not benefit the community e.g. the arc g sac at a cost but running at a loss ever since it was built

The Council needs to address their fiscal management and run it as a business. When a normal business needs to improve their financial performance, costs and business structure are reviewed. Customers bearing burden is not always the answer

Simply just manage money better, concentrate on the basics. Roads, garbage etc. There is plenty of money to get that right. Stop funding stupid rainbow walks etc. Concentrate on the basics you have already shown you can't manage money with the 6-mil debt

2.5% govt regulated increase has been calculated as adequate - no one easily handles cost increases so minimum cost increases for everything is what we aim for to manage our finances

Simply can't afford to pay more rates, honestly where does all the money go??

Rates are about \$2 400 a year, not the figure you say is average, and this is a below average block. Council must be way out of touch to suggest a %17 rise, or any rise, in these tough times. we have to make choices how we spend our money.

are we expected to pay for the huge deficit uncovered late last year/earlier this year? if so, find the culprit and reclaim our money.

The standard of roads in LCC is fine. So, what if we get some potholes - they add character. Byron Bay gets by with swags of potholes and it gives the place a lovely down to earth vibe. LCC should focus more on environmental matters.

The council needs to recast its current budget so that it concentrates on basic issues that are of concern to a council. The figures used are disingenuous and do not represent the cost to most rate payers.

I believe the council uses their current budget very poorly. I don't see how giving them more money would help that issue. They should just use the money they already have in a better way.

I think better financial management is needed and not more money from rate payers. Especially considering most people's rates are already double what you have stated. It a huge extra burden for families!!

I already pay \$2400 per year as a residential rate payer in a flood zone. Your figures are ridiculously under quoted. Stop the waste and figure out a better way to spend our money!

There is no lack of money in the government coffers, only a lack of a common decency to spend on common folk

Lismore already has the highest rates of any area around. An increase of any percentage is absurd. The council should take a good look at what they're spending money on.

Council needs to live within its means and stick to core business. We aren't your private bank account.

Lismore council has been reckless with resident's money for years. Living in Nimbin I see firsthand that the council does not provide residents with the most basic services adequately.

option one is worded very disingenuous, why not no rate rises and find the money by cutting unnecessary services in times of no real growth in the economy/wages an increase to services is not justified. households should not suffer because of mismanagement

your rates are already ridiculous

Council has wasted too much money in the past.

I believe that ratepayers are paying enough and seeing the numbers of council staff engaged in minor road projects and the time taken to complete same is it any wonder that council falls short of funds

Lismore City Councils management of its own assets as well as local infrastructure highlights its incompetence. The rest of the region maintains strong growth whilst Lismore's remains stagnant, due to Councils less than cooperative and combative approach.

Lismore city council spends rate payer's money on useless things. E.g. the hand rail and new gutters on rotary drive. That money should have been spent on roads instead. You already charge a fortune for rates, take a pay cut and use the money saved for roads

our rates are already way to high if they keep going up at this wild rate I will be selling up and moving out of Lismore and I think a lot of other people will be doing the same. this large rate rise will kill Lismore

LCC spends so much money on projects that are unnecessary leaving no money left for maintaining infrastructure. Refocusing on roads and essential services would bring all the other benefits they artificially try to manipulate.

The council has over spent on non-essential items and has not managed its current funds. It is not up to rate payers to subsidise poor management.

The council needs to have better financial management of the funds that our constituents already pay. 2.5% is what it should be for good reason. Manage the funds better!

I think that poor financial management cannot be resolved with increasing the amount of rates citizen needs to pay. This also has a negative impact on economic development of the region which the supposed raise is meant to support.

It's the cheaper of the 2 options. It's a joke we already pay enough you should be able to sort things out without increasing rates. The council need to be investigated. Where is all our rate money disappearing too.

Because Lcc just wastes money but as soon as you ask council for a little gravel along the highway oh, we don't do that

████████████████████ rates each year on ██████████. FIX THE ROADS and end the councillors pet project love jobs

Council is ultimately looking for a rate increase. I see nowhere where rates will return to the pre SRV rate. What council is proposing is to increase financial base without any effort. It's easy to slog the ratepayers. Perhaps reassess staffing admin

I don't trust the current council to manage any extra funds.

The current council has done a terrible job mismanaging funds which has put us in the predicament we are in, I don't want them to have any more money to mismanage unless there are really big changes within the council and staffing.

A council in financial troubles still wasting money on gold plating the river bank. Maintain what you have before introducing even more costs. Seal my gravel road.

If council has decided to increase rates there is no point in consultation. The issue is are there other options e.g. implementation of efficient processes, priorities and quality of infrastructure works

rates are currently already too high. You charge extra for sewer and waste which when included in the total rates (which you never do when discussing rates!) makes our total rates one of the highest in the country. Financials have been very poorly managed

I already pay \$2600 per year, for a small house in East Lismore. Our rates are already higher than all surrounding Councils. We are seriously thinking about moving out of the Lismore Council province. Just stop wasting Our Money on non-profit ventures.

I said this in the first survey, the council got itself into this financial mess, so it needs to reduce its staff numbers & unless projects to make the savings needed! Not take more money from the community. I don't think you realise how hated council is?

LCC already have high rates. This council has made it clear they cannot manage this task. If anything, rates should be reduced

There was no option 4 - No rate rise. Rates are high enough. Maybe members of the council should take a pay cut to help funding. No more art work. Spend it where it needs to be spent. Not on stuff that doesn't.

Ratepayers like myself cannot afford a Rate hike above the normal rate peg each year. My wages have remained stagnant for a number of years. Stop spending money on unnecessary items i.e. Goon Pool, Football fields and infrastructure etc.

Option 4 - No rate rise including no peg rate. This council is slowly killing local business' and putting local working families through unnecessary financial stress! The above was just selected to complete the survey.

The Council hierarchy has proved its total disregard for the rate payers in squandering hundreds of thousands of dollars in useless things like rainbow crossings and boats that don't float all while the roads were falling apart. You are a total joke.

I truly believe that council receives enough money to do the job that they were elected to do. The money is being spent of frivolous projects rather than true needs They are fixated on a particular sum of money rather than cutting unnecessary spending.

Quite simply. The council need to look for cost efficiency gains in work practices. Too often we see multiple staff standing around on a job with only one person working.

This Council is not to be trusted. They have squandered ratepayers' money over many years and since finding the Black Hole in the budget no attempts have been made to change the procedures or cost cut. Start cutting jobs as the top

I don't believe we should have to pay for councils' mismanagement

you need to manage your income better - ratepayers don't have an endless supply of funds

Based on previous LCC use of SRV and the lack of noticeable improvements from that I struggle to believe that the need for SRV is necessary. Reducing costs from non-profitable services like the gallery and GSAC would be a start.

Council have to focus on core business and work within their means as their ratepayers have to do.

Council should work within its means. For example, the Caniaba road repair was supposed to be 10 weeks and took over 20 weeks to complete. Someone needs to be responsible for all that extra time.

Because we already pay enough in rates that should cover all the things that need to be done so where is all the money going. Money doesn't grow on trees and people already are struggling and with increases no one will have money left to spend in town

Council should learn to live within the same budget as the rate payer who have had no significant wage increases yet expected to pay more for less unless you live or work in the CBD which is where the rates are spent.

IT IS TIME THE COUNCIL LEARNT TO MANAGE THE MONEY THEY AT THE PRESENT TIME. LISMORE SEWER CON, IS A GOOD E.G HOW MANY MILLIONS HAS IT BOURGHT IN. THE COUNCIL FAT CATS SHOULD TAKE A PAY CUT THAT WILLHELPTHE PROBLEM MAYBE THE SO CALLED FATCATS COULDRESIDE

Have no money & no faith. Use roads minimally and don't benefit from sporting/leisure locations.

