

Maximum fares for rural and regional bus services from 1 January 2018

Public Hearing – Friday 3 November 2017 Opal Cove Resort Opal Boulevard, Korora Bay, Coffs Harbour Commencing at 11:00 am

The purpose of this public forum is:

- ▼ to explain IPART's approach for making draft decisions on maximum fares for rural and regional bus fares to commence from 1 January 2018, and
- ▼ to provide the opportunity for questions and to comment on our approach, draft decisions and recommendations.

The public hearing will be transcribed. A copy of the transcript will be made available on IPART's website within five days of the hearing.

1. Opening remarks, Deborah Cope, Tribunal member

An introduction from Tribunal member.

2. Maximum fares for single journeys, frequent travel and the regional excursion daily (RED), IPART Secretariat

IPART's Secretariat will deliver a short presentation on IPART's draft decisions on fares for rural and regional bus services. We are seeking stakeholder feedback on:

- ▼ Do you agree with the proposal to reduce maximum bus fares for single journeys and to introduce a daily ticket for frequent travel?
- ▼ Do you agree with our proposal to simplify the fare structure by reducing the current 200+ sections into 10 fare bands (0 to<2km, 2 to<10km, 10 to<25km etc)?
- ▼ Do you expect lower fares to result in greater use of bus services in rural and regional areas?

3. Efficient Costs of Rural and Regional Bus Operators, AECOM

AECOM will provide a short presentation on its advice on efficient costs of providing contracted bus services.

4. Delivering better transport services in rural and regional areas, IPART's Secretariat

IPART's Secretariat will deliver a short presentation on IPART's draft recommendations on delivering better bus services in rural and regional areas. We are seeking stakeholder feedback on:

- ▼ Are you more likely to use bus services that add an on demand component to an existing fixed route?
- ▼ Do you agree that passengers should pay a maximum surcharge of up to \$5 for on demand services?
- ▼ What types of on demand bus services do you consider would be cost-effective in regional NSW?
- ▼ Will our recommendations on fares, ticketing and on demand trials address the barriers to travel in cross border areas?

5. General Q&A

This will provide an opportunity for stakeholders to ask any further questions and comment on IPART's draft decisions.

6. Closing remarks