

Agenda

Date	29 April 2021
Time	2 - 4 pm
Location	Zoom
Subject	Competition, cost and pricing factors in the NSW funeral industry

- 1. Zoom meeting housekeeping and agenda – MC (Liz Livingstone CEO)**
- 2. Welcome and review overview – Tribunal Acting Chair (Deborah Cope)**
- 3. IPART’s Draft Report – findings and recommendations (Jennifer Vincent)**
- 4. Key stakeholder presentations and discussion after each presentation group**
 - i. Fair Trading – Valerie Griswold and Maggie Phang
Discussion
 - ii. Council on the Ageing (CoTA) – Karen Appleby
 - iii. Combined Pensioners and Superannuants Association (CPSA) – Paul Versteege
Discussion
 - iv. Australian Funeral Directors Association (AFDA) – Asha Dooley
 - v. Funeral Directors Association of NSW (FDANSW) – Andrew France
 - vi. Tender Funerals – Jennifer Briscoe-Hough
 - vii. National Funeral Directors Association (NFDA) – Greg Nethercott
Discussion
- 5. Feedback and further questions**
- 6. Closing remarks - Tribunal Acting Chair (Deborah Cope)**