Council has had time to correct rate issues over the years and not taken hard options to do it. Ratepayers should not be responsible for inept work practices.

Rates are already comparatively very high. Wage growth is stagnant. Council needs to reconsider expenditure rather than increase rates. Rates should be for core services first, special projects secondary. I don't believe that is currently the case.

Don't see value in giving council more money that they will loss anyway

THIS IS A SCAM - these are 3 invalid options and this survey is deceptive. The best option for LCC and the LGA is for LCC to live within its means rather than trying to gouge ratepayers due to poor management and a lack of financial imagination

Properties will be sold out under poor people who cannot pay.

I'd prefer LCC reduce expenses rather than waste more of ratepayer's money on stupid scatterbrained ideas such as sports centre, art gallery & awful art installations

My preference is between options 1 and 2. rate increase of 4% year on year for 3 years. Council make savings equivalent to this from existing operations. Then enough money for roads and economic development programs

Council is missing the point. It needs to look at its staffing structures and increase its productivity the same as private enterprise would. As well as focusing on the essentials before any extras. Run it as a business!!!! rise would

Given the general ineptitude of recent socialist/green councils to manage the money bled from residents they no more deserve to be in office or to even have the gall to suggest a rate increase designed to make up for their aforementioned appalling record

Council mismanaged the funds. Rate payers should not be penalised for it. With no wage increases, and cost of living rising, these rates are becoming far too expensive. Reduce the administration staff; cut council wages. Do a job once & do it properly

Because council has its priorities wrong and would only waste the money

How dare you ██████ that have managed to waste so much money on ██████ art work and ██████ art gallery, ██████ placed public toilets, the list goes on, why should rate payers have to pay more, we already pay too much and I for one receive zip for my \$\$\$

Stop spending and wasting our money. Fix your business processes

It's the best option of a bad set of options. Very disappointed with the management of our council. The state of the roads is negligent and dangerous. 24% total rate rise is a rude slap in the face. Sell GSAC and Gallery. Stop making financial liabilities

I believe LCC needs a complete overhaul. Less pool vehicles, less workers but more efficiency (performance reviews required) HR needs a revamp of human and physical resources. I am disgusted by the inferior work completed by the council workers and staff.

Council set out to deceive the ratepayers in implementing the Biodiversity SRV

This is the option that affords the council the least amount of "easy money" from defenceless ratepayers, leaving the council left to look into more sustainable monetary growth instead of bleeding ratepayers

█████ paying more for councils mismanaged spending

Spend the money that you already received better

I believe council needs to. Spend more effectively and live within the means of the town. Like every business and family budget.

We pay high rates already Some of the highest rates in the state. You have not compensated rate payers for lost millions by your employees. What exactly are you spending the rates on in any case? Other councils seem to manage

Council receive too much in rate now for the very little work they provide to the home owner. Land values haven't increased, so why should the rates.

Council needs to demonstrate the ability to manage our rates responsibly before I would feel comfortable giving them any more of my hard-earned money.

I don't feel that more money should be given to councillors who cannot manage to work within an appropriate budget, while also proposing increasing their own wages. Lismore already has some of the highest rates in NSW.

LCC wastes funds on social issues that are not core local government business, get back to basics like roads. When LCC road crew work to repair or build roads like contractors then will reconsider a rate increase when efficiency and productivity improve

#option 4 - no rate rise. I DO NOT trust the LCC. How about cutting your salaries/council jobs to pay for all that's been proposed? The level of incompetence that's been shown is staggering. I think you all should be investigated for [REDACTED]

Another loaded survey. Listen to the community. NO increase is the answer. Sort out your budget. People struggle already to pay rates!

council's poor performance shows they cannot manage money, so don't allow more budget to be mismanaged until a new council is in place

Council will just continue to wait OUR money no matter how much they get. People are struggling and council continue to drive businesses away. They should be reducing fees related to running/ setting up business. People can't afford a srv

you misspent the last monies - not again

Council needs to operate within its means like the rest of us. Why should the rate payer have to fund council's mismanagement of money? The 'average' rate increase under option 3 is misleading, our rates are twice this so-called average.

Please return your focus to fixing the bare necessities, like usable roads and reduced speed limits in areas with high accident rates.

I do not want to pay for Council's terrible management of money.

Lismore council does not need more of my money to waste on [REDACTED] art

Already pay a lot of money in rates. I would consider we are more than likely 'average' & we pay a lot more than \$1200!!! There would be other areas council could cut back without causing issues for priorities such as roads. Should not be just rate payers!

We are paying amongst the highest rates and our money is not being used satisfactorily. Why should rate payers foot bill for bad budgeting.

No council accountability to-date for bad management practices of the past?

I have been a ratepayer in Lismore for nearly 7 years and am appalled by the state of our roads. These should be the highest priority for a regional council rather than wasting our taxes on art galleries other and non-essential city-centric expenses.

Rate payers should never have to pay for the community leaders (councils) mis-management is funds. Council has sufficient funds in house with their annual wage increases to fix the problems at hand.

As a rate payer we pay enough for almost nothing, we shouldn't have to pay for Lismore city councils financial miss management and greed.

Rate payers should not cop the bill for council incompetence. I would select CPI rate increase or NO rate increase if I had that option. Slash council wages before rate payers fit the bill! Shame on council!!

Stick to roads, rubbish and recreation.

I chose option 1 as the council have severely mismanaged funds art before road not impressed and wage rise. Why should we suffer for your mistakes and unwillingness to learn

Council wastes money so any extra money would not go to roads as it never does. I can't afford anymore increases as I am on a pension.

You are wasting my money already and rates are already too high. My rates are \$2700, where did you come up with \$1200.

the mayor and his followers need to be dealt with for over spending and putting us in the position we are now in very badly run

Council must learn to manage its existing funds, take some lessons from Richmond Valley. It is outrageous to threaten us with deteriorating roads and a stagnant economy. Our rates are already astronomically high, stop wasting money and learn to budget.

1. With SRV, LCC would have the highest rates of comparison councils by far. 2. Already high rate defaults. 3. Soaring council debt due to mismanagement. 4. Funds wasted on Woodlark St. eyesore, etc. 5. IPART was introduced to prevent extortion by councils.

No one pays of my debts, so why should I, a rate payer, have to pay of the debts of Lismore City Council.

ratepayers pay enough in rates along with all the "extras" added in. If council managed their finances appropriately council wouldn't be in this position

I can't afford higher rates. You already get 2.5% EXTRA every year! Make it work! Cut your massive wages, that's a start on balancing your books. I don't get any annual wage increase, why should I pay you more???

Sick of paying for projects that only benefit the minority. Better management over past 5 years would have seen more funding to infrastructure and less to luxury/non-essential items

Lismore is a poor district with relatively high rates. Council should live within its means. I may be more supportive if reasons for \$6.1 million loss were given.

I don't see why we need to pay more than many other councils for the same service. LCC needs better management of our funds, not more of our funds

Council should learn to do its job within a budget. Households have learnt to balance increasing cost of services with <2.5% income growth, council can do the same.

New LCC ratepayer. I'm not keen to pay for debts of past council decisions, many of which don't benefit me in an outlying village where I seldom benefit from Lismore's facilities.

Council has proven to be incapable of living within its means in the past as evidenced by the \$6m blowout. Services need to be curtailed and council concentrate on roads and rubbish. Other items are certainly not core business.

If council is struggling financially, redo the budget and cut out the lowest priority things, to say the roads will basically be abandoned if you don't get more money shows poor budgeting skills. We are all struggling, please, please don't do this.

I know how money has been wasted within Council, have knowledge from Council Staff. Council needs to spend within their means, like the rest of us in the real world. Nobody raises our wages to cover our costs, we have to deal with it, so should Council.

