


Schedule 5 - Change Request Form

Change Request number	Change Request 09
Purchase Order Number and Agreement reference	<p>Purchase Order Number: ██████████</p> <p>Agreement reference: The ICT Agreement between Accenture Australia Pty Ltd (ABN 49 096 776 895 ("Supplier) and the Independent Pricing and Regulatory Tribunal of New South Wales (ABN 49 202 260 878 ("Customer") with a Commencement Date of 23 December 2021 (as amended).</p>
Effective date for Change Request	1 October 2023
Details of Change Request	<p>The purpose of this Change Request is to:</p> <ul style="list-style-type: none"> • agree to and confirm the scope of Ongoing Support Services for the LGP Solution and the WILMA Solution; • remove additional capacity provided for the peak processing months of April, May and June for the purposes of platform support and enhancements for the TESSA Solution; and • add 80 hours (0.5 FTE) per month capacity for platform enhancements. <p>The scope of the Ongoing Support Services is set out in Appendix A of this Change Request. The Supplier will provide these Ongoing Support Services for the Solution set out in the TESSA Statement of Works and the LGP Solution and WILMA Solution set out in the LGP/WILMA Statement of Works (together, the Solutions).</p> <p>For the avoidance of doubt, the specified number of hours for platform support and enhancements is a pool of hours to be split across the Solutions at the Customer's discretion.</p> <p>For the purposes of the LGP/WILMA Statement of Work, this Change Request is taken to be the parties agreement or confirmation as to the scope of the Ongoing Support Services for the LGP/WILMA Statement of Work.</p>
Specifications	Other than capacity amendments set out in this Change Request, the Specifications remain the same.
Plans	Not applicable for ongoing support services.
Date for Delivery and Key Milestones	Not applicable for ongoing support services.
Effect on Price	<p>The capacity adjustments have a zero-dollar impact on price.</p> <p>For the avoidance of doubt:</p> <ul style="list-style-type: none"> • The Customer agrees to pay the Supplier \$25,300 (excluding GST) monthly from the Go Live Date as defined in the TESSA Statement of Work.

	<ul style="list-style-type: none"> The Supplier must Invoice the Customer within 30 days from the end of the calendar month in which the ongoing Support Services are provided to the Customer in accordance with this Agreement.
Nominated Personnel	N/A
Implementation	N/A
Effect on Customer Users	N/A
Other matters	N/A
List documents that form part of this Change Request	Appendix A – Scope of Ongoing Support Services

<p>Customer</p> <p>Name (Print): Andrew Nicholls PSM, Chief Executive Officer</p> <p>Signature: [Redacted]</p> <p>Date: 29/9/23</p>	<p>Supplier</p> <p>Name (Print): Matthew Ilijic</p> <p>Signature: [Redacted]</p> <p>Date: 22 September 2023</p>
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	<p>Guidance note: Only persons with the necessary authorisation or delegation may execute Change Request Forms.</p>
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