

<b>Date</b>	20 February 2024
<b>Time</b>	Public Hearing: 10:00 am to 12:00 pm
<b>Location</b>	Zoom Meeting – <a href="#">join us here</a> . Meeting ID: 850 6426 9037 Passcode: 627414
<b>Subject</b>	Public hearing for IPART's review of the WaterNSW operating licence

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This public hearing is for stakeholders and the public to express feedback on the draft recommendations made by IPART for the new WaterNSW operating licence commencing 1 July 2024.

This is an online event. Details for joining us are above.

#### **Public hearing (10:00 am to 12:00 pm) (2 hours)**

- 1. Welcome (Andrew Nicholls, IPART CEO)**
- 2. Acknowledgement of Country & overview of the review (Carmel Donnelly, IPART Chair)**
- 3. WaterNSW introductory remarks (Andrew George, WaterNSW CEO)**
- 4. IPART presentations by topic and Q&A (facilitated by Andrew Nicholls)**

We will present our draft recommendations for the operating licence for the following key areas. We will then open the floor to questions and comments. We encourage you to engage in the discussion and provide feedback on our draft recommendations.

- Water planning and climate risk readiness
- Catchment management and river health (research and education)
- Bulk water quality for drinking water suppliers
- Performance standards
- Organisational management systems
- WaterNSW's obligations to its customers
- Cooperative relationships with stakeholders
- Data and information services.

- 5. Closing remarks – Tribunal Chair (Carmel Donnelly)**

Session close.