Council has other areas that money can be saved at - current road works had 6 to 8 staff but only 4 active at the work. the other 2 to 4 staff stalling around, holding a slow sight that a stick could hold up. Very over staffed from my past viewing of simm

I don't think I should pay more than any other city with better shopping and growth opportunities based on mismanagement of council funds. Remove extraneous employees and stop wasting money on pay increases for council members.

Council should work smarter. I continually see road workers standing around potholes, taking weeks longer to finish jobs than the advertised timeframe without any explanation

While I agree the investment stated needs to happen, IMO council needs to demonstrate that they're economically responsible before I agree to rate increases. Also, I live in an average house and my rates are almost double the average quoted here.

Council needs to be more resourceful/ and efficient with funds that they have.

. Council has to be more efficient, prioritise projects to roads specially. Rate increase will only further deter businesses from coming to Lismore. We need events that will bring people to Lismore, stay and spend money, not just markets. I

There should be absolutely no rate rise until there has been an inquiry into the missing millions. After that it needs to be put the people of Lismore to have here say about where the money of THEIR rates will go!

Council needs to explore other cost saving methods before expecting ratepayer to cover extra spending on council's core business of improving roads.

Because of mismanaged funds. And building ██████████ that no one wants.

Your claim of avg rates currently is UNTRUE!. The proposed increase does not match wage increases thus unaffordable cost of living. Councillors would give self-pay rise as seen before. Find smarter way to earn revenue, not tax it! Investments outside area

I choose none of the options as council us yet to provide us with safe roads and better opportunities for our locals to stay local. Stop putting silly art in our Main Street and start supporting our community. Stop wasting money.

The current level of rates is already atrociously high & being spent on a number of non-essential "priorities". Instead of forcing another rate hike on ratepayers, perhaps LCC should concentrate on essential services first & stop wasting money.

I do not support further rate increases. Council has provided no evidence that roads will be a priority in their current undertakings. I have no faith that Council will follow through with fixing anything. Housing is unaffordable as it is!

We are already paying an exorbitant \$amount for Rates! How about you stop mismanaging our rates money where you end up with a \$6million debt in the first place?! IMO, whomever is responsible for incurring such a debt with our money, should face Jail time.

Rates are not an average of \$1229. Do you even know the correct figures your ratepayers are paying?

I don't believe the people of Lismore should be paying to compensate for the council's deficit.

Sorry but not happy that I'm forced to preference option 2 &3. Council has lost my trust that they can manage money wisely. So, they can earn our trust back with what they have before we give them more.....

We are a young family currently on one income. This option puts the least financial pressure on us. I am saddened that the standard of services should decline under this option. But it is down to poor management by council. We feel let down by council

We should not have to pay more as rate payers. Council need to stop spending money on █████ like rainbow crossings and other things. These rate increases are way to high even option 2. It's not fair

Rates are already very costly. Any large increase would make our financial situation very difficult. Council needs to manage their financials better. It should not be the ratepayer who suffers because of councils' mistakes

Lismore is already the highest rating Council in the region by far. We cannot compete with Ballina and Byron for new residents and especially new businesses when the costs are so high. It is a 'no brainer' Council must reduce 'exciting project' costs.

LCC needs to spend rate payer's money more wisely- not ask for more. The rate peg has been put in for a reason- To stop recklessly spending then asking for more. Lismore has one of the lowest average incomes in the state! I haven't had a wage increase!

Council cannot manage its money and wants more from me? I cannot do that with my employer if I cannot manage my accounts. Lismore Council are the worst in the region by far for customer service and budget management - you should sort it out yourself.,

On speaking with friends from all over the country, Lismore seems to have already ridiculous rates. Council should look at improving their processes rather than simply mismanaging more money

Council should get their financial priorities in order before bludgeoning the ratepayers with this proposed rate increase.

Council needs to get back to a local government body, and needs to stop competing against business, and stop wasting money on projects that are not remotely part of your core functions.. Roads and waste, live within your means LCC.

I don't trust Lismore council. Council needs to spend money wisely and efficiently before they can be trusted with more money.

I do not trust the Council to fulfil their proposed plans re roads etc, so why should they be given more money than it is believed by IPAART to be reasonable. There is a continual mismanagement of money

We pay rates on 2 property's and believe the current rate increase rate is fair and manageable. Council should look at other efficacies similar to what essential energy have just been through, we also see no benefit if an increase. Be accountable

I am opposed to all. Internal review how council staffs, manages tasks needs serious review and change re productivity, efficiency & effectiveness - clear symptoms of management failure is unashamedly on show - nil: rises rate, fees & charges drive change

The mismanagement of council cannot be trusted to use funds correctly. Council has blown out the budget and expect ratepayers to fund their problems. No, it's not on.

Council has wasted money on uneconomical things such as 'the boat' gsac and art gallery. These two should be user pays and break even or handed to other bodies. Until that happens no more cash should be available for council to waste

I refuse to pay any more rates at all, especially after the miss management of my funds in the last 28years. Sell the boat and the art gallery and have user pays. You have to pay to park at the hospital, so I want paid parking for all local govt employee

Ratepayers should not be held responsible for council negligence

The current financial problems are the result of Council incompetence. Ratepayers should not be required to carry the burden of this. The situation should be recovered through economies and improved efficiency.

My Council rates have tripled in 11 years- I feel the Council already resources enough money to cover expenses and they need to get smarter at budgeting that money.

Council needs to explain to ratepayers why they are in financial difficulty and what they are doing to address this without rate increases rather than take the easy option of requiring ratepayers to bail them out for their mismanagement.

Reduce spending in unnecessary areas and excess staff and no increase will be necessary

Council have demonstrated a total inability to manage money. Large deficits are suddenly discovered and then magically made to vanish with no proper explanation. Roads are appalling and council seems to think saying 'drive to conditions' is the solution

A rate rises of 2.5% in in line with many households whose income also increases by this amount per year. Roads have been neglected for years with spending on 'Art' and other art related events, which have not been profitable.

It is only my first preference because I only have 3 options. I would prefer NO RATE RISE AT ALL. Lismore Rates are Already Excessive & Council Needs to stop wasting money on Non-Core Activities. As a Disabled Pensioner I Can't Afford to pay more.

I believe that Council needs to change their culture & attitude to working within budget as other organisations do. Ratepayers can't be expected to pay more to get Council out of difficulty.

I have no faith that our current council would actually attempt to fix our roads no matter how much we pay extra per year. They have proven incompetence and ignore what ratepayers want

Lismore ratepayers have had a gut full of this incompetent council who have demonstrated repeatedly that they cannot manage money responsibly. WE DO NOT WANT ANOTHER RATE HIKE DO YOU UNDERSTAND, NO RATE HIKE.

decrease your disproportionate and superfluous programs and concentrate on basis infrastructure

I object to having to give second and third preferences. I only have one choice. Highest rates already. Huge amount of waste. We can't afford to constantly have rises because of mismanagement. We all have to pull our belts in. Council as well.

Rate increases should focus on transitional strategies for LCC to face climate emergency rather than ongoing growth and development. Rate increases pass on to renters. Change the spending priorities and I would be in favour of #2

The current financial difficulty the council is experiencing is due to mismanagement of funds over the years and a lack of investment in core services. It should not be the rate payers making up the shortfall due to misguided administration.

We don't need to be paying more for councils' mismanagement. Find it another way and stop wasting money.

our rates are well above neighbouring shires. Our wages and commodities are not increasing. Budget better!

I live in Nimbin, LCC currently invests very little in their rural villages and are unlikely to invest much of the income generated by a rate increase to them. Road work and CBD enhancement do not offer much to Village ratepayers.

I believe LCC has too many staff members and aren't managing their funds very well. We, as rate payer, should not be made to pay more for Council's mismanagement!

