

<b>Date</b>	15 February 2024
<b>Time</b>	Public Hearing: 10:00 am to 12:30 pm
<b>Location</b>	Sydney Masonic Centre, Northcott room (66 Goulburn St, Sydney, NSW 2000)  Zoom Meeting – join us <a href="#">here</a> . Meeting ID: 880 6709 5560 Passcode: 465600
<b>Subject</b>	Public hearing for IPART's review of the Sydney Water operating licence

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This public hearing is for stakeholders and the public to express feedback on the draft recommendations made by IPART for the new Sydney Water operating licence commencing 1 July 2024.

This is a hybrid event. Details for joining us in person or online are above.

#### Public hearing (10:00 am to 12:30 pm) (2.5 hours)

- 1. Welcome (Andrew Nicholls, IPART CEO) (5 minutes)**
- 2. Acknowledgement of Country & overview of the review (Carmel Donnelly, IPART Chair) (5 minutes)**
- 3. Sydney Water presentation (Roch Cheroux, Sydney Water CEO) (10 minutes)**
- 4. IPART presentations by topic and Q & A (facilitated by Andrew Nicholls) (90 minutes)**

We will present our draft recommendations for the operating licence for the following key areas. We will then open the floor to questions and comments. We encourage you to engage in the discussion and provide feedback on our draft recommendations.

- Water quality standards and system performance standards for service interruptions
- Water conservation and long-term water planning
- Climate risk readiness
- Customer and consumer protections
- Sydney Water's relationship with Fire and Rescue NSW and requirements to publish servicing information on Sydney Water's website

This session includes a short presentation from the Energy and Water Ombudsman NSW.

- 5. Closing remarks (Carmel Donnelly) (10 minutes)**

Session close