This current Council has not looked to the future & made plans for increasing population & required infrastructure. It angers me that Ratepayers are having to "foot the bill" for Council's incompetent financial decisions. E.g. Perfect roads being resealed.

Community is not a cash cow

Our rates are extremely high, work should be managed to be kept to a quality level so things like roads last longer. Community consultation should be sought for expensive beautification items (money has been wasted in the past and it's not our fault)

I choose option 4 which is for NO RATE INCREASES. this survey does not reflect how the general Lismore community feels about this proposal. Lismore residents are struggling financially and want us to pay more due to council mismanaging funds

Lack of transparency as to where funds will actually be spent. Where are the guarantees?

Council needs to become more efficient. Not convinced council will use the extra funds appropriately based on previous administration.

this council has found itself in this situation because of its own negligence and refusal to listen to the majority of ratepayers instead listening to what the vocal minority wants It is totally anti-development and I believe it should be removed

Because the council needs to go into administration DEBT OUT OF CONTROL, REVENUE DOES NOT COVER WAGES ANG CONSULTATION RATE PAYERS CANNOT BE SURE THE MONEY DOES NOT COVER THIS. THE YOUR DISCRPTION OF EXPENDITURE IS TO AMBIGUOUS.

Council have wasted the money they had why pay them more to waste on increasing councillor and staff wages and not on the community

We live rurally on a poorly maintained dirt road with minimal services from council. I am captain of the local fire brigade and already do lots of free work for the council removing hazardous trees and supporting the local community. Gst revenue please

This survey is rigged, NO INCREASE AT ALL ISNT AN OPTION, RIGGED. LISMORE COUNCIL

Because the council need to bail themselves out instead of asking the residents to do it.

Who is paying these rate prices? Mine are well over \$2500pa I do not agree to any kind of rate rise AT ALL! We the Lismore community already pay extreme prices. Families are already struggling to meet LCC standards of living don't push your community away

LCC is taking the easy way out threatening worse roads for not agreeing to LCC blackmail. LCC have not said how they achieved a \$7m turnaround of the blackhole in one year nor the savings the economy drive achieved. The LCC should live within its means as

We already have extortionately high rates and the LCC has no proven track record of managing this budget well. Why should we have to pay more for you to mismanage?!

If Council had not been spending or wasting money on stupid things like The BOAT - Rainbow Crossing - The Arts Centre -when the roads just keep deteriorating every year, Council may have been in a better financial position. No Room Left

It's not all about revenue, expenditure also should be part of the equation. If less expenditure is not part of the equation do not ask for more of rate payers \$\$ so council can waste. What council has done in the past will continue as there's no consequence

Our rates without SRV are already supposed to cover the infrastructure and maintenance which you are outlining need to be done with SRV. Roads and maintenance are already factored into current rates and standard rate rises.

Get your business in order manage our money get rid of dead wood and councillors that have their own agenda open up development we are dead because of your decisions poor control spend no foresight get rid of local govt I already pay \$3k+

Rates are already priced quite high and a miss management of funds shouldn't have to fall back on rate payers

More efficient allocation of existing funds.

Outrageous to expect small villages to subsidise sporting and art venues in Lismore while we are struggling with no decent infrastructure services roads etc I do not believe the proposal to increase our rates will actually benefit anyone except Lismore

Who still pays only \$1,229 in rates??? I pay more than DOUBLE this amount!!! LCC gets more than enough from me and my young family. I am the only income earner in my family and the rates are extremely high. I am gobsmacked you want more !!!

LCC do not have the runs on the board to be asking for a significant increase in funding from ratepayers. We all need to live within our means. Cut the rubbish projects and focus on the core areas. Wrong time to ask - wage growth and economy are stagnant

If I honestly thought Council would proceed to complete these works and make out City a better place I would but seriously too many pays rise and leaning on the shovels so why should I pay for something that will probably never get done.

The council receives lots of money and should be able to do what it needs to with the money it has. Please look at some successful councils around the country for inspiration.

Council must provide core services more efficiently before spending on non-essentials which should be funded by State or Federal governments. Our rates are already too high especially in the CBD.

options listed very disingenuously. option 1 was made out to be doom and gloom with no mention of abilities to find money elsewhere. (efficiencies reduce unwanted expensive loss-making ventures, i.e. art gallery, quarry, etc) a lot of money is wasted.

Council should learn to live within its own budget and not rely on rate payers to finance the mismanagement of Council and spending on needless items. IE art galleries. Instead of art galleries roads should have been made a priority and maintained.

We already pay far higher rates than councils nearby. Council needs to manage their money far better than they are. Far too much money is wasted on council staff, cars, stupid boats, and art galleries etc. Get your act together and provide what we need.

Lismore CC has just been exposed to be mismanaging funds (6m deficit). I think Lismore CC needs to spend the next 2 years proving they can manage the current funds allocation more effectively before they get more.

rates already too high. Council can make savings having less community events e.g. recent riverside event, dark science. choose a few events and do these well annually.

The deficit is not my responsibility to repair. I have already paid my rates. If council wants money, it should chase those in arrears

I'm very strongly opposed to having a rate increase. Bring in the administrator! Use contractors more within all areas of council, this would save money.

A permanent 20%+ rates increase is ridiculous and just not sustainable, year in, year out. You can't force the public to have to dip into their pocket for your financial miss-management. Any other business would have to just figure it out themselves.

Council need to review and remove some of the non-essential services that they currently undertake before seeking more funding from the rate payers, examples rainbow crossing, Woodlark street sculpture,

I do not agree with holding us over a barrel in that the only way we can get the roads fixed is by the increase. Why is there no other option???

We already pay a ridiculous amount of money for rates for which you can't seem to budget correctly so why should I be paying more!! Maybe if you built roads correctly you wouldn't have to fix them so regularly.

Rather on focusing on how not increasing funds will damage roads, a deficit of \$6Mill is due to poor management and would not be fixed by giving more money. We need better management

Average rates \$1229 you're joking! LCC residents cannot afford any of those SRV rises, times are already tough. Council needs to review its finances by looking within, shedding expenditure and living within its means. No 6 men to do 1 man's job! NO SRV!

Current Council mismanage our money. I'm not Supporting giving them more. We need a fresh council and current removed.

The Lismore rate payers should not be required to pay more than they already do for the basic services that any council is required to provide. It is not ratepayers' fault that infrastructure has been left to deteriorate.

I don't believe Council is managing the rate money we currently pay well enough, I would prefer to see it used more efficiently before considering paying more.

Council have stuffed up and can't manage our money being 6million in debt not the rate payers fault we Gould not have to pay extra for this. Hey, the right people in the job to fix this problem. How are we meant to keep living with no money and rates rises

I WILL NOT support an increase in rates to cover the disgraceful waste and inefficiencies within the LCC. A rate rises as suggested would cost me an EXTRA \$2400 over two years, combine this with the ongoing compounding effect, this is simply not acceptable.

I believe that Council needs to perform greater cuts in its additional expenditure that goes beyond its basic requirement of Rates, Roads, Rubbish. Concentrate your available funds on those with the rate peg of 2.6%. You can't spend what you don't have!

The impact of Special rate Variation is unfair for most ratepayers who did not make the decisions that lead to the issues- Council should look to find other options by refining some services and by cutting back on areas irrelevant to council business GSAC

I am greatly concerned with any rate rise above the standard 2.5%. I have no confidence in council spending the funds appropriately and would like independent auditing of money to ensure it is not wasted. Other cost cutting needs to be explored first.

Rates are high enough as it is! I struggle on a pension to pay them every quarter. I don't want a rate rise! Council need to fix their mistakes not the community! NO RATE RISE!! NO RATE RISE!! FIX OUR ROADS FIRST! Council stuffed up, not me!! NO RATE RISE

Do not trust council to deliver the promised outcomes they have shown a complete inability to manage funds or deliver projects on time or budget. With the loss of ratepayer's money that has caused this issue has not been addressed with no heads rolling.

Lismore City Council should discontinue funding nonessential projects instead of trying to raise more money from rate payers.

I choose 3 for option 3. Rates will be near \$8000.00 -- can't afford to help your bad budgeting - am a farmer feeding stock get your priorities right -- did we really need a boat in the cbd art galleries and quads are great but look after the majority.

We don't support option 2 and 3 however were forced to choose and option. We feel our rates are already high, council needs to stop wasting money. Go back to roads rates and rubbish.

I pay \$2,600 in rates for a standard residential property in east Lismore. Until recently I paid \$1,600 rates for a property in central Sydney. I cannot justify a rate increase beyond 2%. Lismore council needs to improve its financial management

Option 2 and 3 are not options at all. I've not had a pay increase, and yet my family costs have increased higher than CPI. I've never agreed with the spending on the arts, and yet it has been councils focus, at the expense of road repairs.

Our residential rates are about double what you quote above as average. Given the past apparent problems with financial management, I'd want to see more detail before agreeing to options 2 or 3.

I see no reason for having to pay for the perceived way in which the council has mismanaged funds available. If rate payer's monies can be spent on the rainbow crossing at the expense of fixing out deplorable roads

four years I have lived here and paid rates, the roads are a disgrace, [REDACTED] now you are trying to blackmail us into cleaning up your mess. [REDACTED] call an election now.

We do not want to hand ever more money to the council just so it can be wasted. Stick to your mandate (roads, water, waste) and stop dreaming up expensive grand plans which will inevitably fail.

Council needs to improve its financial management prior to asking for support of any SRV. There appears to be problems at present in this regard. Whilst I supported the Biodiversity levy I am not happy to support SRV for current financial mismanagement

My rates have averaged 6% per annum since 1978. Council cannot be trusted to not lower roads % of budget post-SRV. Lismore lost population since 2011. Cut spending e.g. EDU is \$ waste, close airport, shut gallery (\$800,000 / annum in the red? told you so

Council would still waste the money on useless projects that don't benefit me or the town

As a former Brisbane City rate payer, I paid \$500 less than I do here, and in Brisbane I actually received some services like water, sewerage, full bin service and roads that aren't covered in huge potholes.

Lismore city council rates are very high and have been for years, more efficiencies are needed in management and operations
Waste too much money on unnecessary projects
Money put towards Non-essential services need to be used before hitting rate payers.
Council needs to manage money better
Because I don't believe the current councillors or staff are capable of spending our funds wisely as the past shows, take funds from other areas and reduce staff and prepare a budget that is real with a surplus of 10% min unlike the .04% you think is real
LCC rates are already the highest in our region the survey is flawed No need to rank options choice is NO INCREASE Only ratepayers should have the option to do the survey I look forward to next Council election to get rid of this ridiculous
LCC rates are already the highest in our region the survey is flawed No need to rank options choice is NO INCREASE Only ratepayers should have the option to do the survey I look forward to next Council election to get rid of this ridiculous
Lismore city council need to gain landowners trust back after the recent money issues before we are willing to increase rates above the norm
Lismore rates are already too high and still provides poor services. My income does NOT rise. Council needs to cut costs and live within its means costs and live within its means. You cannot just ask for more revenue
I chose option 1 as my choice because I feel that the local government/council waste enough of rate payer's money and need to spend their current rate entitlement wisely before I consider giving extra of my hard earned \$\$ to them.
the example was for town rates, rates paid by those in rural locations is much higher and yet access to services is much less. the scale of rise should be aligned with the level of services received from rates collected. we live on a poorly maintained di
Other options would enable council to operate outside its proper area of responsibility.ie; local job creation and economic development. My experience of council is it is presently antagonistic of these things.
In terms of where I live, outside of Lismore, there is very little return on any of this investment. By far the majority of cost is expended in Lismore while the collection from those outside, and do not have access to the facilities, remains the same.
Council has to prioritise funding available to work required for the rate payers - Less important task receive less money more important tasks more money. Have a future fund for exceptional circumstances grow that over a number of years. I have to budget
There is insufficient space to provide an informative response. The proposed increases are excessive. More modest increases should be proposed. Say year 1 at 5%, year 2 at 5% then rate pegging. Council would get more support without rainbow roads.
There has been a rate rise every year for the past 12 years of an average of just over 6%, you are happy to give yourselves a pay rise and new cars and expect us to foot the bill, well no more, I will seek legal action if this rate increase is introduced.
I already pay \$3600PA for a rural residential block based on land value alone. To increase my rates by 25% for no service is not right. Also land valuations are likely to increase in 2020 which makes this 25% increase even higher. I call [REDACTED]
It is my experience that ANY successful organisation is run by people who manage or own profitable business. This is what we need running Council.
The rates peg is there for a very good reason. It's to stop councils losing sight of its primary functions and gouging ratepayers in order to funds pet plans. Council needs to remember whose money it is.
You are too top heavy in Goonellabah. You have no idea how to handle money, plus too many ground staff doing nothing
We shouldn't be charged more money than we are now if so we should be paying less. I wouldn't say all the money I pay on rates actually helps me in anyway

Do not agree to srvcouncil need to start looking internally at cost starting at the top of the ladder and working down .no other business can increase cost like the proposed S RV. and survive.

It is not the rate payers' fault or problem that council can't keep its finances in check and waste and miss manage funds continuously. It is time council stepped up and took responsibility if you were small business you would be closed up for ever

LCC has not managed our rates. What do we get for \$5K+ rates for Sth Lismore and Loftville? Stop listening to minority/alternative groups & manage as LCC should: Rates, Roads, Rubbish. Not rainbows, Aust day,

Lismore Council already has the money for roads. It is just wasted on unnecessary things such as Art, bicycle paths and other items used only by the very minority of people..

This council administration does not except accountability for past waton waste of ratepayer's dollars. Lismore did not need to waste money on a regional art gallery or a rainbow coloured crossing or a brass boat. Stop using money that's intended for maint

I already pay about \$2500 per year, which I think is excessive. Perhaps consider only funding necessary works and not wasting money on art projects and the like. Other people won't consider moving here if they find out how much the rates are.

No matter what our rates are increased by, the miss uses of funding and the position we are currently in will continue under current structure. Money is not used correctly and for reasons that does not benefit the most necessary elements of this town.

Most ratepayers have not had an increase in pay in line with CPIs either and are struggling with the cost of living. The council has proven in the past to mismanage its budget with poor spending options and failed local business.

You can't manage the money you have now, and you want us to give you more (not a chance), if you just worried about what the council is supposed to do you would have plenty of money.

Council need better management instead of punishing the ratepayers. Look at what you are doing to the CBD. You have killed it with your greedy rates

Lack of funds in the present economic climate. Your average rate payment is surprisingly low. When circumstances are difficult for many then council needs to reduce its services and stick to a budget. Ratepayers are not a bottomless pit of money. Manage.

there is very little incentive for rural rate payers to support any council decisions on rates because we receive very little services at all.

Council we ratepayers are struggling. You need to make internal structural changes to better manage what is already send highest rate income after Tweed. Outraged at past financial mismanagement. Thanks.

I believe Council needs to operate within the existing parameters. I find my rates are a big hit, so I pay by instalments...I am worried about being able to afford an increase and apart from that, I think it's a bad precedent. Council needs to better manage

We all have budgets to work to – Council needs to operate within its financial restrictions & not go 'cap in hand' each time, to the very people who can least afford it. Stick strictly to essential services & leave business to qualified business.

I believe that any business must operate within its available funds. If this means that the operational budget has to be pruned to fit into the available funds then so be it. We just have to live within our means, as we do on low incomes. Prioritise!

It would not matter how much money LCC was given. They would still turn \$1 into 10 cents worth of service delivery

Again, your own lack of using funds is upon rising our rates as like last time look within your own council business and tighten your belts. Council waste funds look at Sorry your own work force the amount of people who need to cut the hours.

If you stopped wasting money on arts and wages for [REDACTED] there would be plenty of money to do essential services and some. Do your job right the first time and you won't need to do it again. Stop wasting money.

All costs are increasing. The cost at the resource recovery centre have increased council have proven they cannot manage funds. Council decided against Lismore square expansion without community consultation wages are not exceeding cpi rates shouldn't.

Our rates are one of the highest in the state. It is clear that any rate rises are designed to offset the council debt caused by mismanagement of funding. I have no confidence that rate rises will go towards the proposed measures such as fixing roads.

cost and how council had already waste money before

The [REDACTED]. Heads must roll to up the rates to cover for bad foresight is a no goer. Cut back on the airy-fairy thing get more funding other nearby councils gat do it why not Lismore. time to trim the fat

The only reason that the rate peg isn't enough is because council keeps wasting money on unnecessary things

Council needs to place significant emphasis on massive productivity improvements which no doubt exists.

Many ratepayers in the Lismore area are very disappointed in the performance of the council. We wish to know the exact reason for the budget overspend and the action taken to fix it and what happened to those responsible. what action has been taken to inc

You Lost the Money you should pay it back. It is not our responsibility to pay it back

Council has not provided any satisfactory explanation for the current financial situation. There is no detail provided to support the very generalised concepts put forward. Previous efforts in all areas outlined have done nothing to achieve the stated aim

my rates are already exorbitant and Lismore rate payers are paying a lot more than other rate payers in the Northern Rivers. LCC needs to learn to live within their budget and not take more money from its residents

would prefer none of the above rates should be left where they are. why should we pay to get out of the mess you have created? only have so much money.

The lack of trust in the council to follow through with what is promised

You have mismanaged money for too long. Financial stress is the leading cause of stress. I honestly don't care about all the beautification, cultural and artistic upgrades and etc. You take a 26% cut? I def won't invest in Lismore. Ballina is cheaper

Lismore rates are already extremely high, and the property owners should not be having to fund the errors and financial mismanagement of council. LCC should manage its budget within the existing rates revenue and seek other income streams outside of rates

Until council are held responsible for their decisions or indecision's, they simply cannot be trusted with allocating monies to priority projects as it has no understanding of true priority. Sport, aviation, market and cycle-ways are not priorities!

None of them are good. STOP BEING INCOMPETENT.

I think all options are awful. The Lismore council have done a shocking job with budgeting. Put our roads and economy first. Don't put your wages up and stop putting expensive art pieces in Lismore hard to watch you ask the ratepayers for more money when you keep throwing money down the toilet. GSAC hasn't turned a profit and yet you keep it afloat. Small independent gyms struggle to provide for family, and you throw money at a bomb. sack some staff

I want to see better financial management of existing operations before agreeing for more money to be spent. I am concerned that Council isn't entirely transparent about decisions it makes, for e.g. how much this community consultation costs

Do not support any rate increase above the rate-pegging limit. Council, like everyone else, must learn to live within its means. The proposed special rate variations being proposed will make the council's already high rates unaffordable for many.

Stop wasting money on stupid things around the town and invest in the town itself

Council needs to get its act together, spending money on necessities rather than fancy roundabouts and sculptures. You got yourselves in the red and now you want ratepayers to bail you out.

I would prefer better long-term financial management with less priority on arts. Stick with council's basic role before giving them preference green projects

You're just milking the cash cow covering your mistakes, to many staff, vehicles, consultants. council can't cope so get the administrators in. You must be accountable

You need to get back to basics and stop trying to compete with more affluent nearby councils. Many people in Lismore are still recovering from the flood and cannot afford all your 'special projects'.

Council need to better manage the huge sums of money it gets from the ratepayers instead of wanting to slug ratepayers more each year to cover their fiscal incompetence. The mayor and his cohorts should all resign for mismanagement of budget.

Must be bad management to be in the present situation

We pay more than enough rates per year and get very little back for our investment, the roads are a disgrace, Find the six million that went missing, not our fault we shouldn't have to pay for the councils' errors

Council has wasted too much money in the past. They are top heavy in administration and need to manage the budget more efficiently and stop wasting ratepayer's money on things like the rainbow pedestrian crossing and the boat art in Woodlark St. St

I have lived on a dirt road in Lismore for 30 years. IT HAS NOT CHANGED. I cannot see LCC changing this policy no matter how many \$'s we pay in rates. This rate increase is due to poor management decisions nothing else. And now I can't finish my reason

Council needs to look at what it can reduce in house before it asks ratepayers to cough up again

As one of the highest rated councils in NSW already, council needs to look at better utilising its income it already has.

Rate payers should not have to pay for council mistakes and mismanagement of funding. Every road works should be tendered out to private contractors.

please a little reality. When the going gets tough, get serious. Time to prune. A large part of what this council deems essential services is by far a waste of hard-earned rate payer cash. It can be done better by far. time to contract. Halve staff.

Council's financial management is inept. Council lost \$2m in 2009 through failed overseas investments and lost \$4m early in 2019. Council must restrict itself to core responsibilities. Ratepayers are not ATM's with unlimited funds. Act responsibly.

Council needs to operate within existing budgets like private businesses rather than passing it on to ratepayers. Council needs to foster new business from within the area rather than attract new. The CBD is not the only business area & I oppose funding it

As a rate payer, I am furious that this debt situation has arisen, and nobody has been held accountable for the council's incompetence. Then the LCC gave themselves pay rises and then expects the rate payers to pay for it. TOTALLY DISGUSTING. gng

I do not support any Special Rate rises. What happened to the \$20million from most recent rise for Roads? Council deficit \$6.1million resolved. HOW? Was IPART advised that not all of rate rise used for roads?

No matter how much rate money the council receives, the council will not be content.

The ranking above is loaded I say no completely to options 2&3. This Council is completely inept and should be sacked. What would council say if I mismanaged my finances and then asked Council for exemption or a lesser rate?????

LCC has continually spent outside budget on exorbitant green projects without ratepayer approval, it is time for Council to take pressure off ratepayers and live within its means ensuring projects are fully paid for before more projects are started.

This explanation of the rates impact seems very weighted. You cannot imply that rates payers not increasing their rates will lead to the decline of Lismore! Council has to take responsibility for their economic mismanagement not rate payers

I don't support any rate increase more than the rate peg. I should not have to pay more to accommodate council's mismanagement of funds. That onus is an issue for council to sort, not pass on to rate payers.

Spreading the increase over 4 years would be easier to budget even though it will end up with the same amount. One sincerely hopes the council keeps its eye on efficiency and good management because this is very unpopular.

I strongly opposed giving Council any more Rates Monies! CORE Roads are MOST IMPORTANT but Mayor + Greens came up with stupid \$25-50 Million Water Park/'South Bank' and then suddenly cancelled LISMORE SQUARE EXPANSION, I Supported this Expansion!

Council is untrustworthy SRV will be invested in Lismore precinct no guarantee rural will benefit. Road construction & maintenance is appalling gravel roads rarely have annual grade let alone improvements. SRV financial burden rates over annual \$2000

This question is invalid. Only the 'NO SRV' is preferred. The council has not proven itself capable of financial management and [REDACTED]

Council is untrustworthy SRV will be invested in Lismore precinct no guarantee rural will benefit. Road construction & maintenance is appalling gravel roads rarely have annual grade let alone improvements. SRV financial burden rates over annual \$2000

Council should work within the budget. They should prioritise and not look for the east way out.

I don't believe the extra money will be used efficiently, as the existing usage of rates has been poor at best. If you can't manage Lismore's infrastructure without an SRV get new jobs.

Lismore Council has a history of mismanaging funds. I don't believe that council will use the money how it should be intended, and our roads have deteriorated too far for the proposed SRV to make a notable difference. Get businesses back in the CBD.

Council has mismanaged council budget creating a staggering deficit of \$68.6 million. The problem is, council has spent moneys on non-essential project

Council needs to economise just like every other household rather than continue to spend up big on executives with obscenely high salaries. In fact, LCC rates are already too high and why not put an option to ratepayers to REDUCE rates. I dare you.

I run a business and need to stay within my budget. I am unable to simply create additional money when I want it. The Council should be diligent and live within its financial means. I object to all additional rate levies.

Council spends too much money on issues that do not positively effect Lismore's economy. Get back to basics and get rid of all the 'peripheral' programmes.

Council has mis-managed 6million of our dollars in the past, why would we give them more money to "lose"!

I believe if council took its role seriously it would concentrate on its core responsibilities and leave federal business to the federal government. Put money where it does some good not in head office.

The council has not shown itself to be competent with its current funds, so I have no faith that giving you more money will provide any better result.

No satisfactory explanation has been provided as to why Council suddenly found a high level of debt which demonstrates poor management. Council should look to existing resources and seek funds external to the local area (State or Federal Government).

We have not been given enough detail regarding how previous mismanagement of the budget occurred. Base on the information provided I don't have confidence that continued mismanagement of the budget will occur e.g. the rainbow crossing.

I believe the council needs to be able to run effectively within the budget that it has. I would recommend that they look to improve productivity in its workforce

The council have wasted an excessive amount of money over the years and would be unfair to expect the ratepayers to foot this bill

Because I don't want to pay extra rates and I feel that you throw money away with the people working around the town half of them don't seem to be doing anything.

I believe rate payers pay enough already, I feel council mismanages funds received from rates. Please don't forget, YOU work for us.

I prefer to choose NO option! Council wants to pull 6 million from ratepayers for their own gross mismanagement?! Rural residents already struggling. Why not chase down all the illegal dwellings, missing out on DA costs?

You have not shown enough transparency in your current spending, so I have no confidence that you will not miss-manage increased funds

Lismore already pay the highest rates in this area and you need to be more accountable with your spending.

Recommend leaving rate peg to minimum. Council cannot continue to increase rates just because money is getting tight. Need to live within means & budget accordingly

LCC is a rip off. The staff procrastinate and actively discourage business, the CBD is a mess especially the footpaths, the CEO needs to walk down River St in Ballina & compare it with Molesworth St. LCC has 200 too many employees, are inefficient & I

I believe that there is too much mismanagement and hitting the rate payers is not the answer, the State Government should be responsible

LCC has no justification asking rate payer to increase already high rates by more than the rate peg. Acknowledge the ongoing debt of the council, much larger than the publicised annual deficit, look at the vigour of neighbouring councils and ask for help.

Council has not made a clear case for an SRV. No explanation has been given as to why the SRV requested greatly exceeds general increases in the cost of goods and/or services in the current economic climate.

Council needs to be more responsible for and accountable for their resources and expenditure. With the spectacular recent budget/finance failures, LCC needs re management and gain community trust before being handed more \$ to potentially mismanaged again.

Our rates are exorbitant anyway. Stop paying your employees to have 2 ADO's per month and save money there

Bay for example. We are the only town I know of that only has one garbage collection a fortnight. And getting to speak to an Engineer or such about issues forget it. It is not the ratepayers fault council made a bad investment and lost ratepayer money

You/LCC are out of your mind if you want to raise rates! It will kill the CBD and the rest of Lismore in the process. Increasing your revenue is not the answer, because that only finances Council's inefficiencies. Cut costs first + sack unnecessary staff

Am amazed, as a rate payer, that Lismore Council can't balance the cheque book. It is not acceptable that you ask your rate payers to bail you out. You need to find another way to fix the problem and repay the debt. ..as small business would be required.

I am a farmer, with the drought I had two bad years in a row, I just can't afford a rate increase.

We live rural and have no services at all for the money we pay. Our rates are one quarter of the gross money our farm makes, then we have expenses so can't afford any more.

Due to Councils previous history of financial mismanagement and money allocated for road works not utilised e.g. upgrade to Wyrallah road.

I have lost confidence in LCC's ability to manage ratepayers' funds. I believe that all residents including ratepayers would be better served by appointing an administrator for the next five years.

## COMMENTS REGARDING ROADS

Council is NOT adhering to its elected duties and has its priorities wildly askew. Roads should NOT be the one left over, but one of the first attended to. Council rates are already crippling for what is essentially a "poor town".

Why does the SRV only really talks about roads? There is more to Lismore than its roads. If the roads were made properly and not need filling after every big rain. Think progressively use old tyres build better roads so it is not a constant ongoing expend

When I moved to Lismore, I did so in part because I liked the 'poor' condition of the roads. I have been appalled to see much of this 'fixed' over the last 2 years. The roads were functioning fine in the condition they were in.LCC spends too much on roads

No guarantee roads budget will remain enhanced. Roads SRV 1998 was subsumed into general revenue. If that \$ was returned to roads there would be no need for another roads SRV. Council subsidised developers at North Plateau by millions that are developers

I would be more supportive if 80% of the funding wasn't going towards roads. Roads are important but I consider town planning, and environmental issues more important.

There is no plan to seal residential roads which are currently gravel. The re-sheeting is poor. Potholes on unsealed roads are not fixed in any routine way but only when a road is re-sheeted or occasionally by a kind of rip and roll process. Very poor.

Roads do need to be fixed but a lot of money is wasted on projects that are not helping the local area

I would support a smaller rate variation for fixing roads and other infrastructure but not for economic development.

I have a rural property? My rates are already almost \$3000 so the percentage increase is prohibitive. Show me my rd. will be fixed. Get someone who can build the roads properly the first time Get rid of council road crews they are hopeless and slow!

Scrap the "local economic development" component, concentrate on road funds. I am unemployed at present, and just can't see where the extra money will come from. As for the bigger picture, I can't help but think we'd be better off doing less.

The road from my village to Lismore is a patchwork of poor repairs. It is unsafe to drive to work on these roads, yet you continue to improve sport fields and waffle on about jobs. Run the council and let the chamber of commerce take care of jobs.

Because the road repair method used now is very poor. I cannot approve of higher rates for road repair that is a slap sick and short-term method of spraying bitumen coated pebbles into ill prepared holes only to see it wash out with the next sprinkle.

Council need to stop fixing roads that are already adequate and fix the disgusting roads which need repair.

Very little rate money is spent in Stony Chute area. Rural roads are neglected.

I do not believe our roads will improve with more rate money. Roads need to be fixed properly with hard workers, thick bitumen and proper engineering. History shows that high rates cannot fix roads, forget the pretty things and give us the basics

Largely our roads are diminished by heavy traffic, they should pay not the ratepayers. I.e. user pays. Testimony to this is Elliott Road and Wilson street relatively new works in a poor state. Wilson street has become a heavy vehicle parking station.

the 'work' I have seen done on roads & footpaths near me in last 3 years has reduced the quality of surface that already existed. I almost broke wrist last month on 1/2 sealed unmarked lose gravel road in east Lismore was sealed before it was resurfaced

The rates are expensive enough as they are, the roads are [REDACTED] anyway so no point charging more.

Roads are bad but even when money is spent on them, they end up no better than before

Rural rate payer for over 30 years, I have seen no road work upgrade of cowlong road from Cameron road down to Pearce's road. What we have seem is more subdivisions and more traffic without the upgrade of roads. Don't trust extra rates will go on roads.

Council should not ask for extra money for non-core works. Roads first. If council wants to attract more people to town then approve the extension to the Shopping Square.

Options 2 & 3 same rate effect as rejected first offer. Each Year, all other council rate charges increase; gross effect is \$140 increase in 2 yrs. Rate higher than 2% affects self-funded on pegged super pensions. Implement own road efficiencies first.

Rates are already too high - don't want to spend money on roads - people can just slow down and save some wildlife. OR go back to the cities if they want perfect roads. Prefer to spend the money on economic development, tourism, environment (connected)

I believe that Federal Government (via Service NSW revenues) should have the responsibility of granting additional funds to support under-funded regional areas to keep its roads up to a national standard.

I do not support any rate variation as Council wastes money on continually repairing roads that should have been built properly the first time around. Get a qualified independent consultant to audit the current roads and provide advice on how to build.

Whilst I watch the rural roads I live, and drive being decimated by the multitude of trucks carting materials for GOVERNMENTS Pacific Highway I do not agree to paying additional fees. Specific areas being Ruthven and Dungarubba.

It is absolutely ridiculous given that our roads are already deteriorated, and rate payer's money is wasted on unnecessary things like the Art gallery, a rainbow crossing and a boat sculpture. What exactly is the council doing to support the community?

roads definitely need repair and more economic investment needs to happen. However, the poor financial management from council needs to be reviewed. Particularly internal money spent on wages and resources. It's not our fault you're in the red from last year

focus should be made on quality road work that last, not fix ups that cost much more and crumble after 3 weeks. Party payers should be the heavy and overweight transportation companies using and destroying secondary roads.

Our roads are terrible already, but the council spends money on irrelevant things like art galleries and artistic statues instead of spending on things that will bring investment and growth. We have enough parks. Art Galleries, civic centre's etc

Council needs to priorities needs over wants. Roads are needed.... arts and beautification are not

Not interested in supporting tourism. And business will find its own way to make a profit. Concentrate on more efficiency when it comes to roads, the people with signs Slow/Stop should be replaced with robot lights etc.

I find it hard to agree to any rate variation. I think this council needs to contract out ALL road reconstruction and even Pot hole filling the work would get done to a higher quality and quicker reducing costs.

Why is LCC focused on roads? Charge the coastal dwellers who drive into Lismore earn their living & then leave, taking their earnings back to the coast they are damaging the roads. More parks please 1 decent children's park isn't enough I want more than gravel

## **COMMENTS REGARDING BUSINESS**

Higher rates will slow development and council needs to be far more efficient. Businesses are closing, farmers are struggling. We all need to tighten belts, including council. Second and third preferences not viable in this economic time. Election soon!

The current rates for retailers in Lismore are already far too high

Lismore Rates are already the highest in the region which makes the city uncompetitive for attracting businesses and residents.

lower rates encourage business,

CBD Council rates are already ridiculously high equating to all up almost being 10% of the land value. It is totally unsustainable and not even close to being in line with other Councils. You can't squeeze this anymore it is destroying local business.

I don't know a single person paying the amount of rates you state is average. I pay more than double that which would equate to an increase of more than \$600 a year, increasing it to over \$3000 a year. Plus, the extra rent I will pay for my CBD business.

I am a business owner and a resident; All together I already pay \$13,000 rates per year. I refuse to pay any more. I refuse to pay for mismanagement of the council

The CBD is not open to its own development - absentee landlords and non-entrepreneurial business owners do not support special events. There should be a plan to move the CBD to higher ground. In 25yrs still same not a recent thing should be managed better

with the increase in ratepayers in this area there will naturally be an increase in the pool of money available for us all to use. businesses can pay for improved infrastructure to support themselves.

We ratepayers pay enough now and struggle to do that. Businesses in Lismore pay a phenomenal amount for their rates so unless rates stop rising Lismore will be deserted. Cut council staff wages and stop spending money on so called beautification projects

Lismore City Council rates are already high and a further rise beyond the rate peg would discourage business, home building and the economy as a whole as people spend less in order to cover exorbitant rate increase. Art Gallery = waste of public funds.

Increases above the CPI will force businesses to close or close & move to neighbouring towns e.g. Ballina.

It is better for the CBD as Lismore businesses are struggling and farmers are also finding it difficult to maintain average incomes ..

As a business owner in Lismore the rate peg only is more viable for the longevity of not only my business but all businesses in down town Lismore, we are struggling enough. And as an above average rate payer it'll be too big a jump for us the other ways

Any rate rises above 2.5% will have a negative impact on the Lismore CBD and will damage the business confidence. CBD should be exempt from any rises community, and the CBA should be exempt from any increase

My farm rates currently exceed \$4,000 and Council's proposed SRV would have a substantial impact on my cattle farm. Particularly with the always unpredictable weather & commodity prices.

Lismore CBD rates are already exorbitant, with many vacant retail outlets. How do you expect landlords, tenants and homeowners to pay even higher rates?

## GENERAL COMMENTS

have already given my reason in round one

you should have an option to pick neither as I am unimpressed with this.

I do not think the rate rise should be a percentage of rates but a standard increase for everyone. Rural ratepayers don't get services like residential and should not have to pay more because their land is more valuable. It's not fair

Our rural region has had 3 natural disasters in 4 years. Council have made no concession to help with this already over inflated rate notice. Your infrastructure is already world class, work with what you've got, that's what everyone else has to do

Rates are already high enough.

The status quo should be preserved.

increase to rates

rate pegging of 2.5% should apply to all council charges

We pay enough rates.

Options 2 & 3 aren't just a raise of 4 or 2 years. Those rates are then paid continually forever with 2.5% compounding. I'd be happy to pay option 3 as long as it then returned to initial rate in year 3 and then incremented at 2.5%

I would support option 2 if it reverted to the prior fees after the second year and then increased by 2.5% not compounded on after the 2 years.

I would prefer either, so I just went 1 and 2

I suggest that this feedback avenue is restricted and so limits the input from ratepayers. Firstly, the registering process and the style of response seeking is not senior friendly, nor open to ideas/suggestions from rate payers.

No rates rise

options 1,2 & 3 NOT PREFERENCE. PREFERENCE NO SRV RATE RISE NO RATE PEG RISE. COMMUNITY VOTES.

Ever considered lowering rates to increase growth? By having more rate payers, the rates could potentially be less, but if you keep raising rates, less people will be able to pay them. Rates increase will increase the number of bricks through your windows

This survey is [REDACTED]. Neither option is ideal. Why do rates have to rise at all?

I cannot support any SRV. Council have come to the conclusion that an increase in rates must happen. I am unconvinced that this is the only option and I reject that option totally

I don't think there should be an increase at all

Because the rates have been shown to exclude "other charges such as waste, water, sewer etc" - this is misleading.

Best of the options

least cost to the ratepayers

It makes sense.

Just because the mining boom was squandered on tax cuts for the rich doesn't mean we should have to pay more rates to get basic services.

Pay a lot more than 1200 a year in rates

That is excessive

Councils need to get together and lobby State and Federal governments for more funds. We do not need an increase in rates. Decrease level of funding for councillors.

Prefer to say no rate rise but this is lower charge

this is the decision I made

Prefer less service than paying more money

Smallest rate rise

Obvious isn't it?

Firstly, average rates quoted seem to low. Options 2 and 3

I don't support ANY rate increase.

Some ratepayers already pay well above what you listed as average.

Totally opposed to any rate increase...

lower increase

have already given my reason in round one

Don't want to pay more rates

Cheaper

25% over 2 years is way too much 30% over 3 years, 35% over 4 years would be better

No option presented for a slower rise, we obviously need a rise but 17% in one year for some is too high a jump and for rural with higher rate, less services and for many a lot less use of CBD is too much in 1 year

financial issues

I am not at all in favour of a special rate variation- why was the other survey closed before the time allocated?

Because that's the option I want.

so, increase is not so much to absorb in one year

Should be able to answer one option only and not have to give preferences they are confusing people.